

Oracle Guided Learning 24D & 24D.1 Release Notes

OGL 24D FEATURES AND ENHANCEMENTS:

FEATURE DESCRIPTION	ROLE	ADDITIONAL INFORMATION
IMPORTANT NOTE	Administrator Developer	<ul style="list-style-type: none"> This document may be updated periodically as new updates, changes, or fixes are implemented after the scheduled quarterly release. Refresh this document regularly for updates and note the document version in the page footer for the latest information. <i>Last updated on Dec. 15, 2024</i>
OGL AI Assistant (AI Assist)	Administrator Developer	<ul style="list-style-type: none"> UPDATE: This feature has been moved from OGL 24D to OGL 24D.1 as an opt-in feature. See OGL 24D.1 Features and Enhancements table below for more information about this feature.
EPM Embed Integration	Administrator	<ul style="list-style-type: none"> Clients on EPM can simplify their integration and rollout of OGL for EPM Applications. Administrators can integrate OGL by applying configuration settings in EPM opposed to using a browser extension. Existing OGL clients who are on a browser extension for EPM can connect with their OGL Account manager and switch over to Embed configurations.
Schedule Email Reports	Administrator	<ul style="list-style-type: none"> Allows console administrators to schedule recurring reports based on their filter selections and have the reports sent to their inbox. This feature can help to track and measure ongoing analytics reports from OGL. Administrators can save time in re-creating reports by using scheduling.
Console Smart Search Enhancements	Administrator Developer	<ul style="list-style-type: none"> This enhancement to the Smart Search functionality updates the search criteria with relevance when searching for content in your OGL Console Adds convenience and flexibility to searching, filtering, and managing guides.

FEATURE DESCRIPTION	ROLE	ADDITIONAL INFORMATION
Use Case and Base Guide Console Enhancements	Administrator Developer	<ul style="list-style-type: none"> Console users can now apply Label filters when viewing Use Case and Base Guide libraries for more efficient browsing. Allows NetSuite OGL Premium customers to import natively translated NetSuite content in multiple supported languages into their respective language folders. Allows content from Use Cases and Base Guide libraries to be automatically translated into up to 31 OCI-supported languages.
Guide Health Update	Administrator Developer	<ul style="list-style-type: none"> In OGL 24D, the “<i>Guide cannot be completed</i>” health check and error message will be temporarily removed from the Guide Health tool. This health check and related error code are being redeveloped and recalibrated for better accuracy and will be reintroduced to the Guide Health tool in a future release.
Technical Enhancements	Administrator Developer	<ul style="list-style-type: none"> Enhancements and fixes have been applied to various technical functionality throughout the OGL console to improve performance, usability, and efficiency. See the section below for details.
UI/UX Enhancements	Administrator Developer	<ul style="list-style-type: none"> Multiple enhancements have been made throughout the OGL console and Redwood Guide Editor to ensure an overall consistent UI/UX that aligns with Oracle’s Redwood design standards. See the section below for details.
New Learning Content in Learn Section	Administrator Developer	<ul style="list-style-type: none"> In the Learn page of the OGL console, our digital learning content has been updated with new microlearning tutorials to provide short, easy-to-consume OGL training content. Offers fundamental training on common tasks for new OGL console users, such as Creating New Content Items.
OGL availability in EU Sovereign Cloud	OGL Clients in Europe	<ul style="list-style-type: none"> Clients in Europe will be able to have OGL hosted out of Oracle's EU Sovereign Cloud for regionalized security and storage of data. UPDATE: OGL will be available in the EU Sovereign Cloud (EUSC/OC19) after December 17th. Please contact your OGL account manager for details. Primary Region will be Frankfurt and Disaster Recovery will be Madrid. All customer data is held within the EUSC Realm and access for support is provided via Oracle Sovereign Cloud Legal Entity Employees only.

OGL 24D.1 FEATURES AND ENHANCEMENTS:

FEATURE DESCRIPTION	ROLE	ADDITIONAL INFORMATION
OGL AI Assistant (AI Assist)	Administrator Developer	<ul style="list-style-type: none"> This new feature allows developers to utilize Generative AI to assist in creating text contents for Message Guides (such as announcements, newsletters, maintenance windows, etc.). OGL content creators can reduce the time need to create content by utilizing Artificial Intelligence to supply generative recommendations. Leverage the power and convenience of OCI Generative AI capabilities to generate tip text for greater personalization and customization of content. This feature will be available in OGL 24D.1 to customers upon request. See below for details on how to request this feature.
Guide Health Enhancements	Administrator Developer	<ul style="list-style-type: none"> This enhancement improves the performance, accuracy, and reliability of the Guide Health check, including improved error handling and the ability to filter errors by domains. Includes console UI/UX enhancements and updated Guide Health modal. Adds the ability to view and filter guide health errors by specific domains.
Smart Search Enhancements	Administrator Developer	<ul style="list-style-type: none"> This enhancement to the console Smart Search functionality further improves the quality and relevance of query results when searching for content items. Includes console UI enhancement that adds a Search Details modal allowing users to apply multiple search criteria. Adds more search flexibility for more efficient content management.
Guide Activation Enhancements	Administrator Developer	<ul style="list-style-type: none"> This enhancement to the Guide Activation functionality adds more versatility by allowing developers to create conditions based on the end-users' actions. Enables developers to target content more accurately to specific end-users allowing for more content personalization.
Step Guides Enhancement – Export to PPT	Administrator Developer	<ul style="list-style-type: none"> This enhancement to Step Guides allows developers to export process guides in an editable PowerPoint (.pptx) file format rather than an un-editable PDF format. Exported Step Guides can be edited and formatted using common PowerPoint tools.

OGL 24D.1 FEATURES AND ENHANCEMENTS:

FEATURE DESCRIPTION	ROLE	ADDITIONAL INFORMATION
Technical Enhancements	Administrator Developer	<ul style="list-style-type: none"> Applies various bug fixes and technical enhancements to improve overall performance and functionality . See the section below for details.

OGL AI ASSISTANT (AI ASSIST)

With 24D.1 release, this new feature integrates Oracle Cloud Infrastructure Generative Artificial Intelligence (OCI Generative AI) capabilities into the OGL console to help content developers reduce time, add efficiency, and increase personalization of guide contents at scale. With the OGL AI Assistant (AI Assist for short), content developers can reduce the time needed to create content by utilizing AI to generate recommendations for tip text using a variety of prompts.

In this first iteration of the OGL AI Assistant, content developers can generate recommendations for tip text within **Message guides only**. Users can generate multiple variations of content recommendations, then incorporate the AI-generated content into the message tool tip and customize, as needed. In future releases, the OGL AI Assistant will be extended to other guide types and console functionality.

Important Note:

The release of the OGL AI Assistant feature has been moved from OGL 24D to 24D.1. This feature will be available to existing OGL customers in 24D. 1 as an opt-in* feature and can be enabled upon request. If you wish to request this feature to be enabled on your OGL account, please submit a support ticket, or contact your OGL account manager. Please include the specific APPIDs on which to enable the OGL AI Assistant.


** Before opting-in to enable the OGL AI Assistant, please consult with your company or organization's policies on usage of Generative AI functionality.*

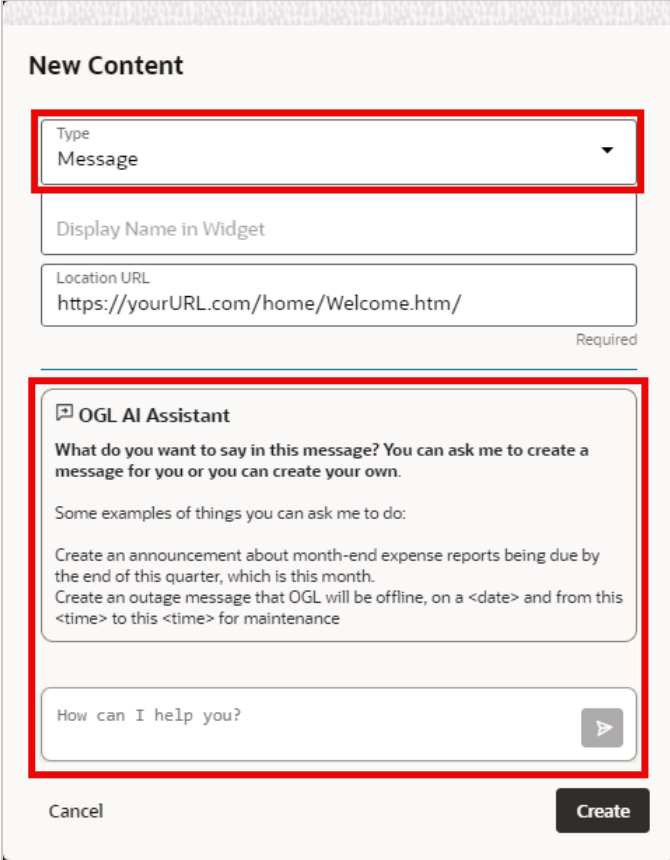
For all new OGL accounts (or APPIDs) provisioned after OGL 24D.1, the AI Assistant will be enabled by default. Customers who wish to opt-out and disable this feature on their accounts can submit a support ticket or contact their OGL account manager.

Key considerations when using AI Assist:

1. Clients can start using AI Assist when looking for text content recommendations in their OGL tooltips **ONLY for Messages**. They can then add this content into their tooltips and amend as per usual (within the full editor).
 - For example: “Write a service maintenance message for July 4th”, or “Write a new release notes message”, or “Write a policy update notification.”
2. AI Assist captures language, tone, and text length.
3. Can regenerate the prompt if you're not satisfied with a given response.
4. With any AI prompt, it's best to be specific and to the point when writing instructions.
5. The message that is created uses the last generated response from AI (not earlier ones) – See below.

How to use the OGL AI Assistant for a Message guide:

1. From the My Content page, select the **Create**  button to create a new content item.
2. In the New Content modal, select **Message** from the Type dropdown menu. This will automatically enable the OGL AI Assistant as shown below.




New Content

Type
Message

Display Name in Widget

Location URL
https://yourURL.com/home/Welcome.htm/

Required

 **OGL AI Assistant**

What do you want to say in this message? You can ask me to create a message for you or you can create your own.

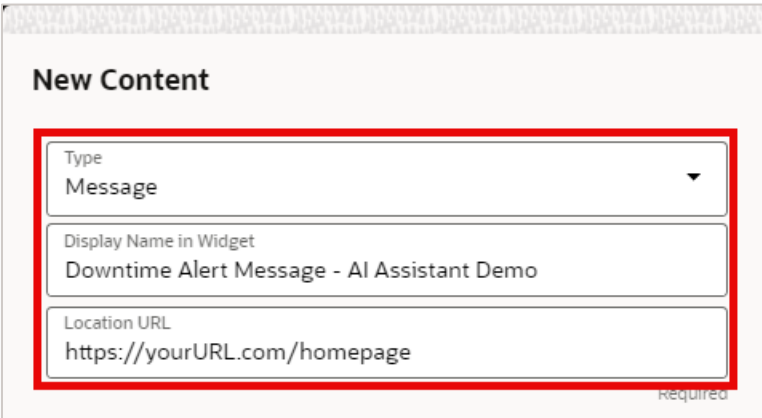
Some examples of things you can ask me to do:

Create an announcement about month-end expense reports being due by the end of this quarter, which is this month.
Create an outage message that OGL will be offline, on a <date> and from this <time> to this <time> for maintenance

How can I help you?

Cancel **Create**

3. Enter a guide name for your message in the **Display Name in Widget** field and a **Location URL**, as required.




New Content

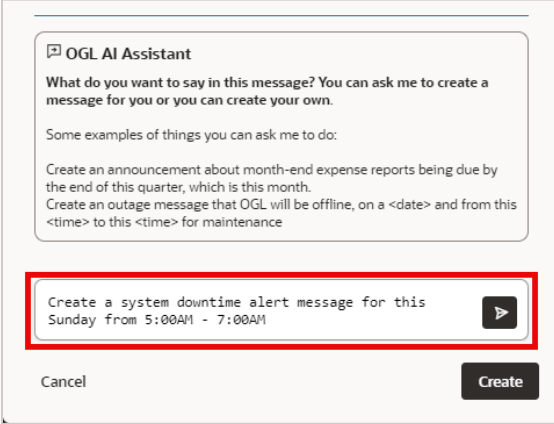
Type
Message

Display Name in Widget
Downtime Alert Message - AI Assistant Demo

Location URL
https://yourURL.com/homepage

Required

4. In **How can I help you?** field, enter a text prompt for what you would like the OGL AI Assistant to generate: (For example, “*Create a system downtime alert message for this Sunday from 5:00AM - 7:00AM*”)
Select the **Send**  button (or press **Enter**) to generate a response.



OGL AI Assistant

What do you want to say in this message? You can ask me to create a message for you or you can create your own.

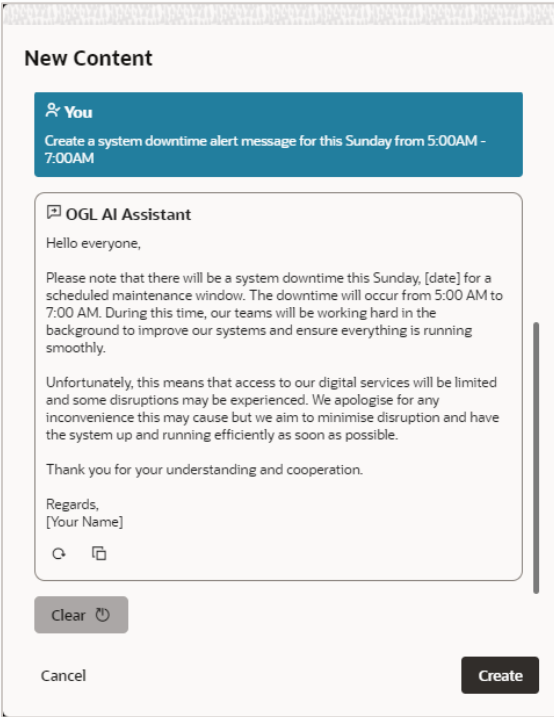
Some examples of things you can ask me to do:

Create an announcement about month-end expense reports being due by the end of this quarter, which is this month.
Create an outage message that OGL will be offline, on a <date> and from this <time> to this <time> for maintenance

Create a system downtime alert message for this Sunday from 5:00AM - 7:00AM

Cancel Create

5. The OGL AI Assistant responds by generating a recommendation for the message text based on your prompt.



New Content

You

Create a system downtime alert message for this Sunday from 5:00AM - 7:00AM

OGL AI Assistant

Hello everyone,

Please note that there will be a system downtime this Sunday, [date] for a scheduled maintenance window. The downtime will occur from 5:00 AM to 7:00 AM. During this time, our teams will be working hard in the background to improve our systems and ensure everything is running smoothly.

Unfortunately, this means that access to our digital services will be limited and some disruptions may be experienced. We apologise for any inconvenience this may cause but we aim to minimise disruption and have the system up and running efficiently as soon as possible.





Thank you for your understanding and cooperation.



Regards,
[Your Name]

Clear


Cancel Create

Below the response are several buttons that allow you to:


- **Regenerate**  a new response.
- **Copy**  the response text to your clipboard.
- **Clear**  the response and start over with a new prompt.
- **Create**  to create a new Message guide using the response as the tip text.

6. If you're not satisfied with the recommended response, you can ask the AI Assistant to generate another response by selecting the **Regenerate**  button. Each time you regenerate a new response, you'll be able to toggle between the responses by using the **Previous** and **Next Response** buttons .

New Content

 You

Create a system downtime alert message for this Sunday from 5:00AM - 7:00AM

 OGL AI Assistant

Sure, here's the message rewritten to fit your specified time frame:

Hello,

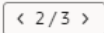


This is a friendly reminder that we will be experiencing a system downtime this Sunday, [date], from 5:00 AM to 7:00 AM. Essential maintenance work is required during this time and access to our online services will be limited.

Our IT team is committed to minimizing the disruption to your experience and we should have everything back up and running by 7:00 AM.

We appreciate your patience and understanding as we work to enhance our systems' performance. Please don't hesitate to reach out if you have any questions or concerns.

Thank you,
[Your Name]


Please let me know if you would like any further clarification or additional information you wish to include.

Cancel

Create

Note:

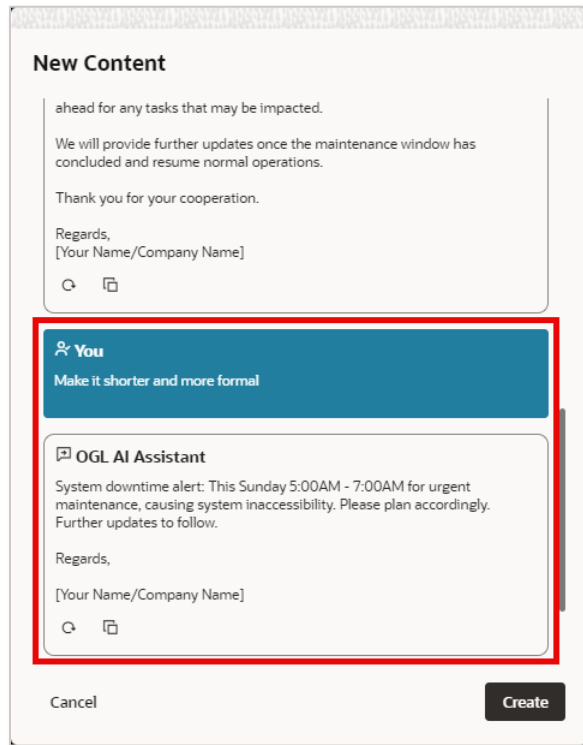
Selecting the **Create**  button at the bottom of the modal will automatically paste the last generated text response. Even if you navigate to a previous response, such as < 2/3 >, selecting **Create** will paste the text from < 3/3 > into a new Message guide.

To copy the text from a previous response, use the **Copy**  button to copy it to your clipboard and paste it into the tooltip in the guide editor or into a text file for later use.

Tips for using the OGL AI Assistant

- **Refine your prompts**

- If the AI Assistant response is too long, you can refine it by adding additional prompts within in the same session. For example, *“Make it shorter and more formal.”*



- **Types of prompting questions**

- You can prompt the AI Assistant by adding in verbiage around language translations (e.g., *“Write this message in Japanese”*), tone (e.g., *Corporate* or *Casual*), and character/word length (e.g., *“in two sentences”* or *“Write a brief message...”*)
- You can provide the context of the audience you’re writing for (e.g. For HR Managers)


- **Prompting Guidelines**


- Best guideline for the prompting is to **be specific** with your prompt in what you want, how it should be presented and who it is for. You can use *Do* and *Don’t* commands.
- Some articles that may help you include: <https://huit.harvard.edu/news/ai-prompts> & <https://news.microsoft.com/source/features/ai/the-art-of-the-prompt-how-to-get-the-best-out-of-generative-ai/>

- **Guidelines for invoking prompt into message**

- Note 1 – when refreshing your AI prompt the last copy of the prompt will be copied into the editor experience as designed. To use an earlier version, please use the copy button and instead paste this inside the editor.
- Note 2 – At this stage in time, AI Assist can only use this for generating message text. At a future state we will be rolling out the capability to build guides and summarizing analytics reports

Known Issues/Expected Behavior for OGL AI Assistant:

- In this current release, the scope of functionality for the OGL AI Assistant is intended to generate recommendations for tip text in a Message guide only. This feature will be further expanded to other guide types and other application functionality in future releases.
- Expected behavior – Auto-Generated page condition will be created upon Save & Exit.
Condition: Display this guide in Autoload When Page has URL Matching {Location URL, whether manually entered or default Location URL}
- Expected behavior - Selecting the **Create**  button at the bottom of the modal will automatically paste the last generated text response. Even if you navigate to a previous response, such as < 2/3 >, selecting **Create** will paste the text from < 3/3 > into a new Message guide.

To copy the text from a previous response, navigate to the response you wish to copy, select the **Copy**  button to copy it to your clipboard, and paste it into the tooltip in the guide editor or into a text file for later use.

Data Handling in Generative AI

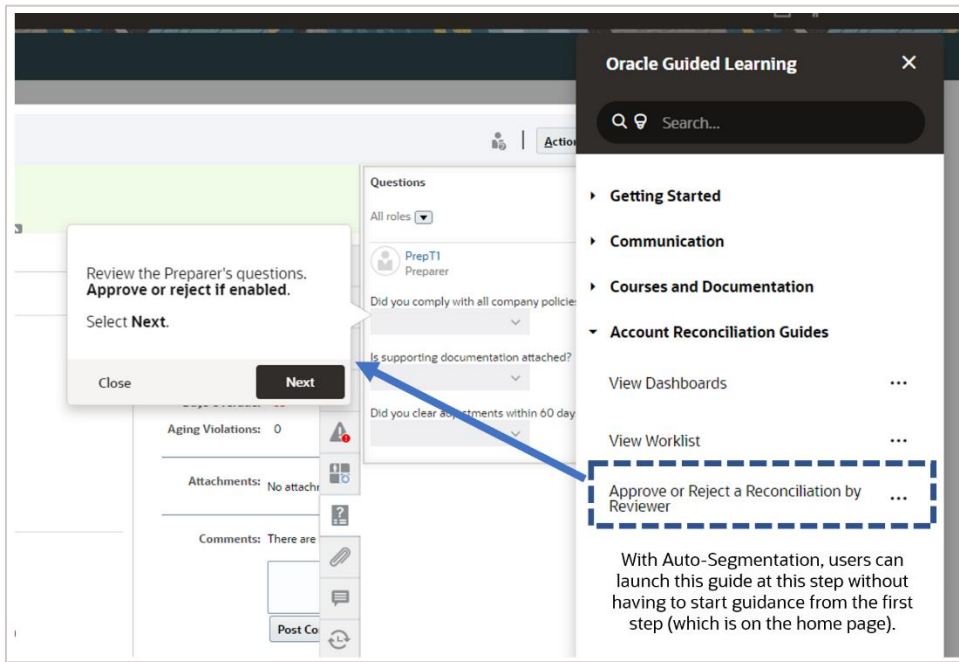
Learn how OCI Generative AI handles user data.

- **Does OCI Generative AI retain customer-provided training data used to fine-tune a custom model?**
No. The customer stores and manages their training data in their own customer tenancy (commonly inside an OCI Object Storage bucket). OCI Generative AI's fine-tuning job uses this training data to train a custom model for customer. OCI Generative AI doesn't retain this training data beyond the duration of this training job. This training data is solely used for building a custom model for this customer. The custom model is also a resource that's managed by the customer. This training data is not used to improve the general use cases for OCI Generative AI.
- **Does OCI Generative AI retain customer-provided prompts and inputs used for inferencing, on the large language models (LLMs)?**
No, OCI Generative AI doesn't retain customer inputs. A user's input on an inference call is sent to the LLM and a response is generated by the LLM that's returned to the user. Both input and output are not stored inside OCI Generative AI.
- **Does OCI Generative AI share prompts and responses, fine-tuning training data, or fine-tuned custom models with third-party model providers such as Cohere or Meta?**
No.
- **Is the training data encrypted?**
The data is encrypted both at rest and in transit. The training data is deleted from the fine-tuning cluster as soon as the training job is completed.
Training data for fine-tuning a model is always double encrypted, by default, by Oracle-managed AES-256 encryption and optionally by customer-managed private keys through OCI Vault service. Customers can delete the data at any time.
Oracle encrypts all the data in motion with TLS 1.2.

EPM EMBED INTEGRATION

With Enterprise Performance Management (EPM) Release 24.08, you no longer need an OGL extension to view your OGL content. An enhancement in EPM, "EPM Embed" seamlessly integrates the OGL JavaScript directly with your EPM application.

With this integration, clients can integrate OGL by applying configuration settings in EPM as opposed to using a browser extension.



Note: Prior to transitioning to EPM Embed, ensure you have disabled or deactivated your existing EPM browser extensions. Keeping both the JavaScript and the extension active could cause unpredictable behavior in the OGL interface for end users. Existing OGL clients who are on a browser extension for EPM can connect with their OGL Account manager and switch over to Embed configurations.

EPM Embed Help and Support Resources – Web Links

- **Cloud Customer Connect Announcement (OGL Forum):** [OGL is Embedded with EPM Cloud \(August 2024\)](#)
- **OU Blog Post:** [Oracle Guided Learning is embedded with EPM Cloud](#)
- **Cloud Customer Connect Events:** [OGL – EPM Embed webinar replay](#)
- **OGL User Guide:** [Integrating EPM Cloud with Oracle Guided Learning](#)
- **Getting Started with EPM Cloud for Administrators:** [Integrating EPM Cloud with Oracle Guided Learning](#)
- **OGL Knowledge Article:** [How to Use Fully Qualified IDs \(FQUID\) in EPM Application](#)

SCHEDULE EMAIL REPORTS

This enhancement to OGL Analytics Reports allows users to schedule recurring reports based on their filter selections and have the reports sent to their inbox to save time in recreating reports over time. Especially helpful when wanting to track and measure ongoing outputs from OGL.

In **Reports**, you can schedule reports based on the filter parameters applied within the Filters panel. Simply apply your filters and then press the **Schedule** button.

The screenshot shows the Oracle Guided Learning (OGL) Reports interface. The sidebar on the left includes navigation options: Home, My Content, Library, and Analytics & Reports. The 'Reports' option is highlighted. The main area displays a 'Report for' section with a 'Preview' table showing columns: GUIDE NAME, GUIDE ID, APPLICATION NAME, APPLICATION ID, GUIDE STATUS, and GUIDE TYPE. The table is currently empty, showing 'No Rows To Show'. To the right of the preview is a 'Filters' panel with various settings: Type (Guide, User, Feedback, Bulk), Category (Regular Guides, Hotspots), Archive (Include archived guides), Date Range (From: 2024-05-12, To: 2024-06-11), Export Format (CSV, JSON, XLSX), and Environment (Development, Production). A 'Schedule' button is highlighted in the top right of the preview area.

Note: At present, this functionality only works upon the current view selected - i.e. you can only have 1 scheduled report based on 1 set of filters. To create another scheduled report, you will need to delete the first schedule and setup a new one. We will be looking at enhancements to this feature in future releases.

From the **Schedule** modal, you can specify the following settings for your report:

- Start and End date of the report schedule
- Report Frequency (daily, weekly, or monthly)
- Day(s) of the week and/or day(s) of the month that the report will be sent

Example 1: Daily report scheduled for every day starting on 8/28/24 ending on 12/31/24.

Data Filters applied: All guides, Last 24 hours, Production env, Desktop platform, Published status, Excel format.

The screenshot shows a 'Schedule' modal window. At the top, the title 'Schedule' is displayed. Below it, a red rectangular box highlights the scheduling configuration section. This section includes three fields: 'Start Date' with the value '8/29/24', 'Repeat' set to 'Daily' in a dropdown menu, and 'End Date' with the value '12/31/24'. Each date field has a calendar icon and a 'Required' label. Below the highlighted section, a summary line states: 'Scheduled for every day starting 8/29/24 and ending on 12/31/24'. Underneath this, the 'Selected Filter:' section lists several attributes: 'Report Type: Guide (all Guides) [Guide Level 1]', 'Application(s): OGL 3.0', 'Date Range: Last 24 hours', 'Environment: Production', 'Platform: Desktop', 'Guide Status: Published', and 'Export Format:.xlsx'. At the bottom of the modal, there are four buttons: 'Cancel', 'Pause', 'Delete', and a dark 'Save' button.

Example 2: Weekly report scheduled for every Monday ending on 12/30/24:

Data Filters applied: All Users, Last 7 days, Production env, Desktop platform, Process guides, CSV format.

×

Schedule

Start Date
8/29/24

Required

Repeat
Weekly

Every
1

Monday

End Date
12/30/24

Required

Scheduled for every Mon starting 8/29/24 and ending on 12/30/24
Selected Filter:
Report Type: User (all Users) [User Level 1]
Application(s): OGL 3.0 **Date Range:** Last 7 Days
Environment: Production **Platform:** Desktop
Guide Type: Process **Guide Status:** Published
Export Format: csv

CancelPauseDeleteSave

Example 3: Monthly report scheduled on the first day of every other month beginning 8/29/24 and ending on 6/3/2025.

Data Filters applied: All guides, Last 30 days, Production env, Desktop platform, Published and Draft status, Excel format.

Schedule

Start Date
8/29/24

Required

Repeat
Monthly

Every
2

1

End Date
6/30/25

Required

Scheduled for every other month on Day 1 starting 8/29/24 and ending on 6/30/25

Selected Filter:

Report Type: Guide (all Guides) [Guide Level 1]

Application(s): OGL 3.0 **Date Range:** Last 30 Days

Environment: Production **Platform:** Desktop

Guide Status: Published, Draft **Export Format:** xlsx

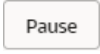

Cancel

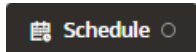
Pause

Delete

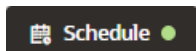
Save

Key considerations when using Schedule Email Report feature:

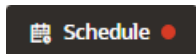
- Currently, only 1 scheduled report can be setup at a time, based on 1 set of filters and recurrence settings. To create another scheduled report, you will need to delete the first schedule and setup a new one. We will be looking at enhancements to this feature in future releases.
- Once a report is scheduled, you can **Pause** () or **Delete** () the report schedule at any time by selecting the appropriate button in the Schedule modal.
- The **Schedule** button in the Reports page will indicate the current status of a scheduled report.



Black indicates that there is no report scheduled.



Green indicates that a report is currently **scheduled** and **Active**.



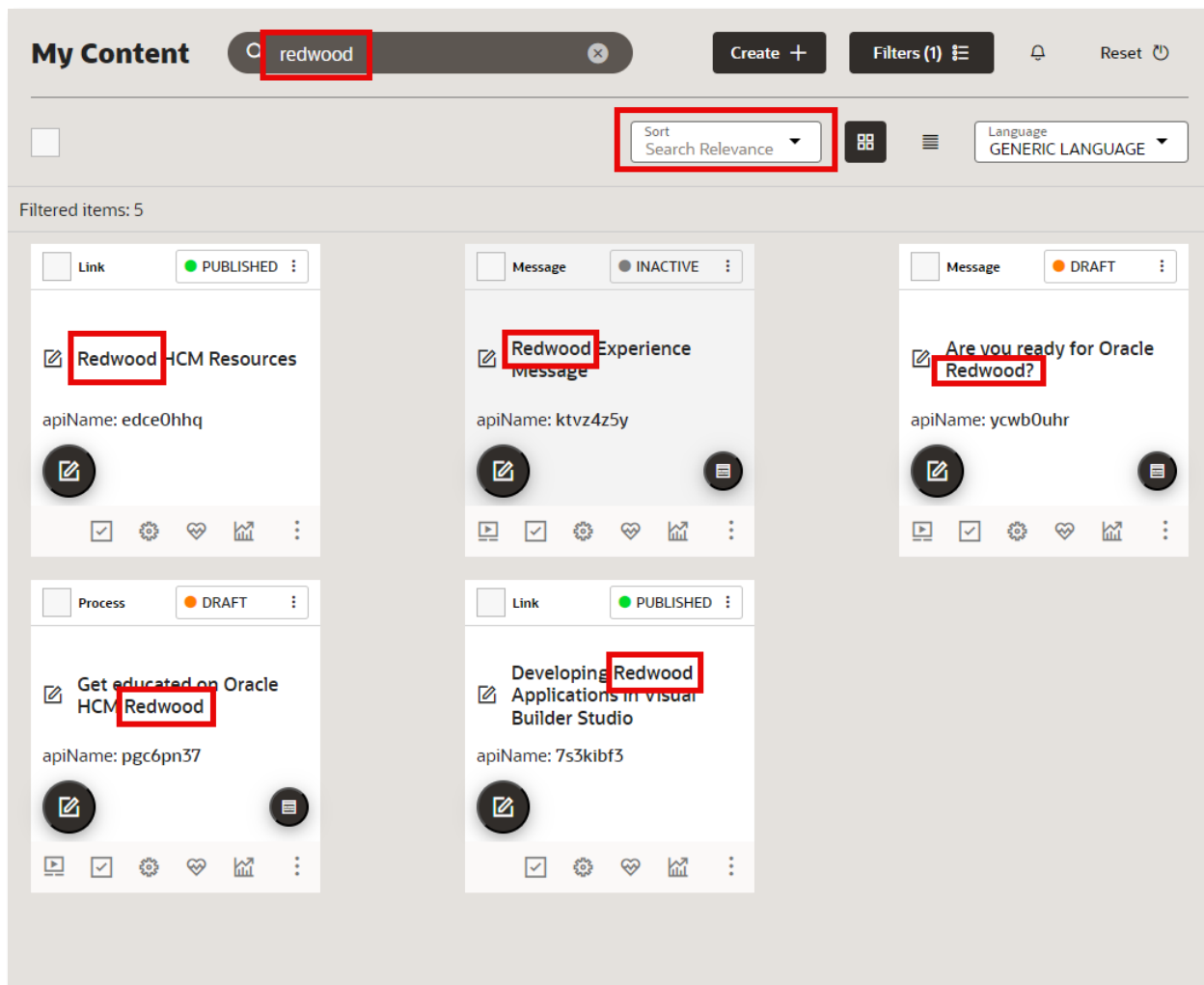
Red indicates that a report is currently **scheduled** and **Paused**.

CONSOLE SMART SEARCH ENHANCEMENTS (24D)

This enhancement to the Console Smart Search functionality improves the quality of search results when searching for content items by keywords or search terms. When users search on a specific keyword or search term, Smart Search will not consider the current sort order and instead will return matching results based on **Search Relevance**. Search results will then be displayed in the following order:

1. Content items that match the search term in the **Guide Name**
2. Content items that match the search term in the **Description**
3. Content items that match the search term in the **Tip text**
4. Content items containing **URL(s)** that match the search term.

For example, a keyword search for “redwood” finds 5 content items, each containing the term “redwood” in the guide name. Note that the search results are sorted by **Search Relevance** as indicated in the Sort dropdown menu:



In this example, a keyword search for the term “benefits” finds 7 matching results. 4 of the content items contain “benefits” in the **guide name**, 1 content item contains “benefits” in the **description** the last 2 content items contain “benefit” within the **tip text**:

My Content Create + Filters (1) Reset

Sort Search Relevance Language GENERIC LANGUAGE

Filtered items: 7

- Hotspot** INACTIVE
Benefits Tile
apiName: mwusrzfk
- Process** DRAFT
Accessing Benefits
apiName: s0ndj8wl
- Hotspot** INACTIVE
Show me my Benefits
apiName: gh9m8dsa
- Link** INACTIVE
Benefits Help Channel Link
apiName: apkghv9p
- Message** DRAFT
Test 4
apiName: pkppo1xi
- Process** DRAFT
Welcome Experience
apiName: ahi5h1x6
- Beacon** INACTIVE
Open Enrollment Reminder
apiName: b5zj1ytk

Guide Settings
Test 4
API Name : pkppo1xi
This name is used to refer to the guide when you
Description
benefits

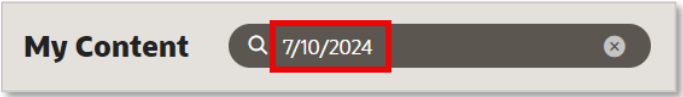
Springboard
The **Tile (Apps)** gives you instant access to the primary landing pages for key areas in the application.
The primary landing pages provide you access to a variety of actions within those specific areas including *personal details, emergency contacts, payslips, timecards and benefits.*
Note: The tiles available in the Apps section differ between each work area under the tile row header (Me, My Team, My Client Groups, etc...)

Open Enrollment is Coming!
It's that time of the year again...time to learn about, review and update your benefit elections during the Open Enrollment Period.
August 10, 2022 through September 10, 2022
Get ahead of the game by reviewing all your benefit options on the **Benefit's portal**.

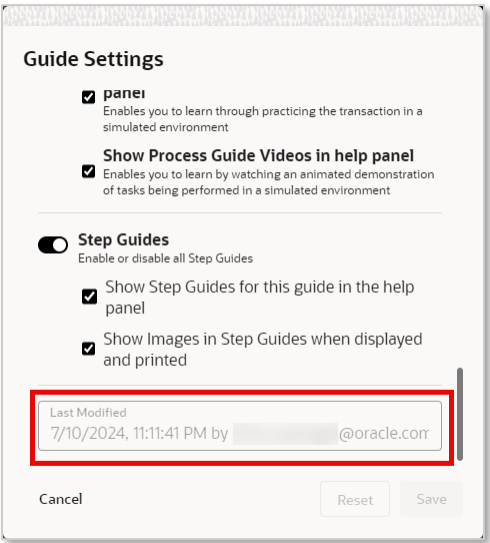
Additional considerations when using Smart Search:

- Smart Search by date (expressed as “MM/DD/YYYY”) will return matching results from both the **Last Modified** date in guide settings and **Created At** date in version history.

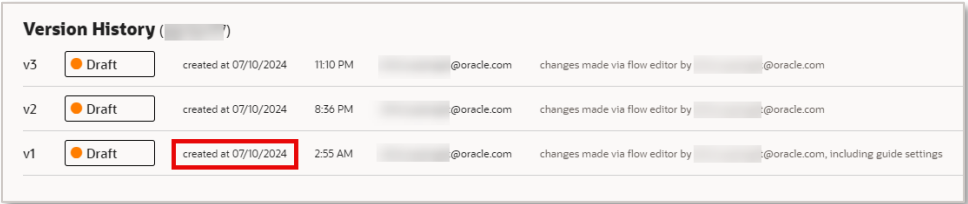
Search for guides by date:



Results will include guide with date matching the **Last Modified** date.



Results will also include guides with date matching **Created at** date in Version History.



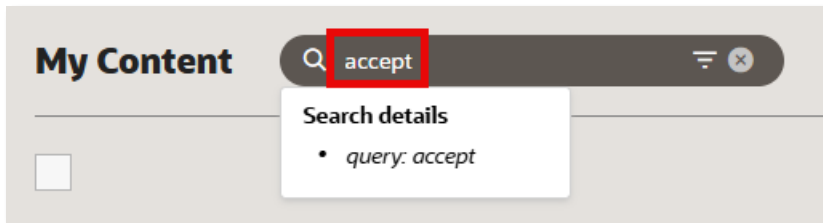
Expected behavior - Date range search (for example: “06/01/2024 - 08/30/2024”) is not supported in Smart Search at this time and will not return accurate results. Only single date strings (expressed as “MM/DD/YYYY”) can be used.

- Smart Search results will include guides that have an ‘exact match’ and ‘partial match’ of the search term.

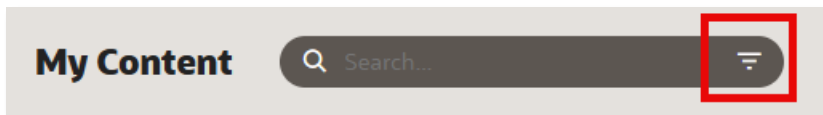
CONSOLE SMART SEARCH ENHANCEMENTS (24D.1)

In OGL 24D.1, the console Smart Search functionality has been further enhanced to improve the quality and relevance of query results when searching for content items. This update includes an enhancement to the console UI adding a Search Details modal to allow users to specify multiple search criteria when searching for content items for more efficient content management.

In the console search bar, you can enter a keyword or search string to filter and sort content items by search relevance:



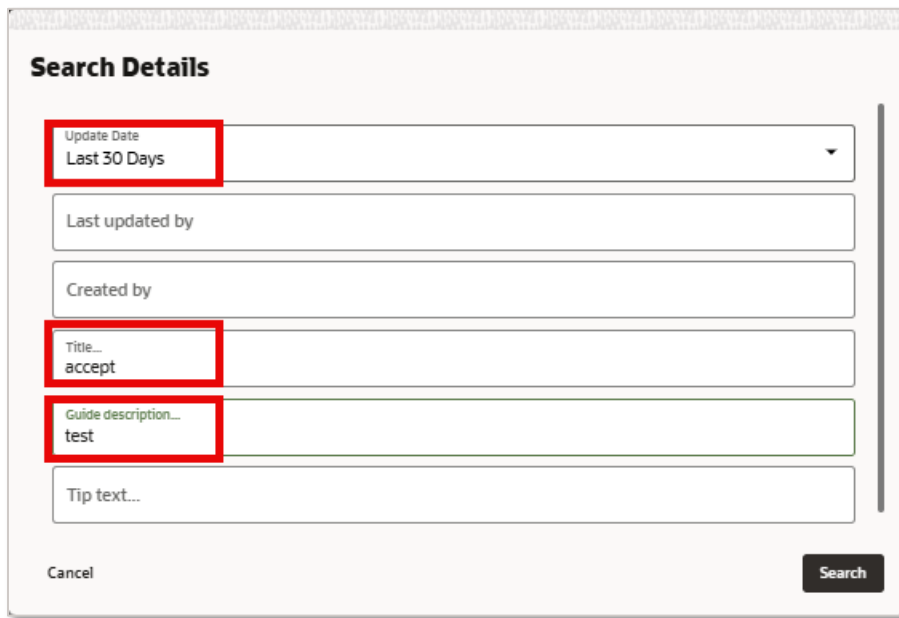
Or you can open Search Details to enter multiple search criteria:



In the Search Details modal, you can search for and filter content items by one or more of the following search criteria.

A screenshot of the 'Search Details' modal. The modal has a title 'Search Details' at the top. Below the title, there are several input fields for search criteria: 'Update Date' (with a dropdown menu showing 'Any'), 'Last updated by', 'Created by', 'Title...', 'Guide description...', and 'Tip text...'. At the bottom of the modal, there are two buttons: 'Cancel' on the left and 'Search' on the right.

(Note: Entering multiple search criteria will apply an AND operator. For example, if you enter the following search criteria below, search results will display only those content items that were updated in the last 30 days AND contain “accept” in the guide title AND contain “test” in the description:

A screenshot of a 'Search Details' dialog box. It contains several input fields: 'Update Date' with a dropdown menu showing 'Last 30 Days', 'Last updated by', 'Created by', 'Title...' with the text 'accept', 'Guide description...' with the text 'test', and 'Tip text...'. At the bottom, there are 'Cancel' and 'Search' buttons. Red boxes highlight the 'Update Date' dropdown, the 'Title...' field, and the 'Guide description...' field.

Search Details

Update Date
Last 30 Days

Last updated by

Created by

Title...
accept

Guide description...
test

Tip text...

Cancel Search

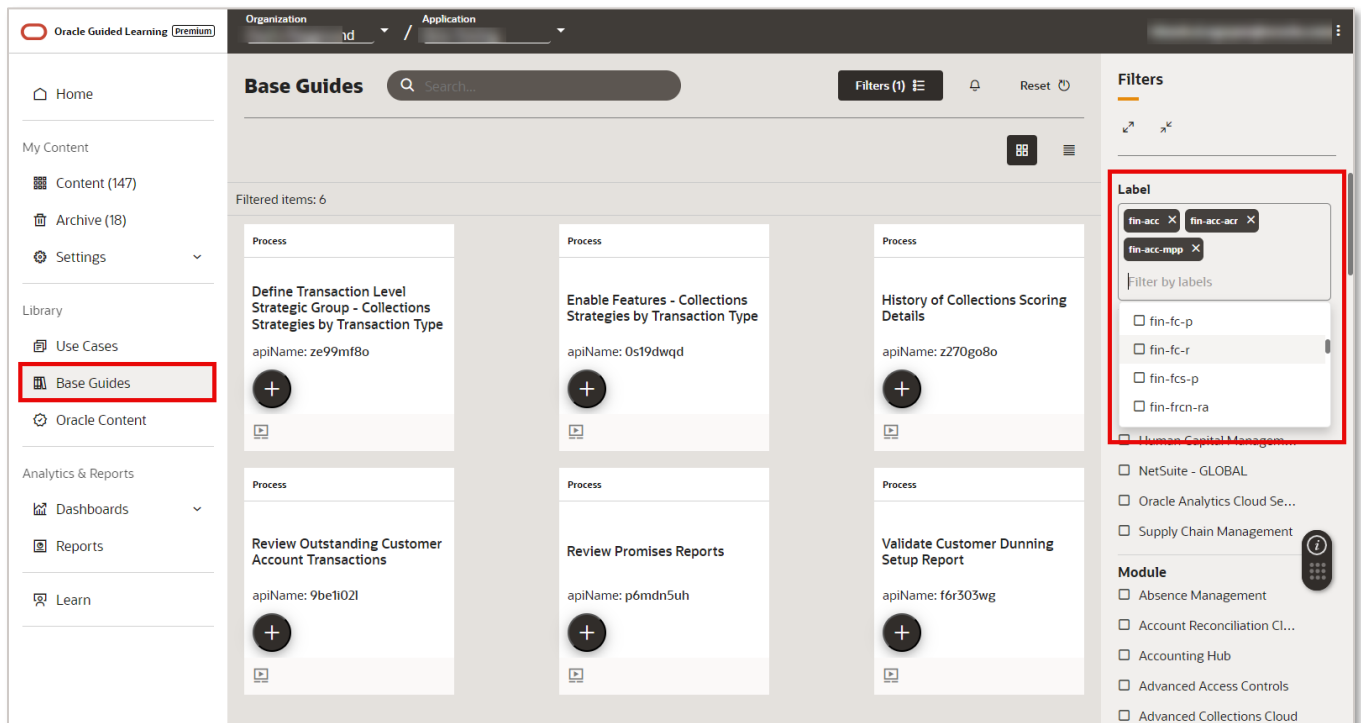
Search string = “startDate: 10/10/2024 AND endDate: 11/09/2024 AND title: accept AND guideDescription: test”

USE CASE AND BASE GUIDE CONSOLE ENHANCEMENTS

Multiple enhancements have been made to the Use Case and Base Guide libraries to increase efficiency, add flexibility, and improve the user experience for console users working within these content libraries.

OGL 24D adds the **Label filter** functionality – previously only available in the My Content page – to the Use Cases and Base Guide libraries allowing users to filter the content items for more convenient browsing. Console users can now narrow the content items within these libraries by filtering them by pre-existing or customer labels. Specifically, in the Base Guides library, users will find pre-existing labels for various Fusion products and modules from which they can select to narrow content items for more efficient browsing.

Additionally, **HotSpot** and **Launcher** guide types are now supported in the Use Case and Base Guide libraries and can be imported into these libraries. These guide types are also available as filters in the Filters panel for both libraries.



Multi-language support for Use Case & Base Guide import

Also included in this enhancement is the ability for imported Use Case or Base Guide content to be automatically translated into multiple OCI-supported languages based on the APPID's default and multi-language support settings. In the Application Settings, clients can select their 'Default Language' plus up to 31 additional OCI-supported languages for importing guides. Any guides imported from the Use Case and/or Base Guide libraries will be automatically translated into their supported languages and will appear in their respective language folders.

The screenshot shows the 'Application' tab in the Oracle Application Settings dialog. The 'Account Application ID (AppID)' field contains 'yNmGDBheR8CrWYYAC0cC_w'. Under the 'Deployment' section, the 'Javascript' checkbox is selected. The 'Default Language' dropdown is set to 'English'. The 'Multi-language support for importing guides' section shows a list of supported languages: 'Dutch, French, Japanese, Korean, Portuguese-Brazil, Spanish'. A note below this section states: 'Note: when importing a use case/base guide it will be translated to the selected languages'. The 'Save' button is highlighted in the bottom right corner.

Application Domains Editor Capture & Playback EmbedCode

Options set in this section are not persisted anywhere, please fill them in for us to improve the product

Account Application ID (AppID)
yNmGDBheR8CrWYYAC0cC_w

Deployment
The way OGL is implemented in the application

☒ Javascript ☐ Fusion Embed ☐ Extension

Default Language ?
English

The language of the (default) Generic Language

Multi-language support for importing guides

Supported languages
Dutch, French, Japanese, Korean, Portuguese-Brazil, Spanish

Note: when importing a use case/base guide it will be translated to the selected languages

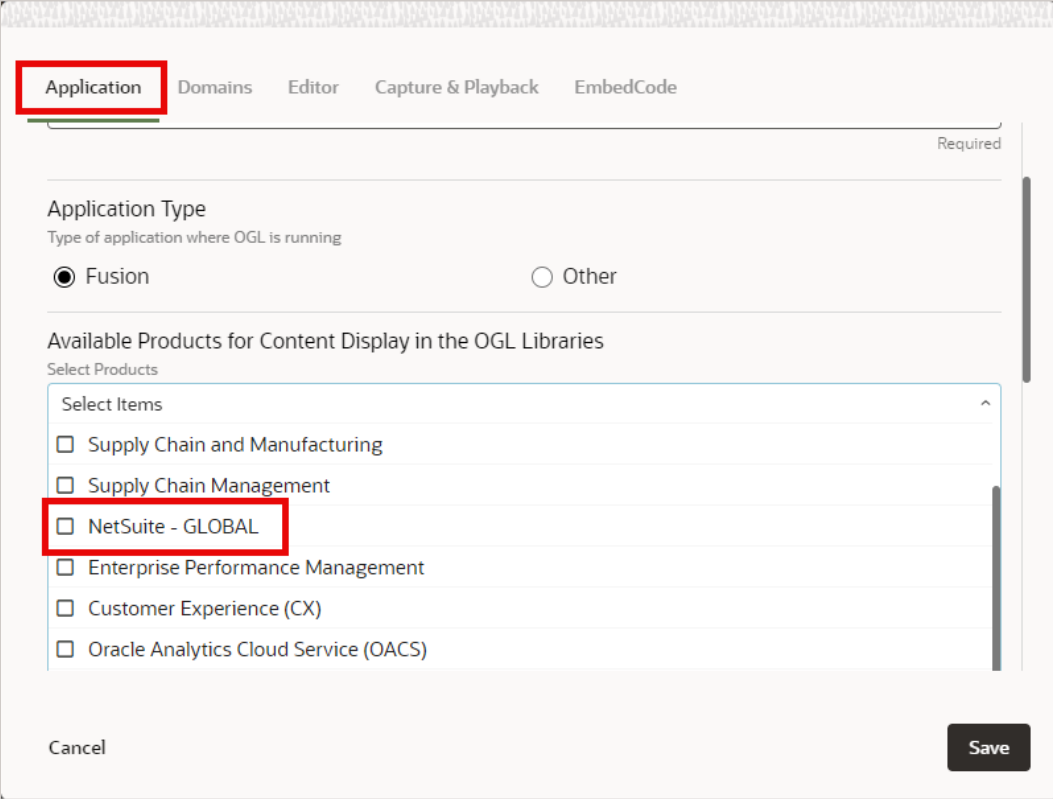
Cancel Save

Multi-Language support for NetSuite Guided Learning Content

For NetSuite OGL Premium clients, the Base Guide library now includes NetSuite content that is natively supported in 23 languages. NetSuite OGL Premium clients can import these natively translated guides based on their Default Language setting and any additional supported languages. Any NetSuite content that is imported will automatically include the translated versions based on the language settings for that APPID.

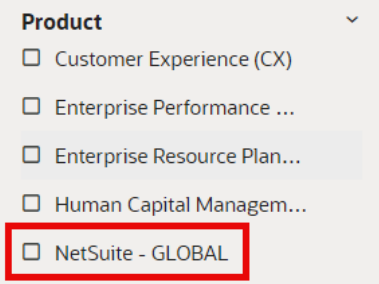
To add NetSuite content to the Base Guides library:

- Go to **Settings > Application**
- In the **Available Products for Content Display in the OGL Libraries** dropdown menu, select **NetSuite – Global**.



The screenshot shows the 'Application' settings page in NetSuite. The 'Application' tab is selected and highlighted with a red box. Below the tabs, the 'Application Type' section shows 'Fusion' selected with a radio button. The 'Available Products for Content Display in the OGL Libraries' section has a dropdown menu open, showing a list of products. 'NetSuite - GLOBAL' is selected and highlighted with a red box. Other products listed include Supply Chain and Manufacturing, Supply Chain Management, Enterprise Performance Management, Customer Experience (CX), and Oracle Analytics Cloud Service (OACS). At the bottom, there are 'Cancel' and 'Save' buttons.

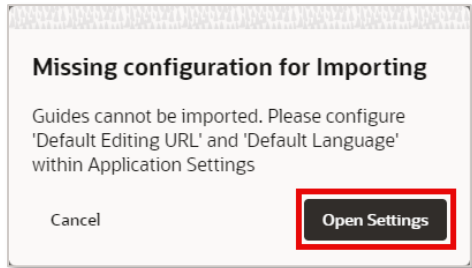
- In the Base Guide guides library, you should now see a **NetSuite – GLOBAL** Product filter in the Filters panel.



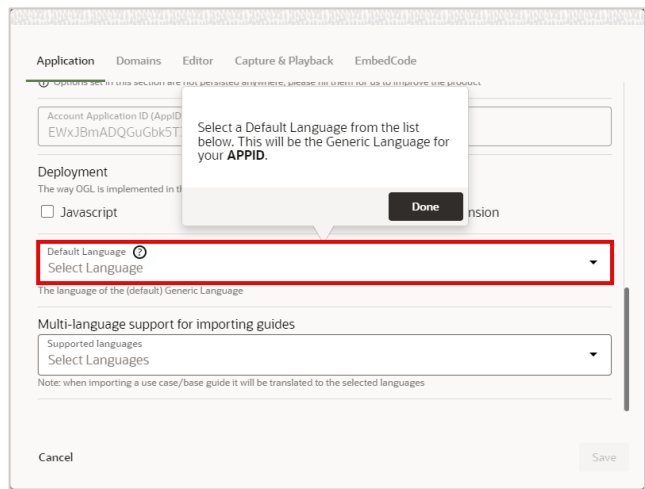
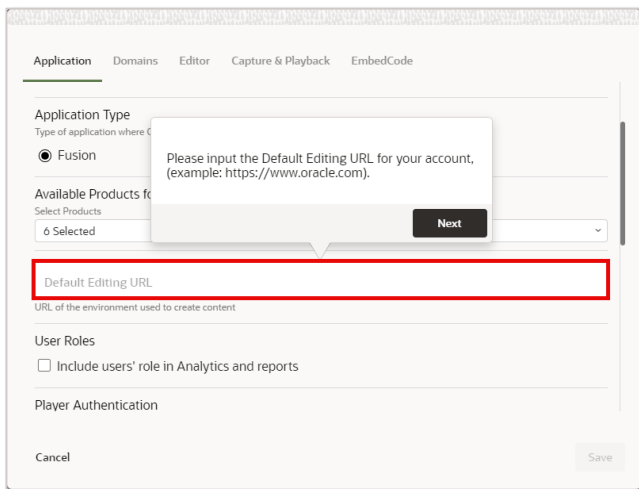
The screenshot shows the 'Filters' panel in NetSuite. The 'Product' filter is expanded, showing a list of products. 'NetSuite - GLOBAL' is selected and highlighted with a red box. Other products listed include Customer Experience (CX), Enterprise Performance Management, Enterprise Resource Planning, and Human Capital Management.

Important Configuration Required

Starting in OGL 24D, the 'Default Editing URL' and 'Default Language' settings within Application Settings will need to be properly configured prior to importing any Use Case or Base Guide content. If either or both fields are empty, you will receive an error like the one below when you attempt to import a guide:



Select **Open Settings** to open the Application Settings modal, where you will be guided to configure the required fields.



Once these fields are correctly configured, you will be able to import content from the Use Case and Base Guide libraries. Imported guides will automatically be translated into the selected languages and added to their respective language folders.

GUIDE HEALTH UPDATE (24D)

Beginning in OGL 24D release, the "Guide cannot be completed" health check and error message will be temporarily removed from the Guide Health tool. This health check and related error code are being redeveloped and recalibrated for better accuracy and will be reintroduced to the Guide Health tool in a future release.

In the meantime, please be aware that the Guide Health tool will not be regularly checking for this error across your content library. It is recommended that OGL administrators and content developers regularly monitor guide analytics and test their process guides from end-to-end to ensure that guides can be successfully completed by end users.

Health

The following guides have issues or errors that need to be fixed for the guide to work properly.

Search

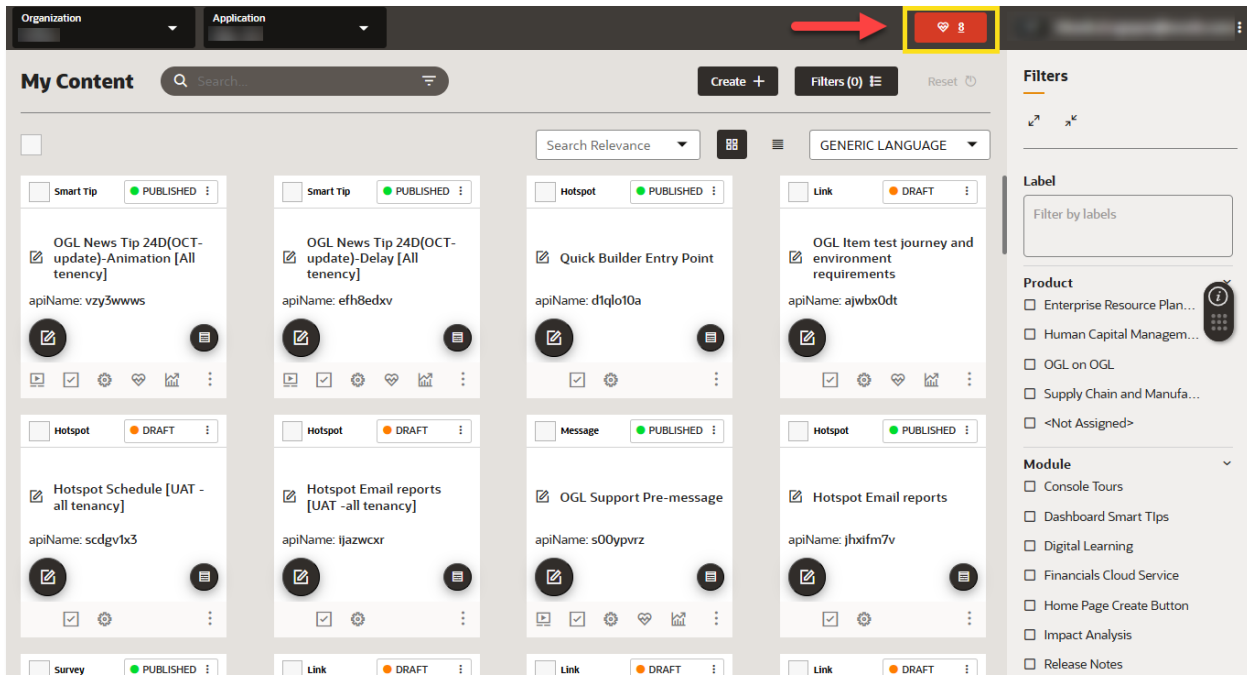
Name	Api Name	Step Id	Date	Error	Severity	
Learn Tips			2024-03-07	Not published and launched	Critical	<div>HIDE</div> <div>DISMISS</div>
Review your OGL Application Settings		15	2024-04-13	Guide cannot be completed	Critical	<div>HIDE</div> <div>DISMISS</div>
<div><div>Issue:</div>The guide has a step where none of the tip's selectors can be found, therefore the guide cannot advance to the next step.<div>Recommendation:</div>Update the tip's selectors.<div>More details:</div>Guide " " has a step "15" where all tips' selectors are invalid</div>						<div>X</div>
Review your OGL Application Settings		9	2024-03-19	Guide cannot be completed	Critical	<div>HIDE</div> <div>DISMISS</div>

Cancel

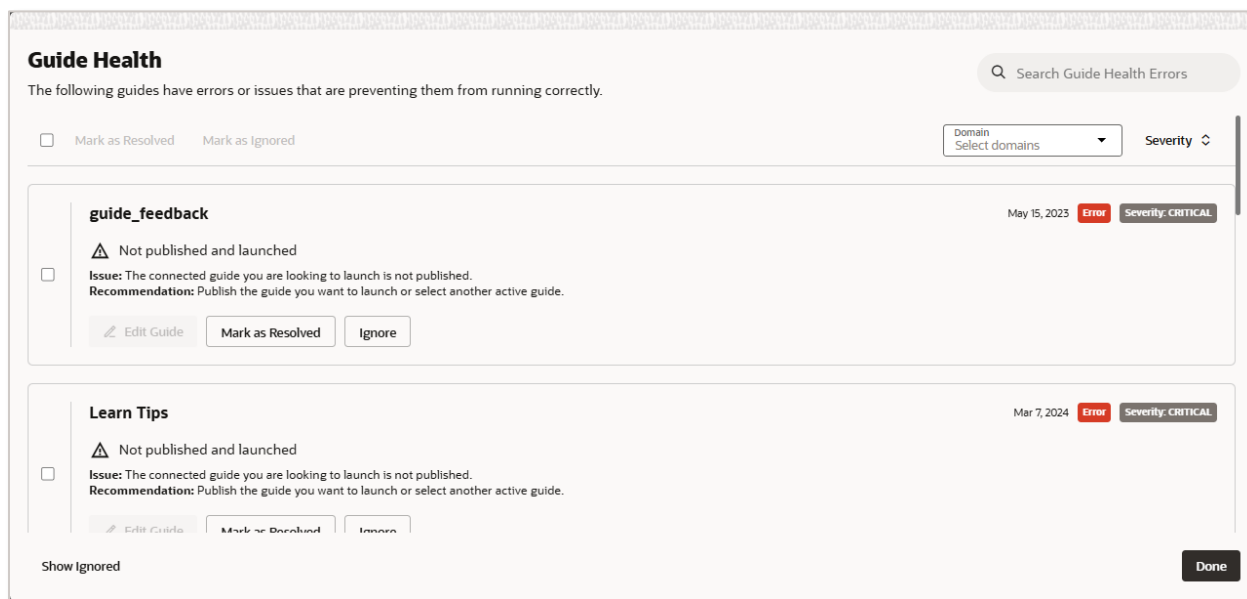
GUIDE HEALTH UPDATE (24D.1)

In OGL 24D.1, the Guide Health functionality has been further enhanced to improve the performance, accuracy, and reliability of guide health checks. This enhancement includes an update to the console UI, updated Guide Health modal, and improved error reporting for console users to more easily identify guide health errors.

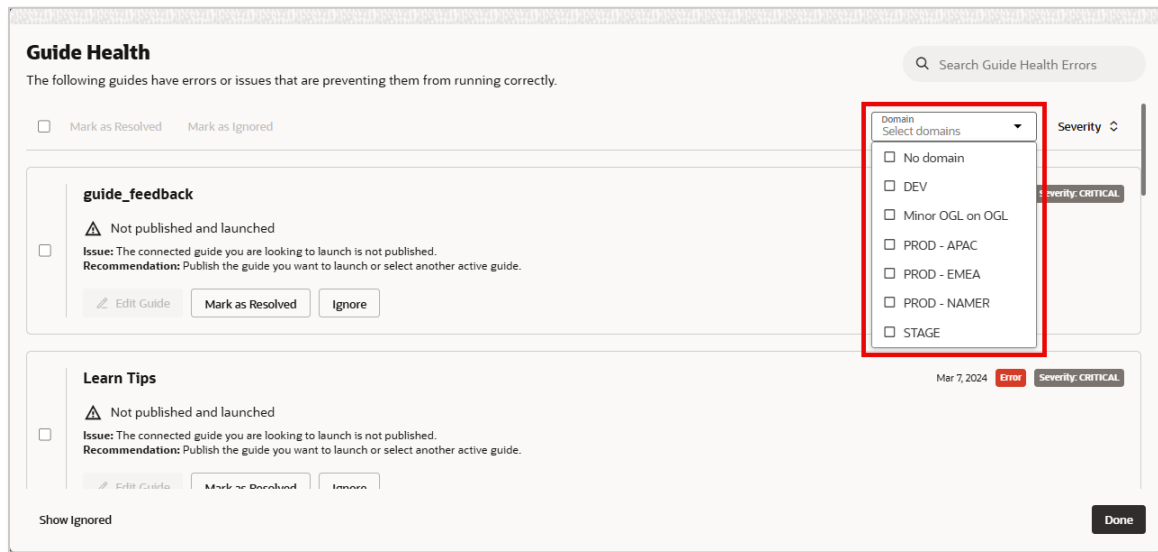
In the OGL console, the Guide Health has been moved from the Left Navigation Panel > Settings to a new, easily identifiable Guide Health notification area that indicates the current number of guide errors:



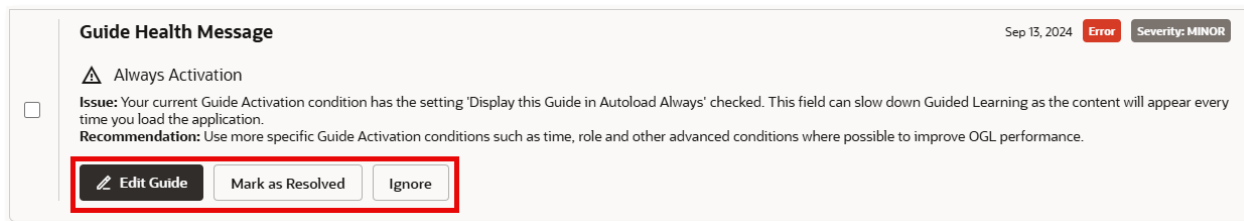
Selecting the Check Guide Health icon opens the newly updated Guide Health modal:



In the Guide Health modal, users can now filter the errors or issues by the specific domain(s) in which the errors are occurring:



For each guide error or issue identified, users can take the following actions:



For each guide error or issue identified, users can take the following actions:

- **Edit Guide** – Opens the guide in the Full Editor
- **Mark as Resolved** – Removes the error from the list of guide health errors/issues. (Note: If the error is not corrected, the error will appear again after the next health check)
- **Ignore** – Hides the error from the list of guide health errors/issues. (Select **Show Ignored** at the bottom of the modal to display any previously ignored errors.)

GUIDE ACTIVATION ENHANCEMENT (24D.1)

In OGL 24D.1, the Guide Activation functionality has been enhanced to enable developers to target content more accurately to specific end-users for more content personalization. This enhancement allows content developers to create user-based advanced conditions based on the end-users' actions; such as interacting with hotspots, completing task lists, or responding to surveys.

This enhancement includes an update to the UI/UX in both the Guide Activation modal and Full Editor within the Advanced Condition settings for user-based conditions:

The screenshot shows the 'Guide Activation' modal. At the top, there is a 'Guide Name' field. Below it, a 'Type' dropdown menu is set to 'Advanced Condition'. A 'Create condition' section follows, containing a 'Type' dropdown set to 'User', a 'Connector' dropdown set to 'has', and a 'Subtype' dropdown. The 'Subtype' dropdown is open, showing a search bar and a list of options: 'activated hotspot', 'advanced in guide', 'advanced in or closed Guide', 'closed guide', 'completed task list', and 'field'. The 'closed guide' option is highlighted.

Newly added Subtypes:

- Activated hotspot – When a user interacts with and activates an active hotspot in the application.
- Completed task list – When a user completes all tasks in an active task list
- Responded survey – When a user advances beyond the first step in an active survey guide

This enhancement also adds a **Time Limit – more than # ago** setting to the condition to allow developers to specify additional time-based settings to the condition:

The screenshot shows the 'Advanced Condition' settings for the 'closed guide' subtype. The 'Subtype' dropdown is set to 'closed guide'. Below it, the 'Guide' dropdown is set to 'Ability to Apply Cross Currency Receipts'. A checkbox labeled 'Time Limit - more than # ago' is checked. Below this checkbox, there are four input fields for time selection: 'Days' (000), 'Hrs.' (00), 'Min.' (00), and 'Sec.' (00). Below these fields, there are three more checkboxes: 'Display in Help Panel', 'Autoload', and 'When User has closed guide Ability to Apply Cross Currency Receipts'. At the bottom, there is a 'Delete' button and a 'Done' button.

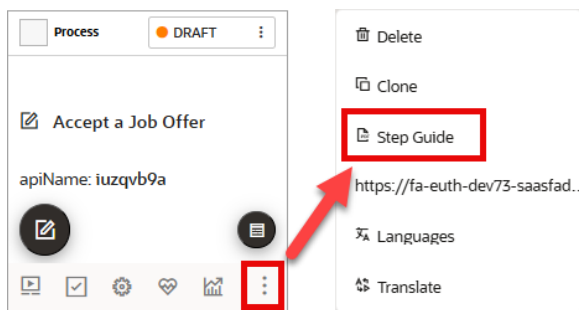
STEP GUIDES ENHANCEMENT – EXPORT TO PPT (24D.1)

With this enhancement, Step Guides can now be exported in an editable PowerPoint (.pptx) file format as opposed to the previous un-editable PDF format. This enhancement allows OGL developers and administrators to edit and format the exported Step Guide using common PowerPoint tools, such as adding text boxes, colors, and images, to enhance the Step Guide.

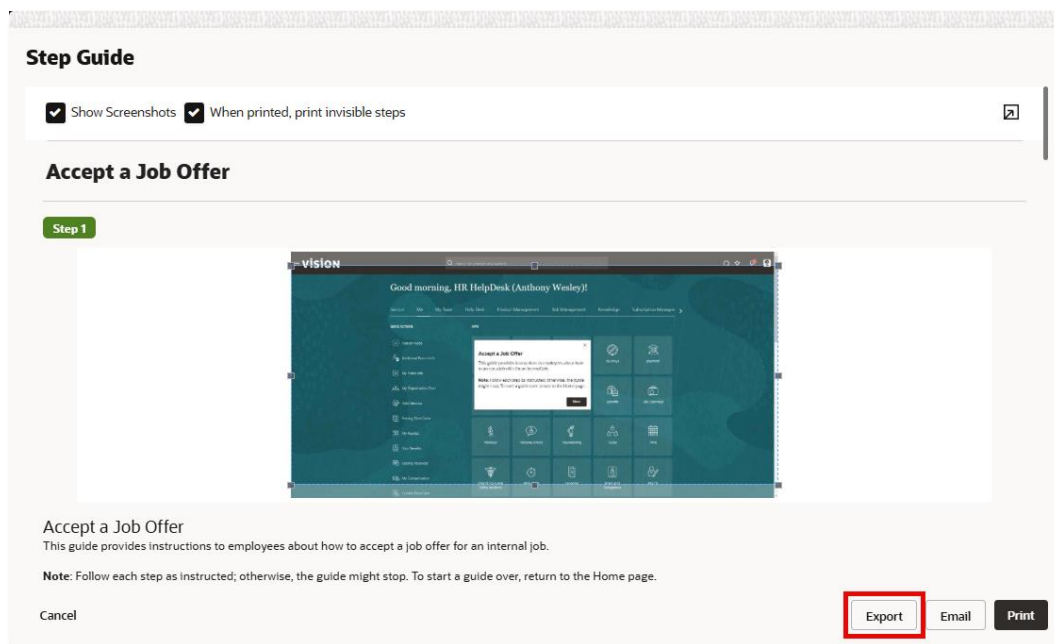
Exported Step Guides will also include the following guide details in the exported slides:

- Guide name
- apiName
- APPID (first slide)
- Step ID
- Description of flow (first slide)

To export a Step Guide, select the **More (...)** button on the guide tile, then select **Step Guide**.



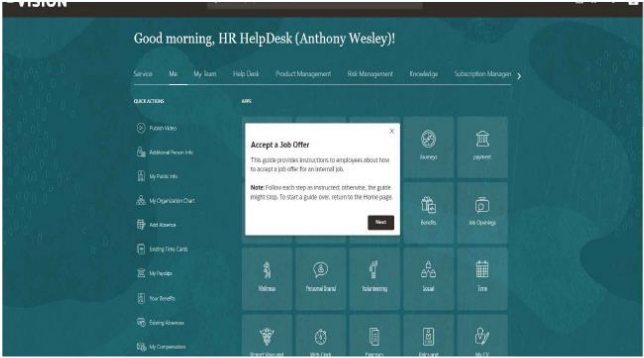
In the Step Guide modal, select Export to download the file to your Downloads folder:



Example of legacy Step Guide export in PDF format (legacy):

Accept a Job Offer

Step 1



Accept a Job Offer
This guide provides instructions to employees about how to accept a job offer for an internal job.

Note: Follow each step as instructed; otherwise, the guide might stop. To start a guide over, return to the Home page.

Example of new Step Guide export in PPTX format (post 24D.1):

Slide 1:

ORACLE

Oracle Guided Learning

Job Aid for guide Accept a Job Offer (iuzqvb9a)
(yNmGDBheR8CrWYYAC0c_w) (--)

Recruitment, Candidate, Offer

Slide 2:

Accept a Job Offer (iuzqvb9a)

Step 1

(512-1)

Accept a Job Offer

This guide provides instructions to employees about how to accept a job offer for an internal job.

Note: Follow each step as instructed; otherwise, the guide might stop. To start a guide over, return to the Home page.

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The screenshot displays the Oracle Vision HR HelpDesk interface. At the top, a dark header bar contains the 'vision' logo, a search bar, and user navigation icons. Below the header, a greeting reads 'Good morning, HR HelpDesk (Anthony Wesley)!'. A horizontal menu lists various service areas: Service, Me, My Team, Help Desk, Product Management, Risk Management, Knowledge, and Subscription Management. The main content area is divided into a left sidebar with 'QUICK ACTIONS' (such as Publish Video, Additional Person Info, My Public Info, My Organization Chart, Add Absence, Existing Time Card, My Payroll, Your Benefits, Existing Absences, My Compensation, and Current Time Card) and a central 'APPS' grid. A modal window titled 'Accept a Job Offer' is open, displaying the same text as the Step Guide on the left. The modal includes a 'Next' button. The background of the interface features a subtle pattern of binary code.

The Step Guide can now be edited in PowerPoint, as needed.

TECHNICAL ENHANCEMENTS

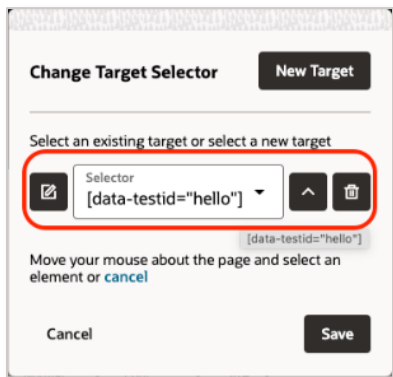
The following technical enhancements have been enhanced and/or fixed in OGL 24D and/or 24D.1:

- **JavaScript API to open the OGL Help Widget (24D)** – This enhancement allows clients to open the OGL Help Widget and present contents by calling a JavaScript API as opposed to waiting for an end user action to launch contents. By using the Inspect tool in Chrome, developers can enter the following commands to open/close the OGL Help Widget:

1. Open Help Widget: `iridize("api.startPanel.open", {})`
2. Close Help Widget: `iridize("api.startPanel.close", {})`

Business value:

3. **Guided Onboarding:** For new users, automatically displaying the help widget during critical onboarding steps can help them understand the product more quickly.
 4. **Usage Analytics:** By tracking when and how the API to open the help widget is used, you can gather valuable data on user needs and common pain points. This information can be used to improve the overall user experience.
 5. **Modern User Experience**
- **Selector Enhancement (24D)** – Clients can now pick selectors with attribute names '**data-test-id**' or '**data-testid**'.



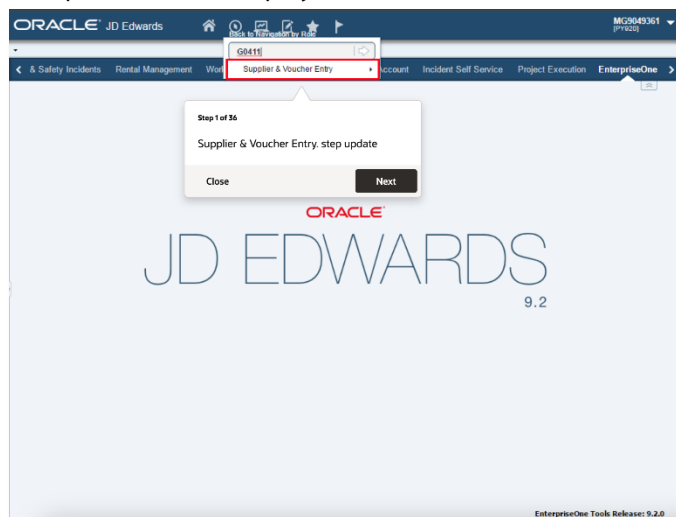
Business Value:

1. **Future-Proofing:** As UI frameworks and best practices evolve, having the flexibility to specify alternative attributes helps future-proof the system, making it easier to adapt to new standards and technologies without significant disruption.
2. **Enhanced Customization:** Customers who use the Oracle JET framework based on Preact or other libraries will benefit from a more customizable and adaptable solution that meets their specific requirements, improving their overall experience with the product.
3. **Consistent Development Environment:** By supporting multiple attributes, you ensure that developers and testers can use a consistent set of tools and practices, leading to smoother and more effective workflows.

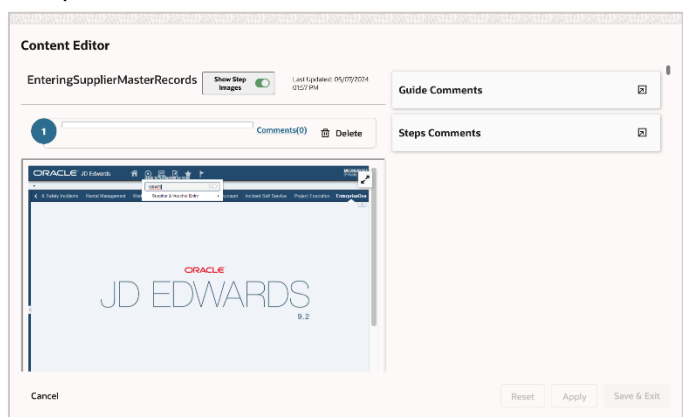
- **Change Target Selector Fix (24D)** – Fixes the behavior of the **Save** and **Cancel** buttons in the Change Target Selector when inputting or changing a Selector in the Redwood guide editor.

- **UPK Conversion Enhancement (24D)** – UPK Files when converted into OGL Content can now be edited in the Redwood guide editor, displayed in a Simulation (if enabled), shown in the Content editor with screenshots and tips for each step, and have an editing URL.

1. Example of UPK file displayed in a Simulation:



2. Example of UPK file in Content Editor:



3. Example of UPK guide settings (URL and Editing URL)

Guide Settings

Process: <Not Assigned>

Product: <Not Assigned>

Module: <Not Assigned>

URL: /account/blank/

The URL where this guide should be opened. (e.g. where to open the preview of this guide)

Editing URL: /account/blank/

Redirect: Never redirect

Display Group: Select...

Cancel Reset Save

- **Smart Search Enhancement (24D.1)** - Update to Smart Search to incorporate **Last Modified** and **Created** dates:

Search for guides by date:

My Content

Results will include guide with date matching the **Last Modified** date

Guide Settings

☒ **panel**
Enables you to learn through practicing the transaction in a simulated environment

☒ **Show Process Guide Videos in help panel**
Enables you to learn by watching an animated demonstration of tasks being performed in a simulated environment

☐ **Step Guides**
Enable or disable all Step Guides

☒ Show Step Guides for this guide in the help panel

☒ Show Images in Step Guides when displayed and printed

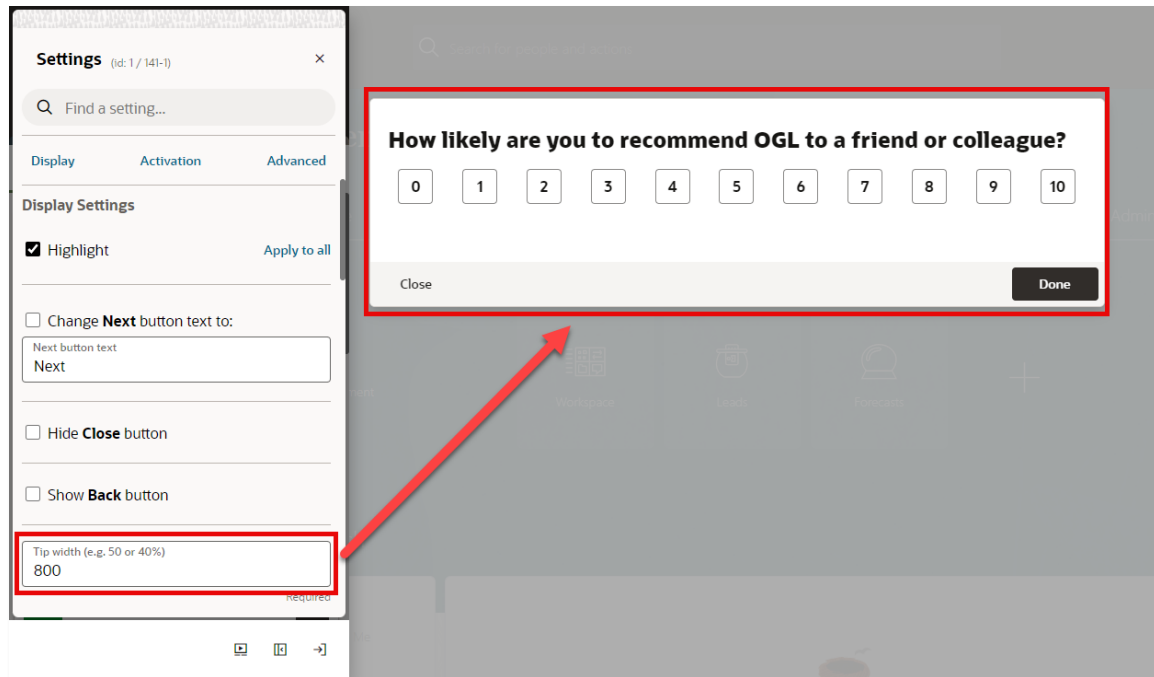
Last Modified: 7/10/2024, 11:11:41 PM by @oracle.com

Cancel Reset Save

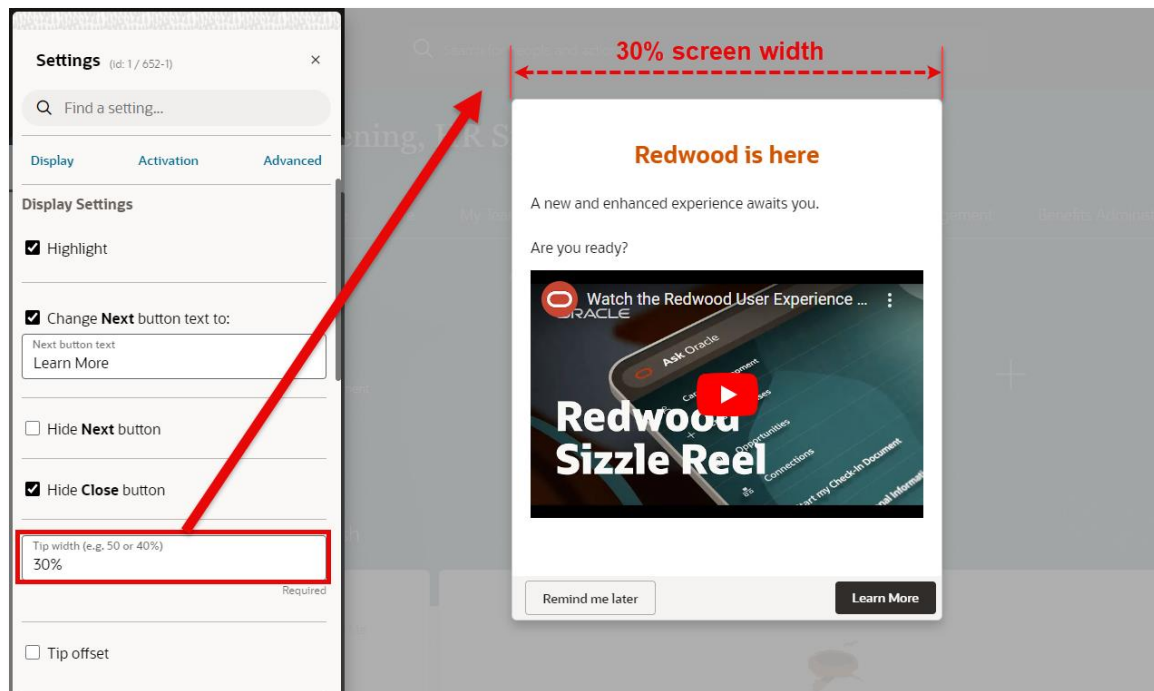
Results will also include guides with date matching **Created at** date

Version History ()					
v3	<input type="radio"/> Draft	created at 07/10/2024	11:10 PM	@oracle.com	changes made via flow editor by @oracle.com
v2	<input type="radio"/> Draft	created at 07/10/2024	8:36 PM	@oracle.com	changes made via flow editor by @oracle.com
v1	<input type="radio"/> Draft	created at 07/10/2024	2:55 AM	@oracle.com	changes made via flow editor by @oracle.com, including guide settings

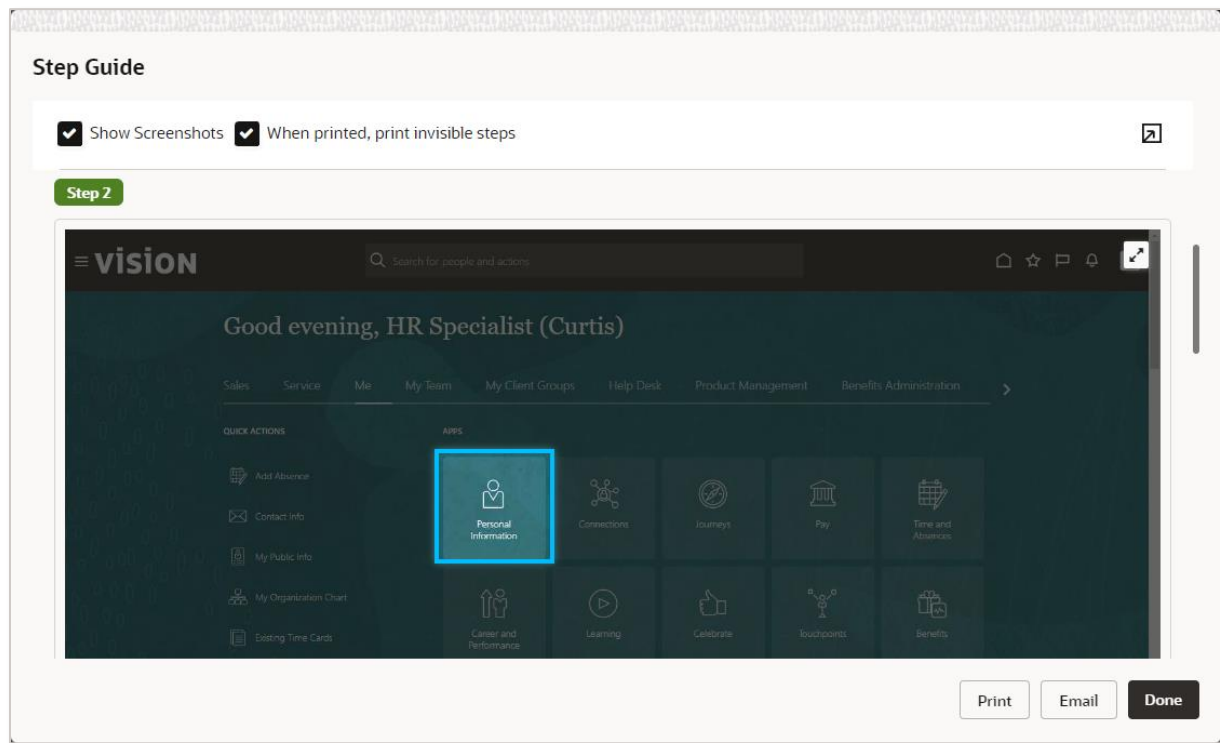
- **Fixed NPS Survey Tip Width (24D)** – Fixes the issue in which NPS Surveys do not retain tip widths when changed by the developer and revert back to the default tip width of 600 pixels. This fix ensures that the new tip width will be saved.



- **Redwood Editor Enhancement** – Developers can now adjust **Tip Width** as a % or in **pixels**.



- **[UPDATED] Step Guide/Content Editor Screenshots Enhancement (24D.1)** – For Simulation-enabled OGL accounts (i.e., APPIDs), tool tips will **not** be displayed in Step Guides and in the Content Editor. Only the screen content and the positioning of the selector will display with a blue highlight on the selected element.



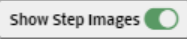

Note: This enhancement only applies to APPIDs in which Simulations have been enabled. Because Simulations enable interactive playback of process guides, the recording process only captures the base image without the tool tips unlike the legacy recording process where tool tips are captured as part of the base image. This enhancement is **not** backward compatible and will not apply to guides created prior to Simulations being enabled on the APPID, including guides imported from the Base Guide and Use Case libraries.

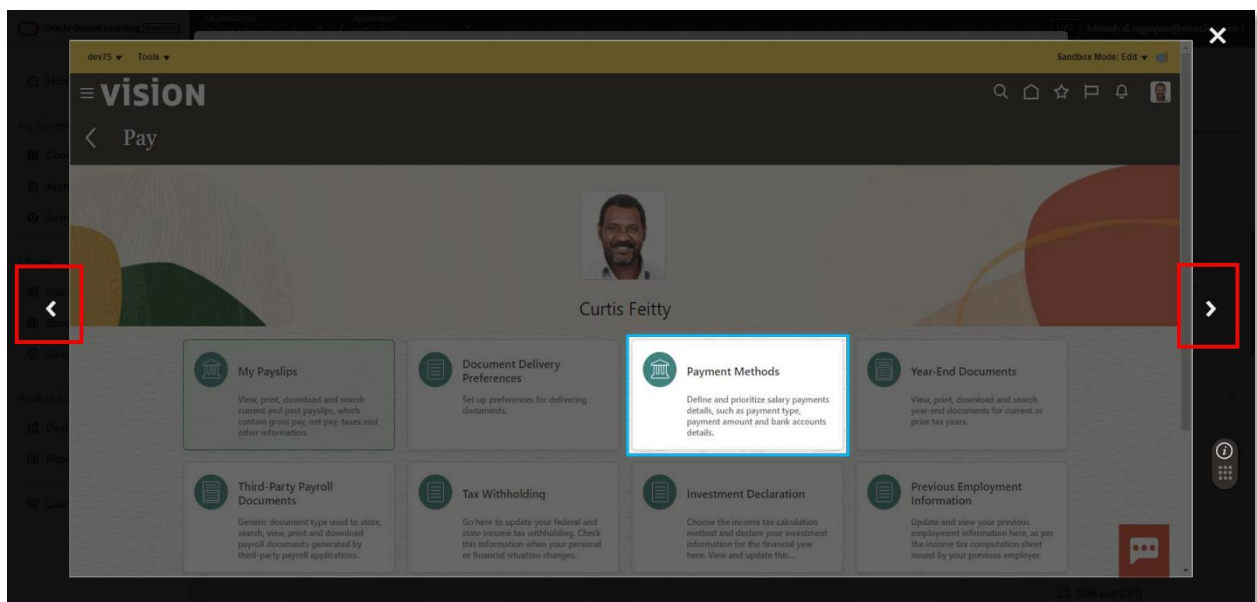
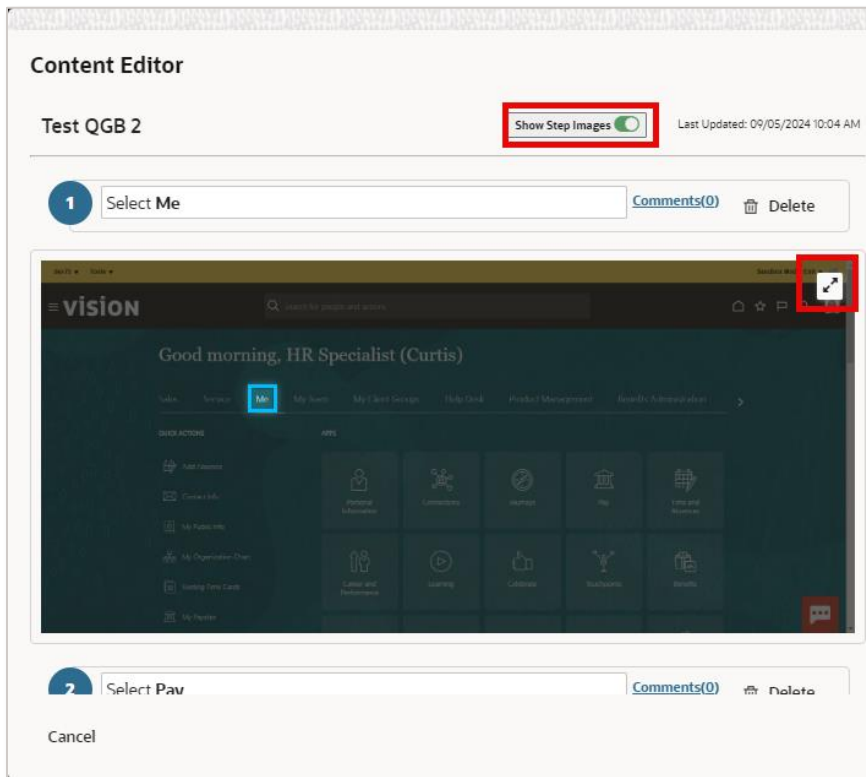
Expected behavior on Simulation-enabled accounts:

1. Guides created after Simulations are enabled will have no tooltips on screenshots (Step Guide, PDF Export).
2. Legacy guides created before Simulations were enabled will have tooltips as part of the screenshot (Including guides imported from base/use cases libraries)

For more information about the Simulations feature or to request this feature to be enabled on your OGL accounts, please reach out to your OGL account manager or contact OGL Support.

- **Toggle Screenshots in Content Editor Enhancement (24D)** – This enhancement the Content Editor allows users to toggle between all available screenshots in full screen.

When the **Show Step Images** () option is enabled in the Content Editor, you can enlarge the screenshot using the **Full Screen** () button and then toggle between the screenshots using the **Previous** (<) and **Next** (>) buttons.

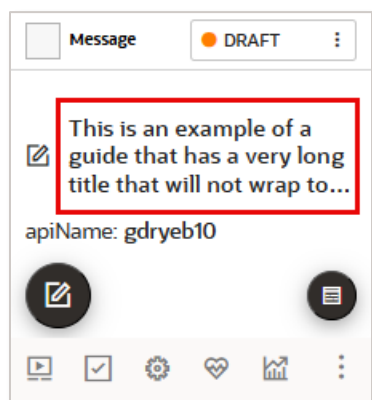


- **Labels Enhancement (24D)** – Console users can now add a new label to content item by pressing the 'Enter' key after typing in the new label value, as opposed to having to select the value.

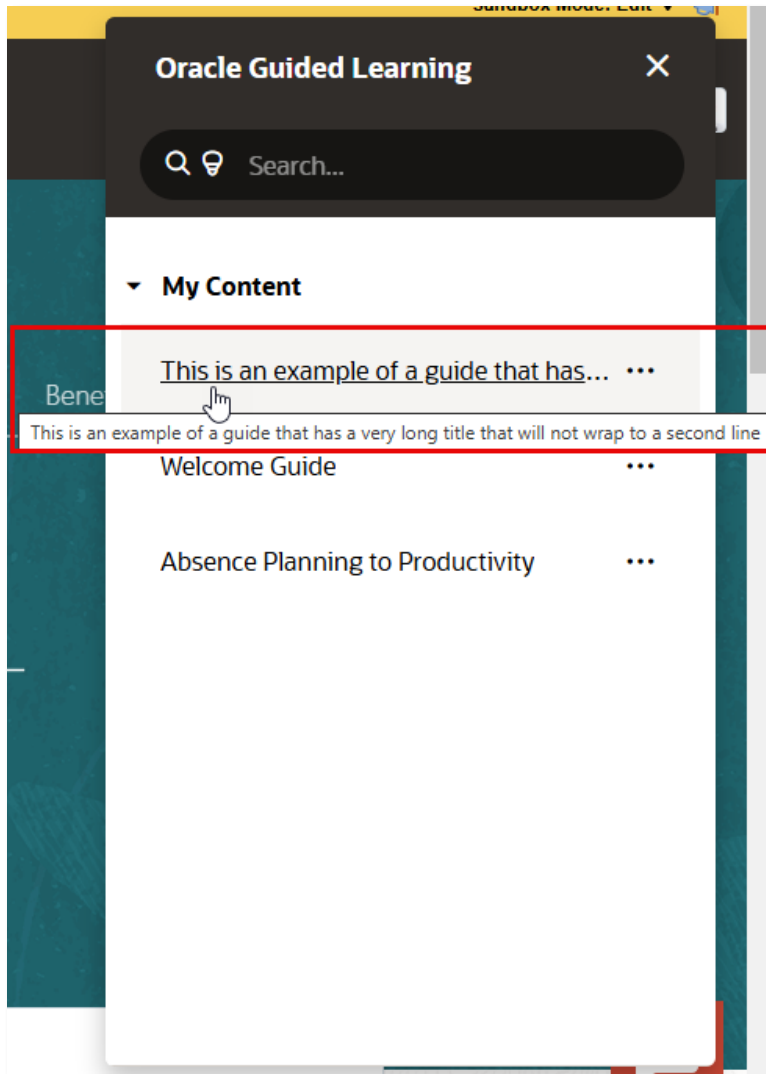
Expected behavior: Label values cannot contain a comma (,) character as the comma key will behave similarly to the **Enter** key and will add the label. This will be resolved in a future release.

- **Truncated guide titles in Help Panel display (24D)** – In 24D, all guides displayed in the Help Panel within the host application will only show one line of text from the guide title. If the guide title exceeds the width of the Help Panel, the guide title will be truncated with an ellipsis (...) and will not wrap to a second line. If the end-user hovers over the guide title, the entire guide title will be displayed as a tooltip. This enhancement provides a cleaner display of Help Panel content items and more efficient navigation.

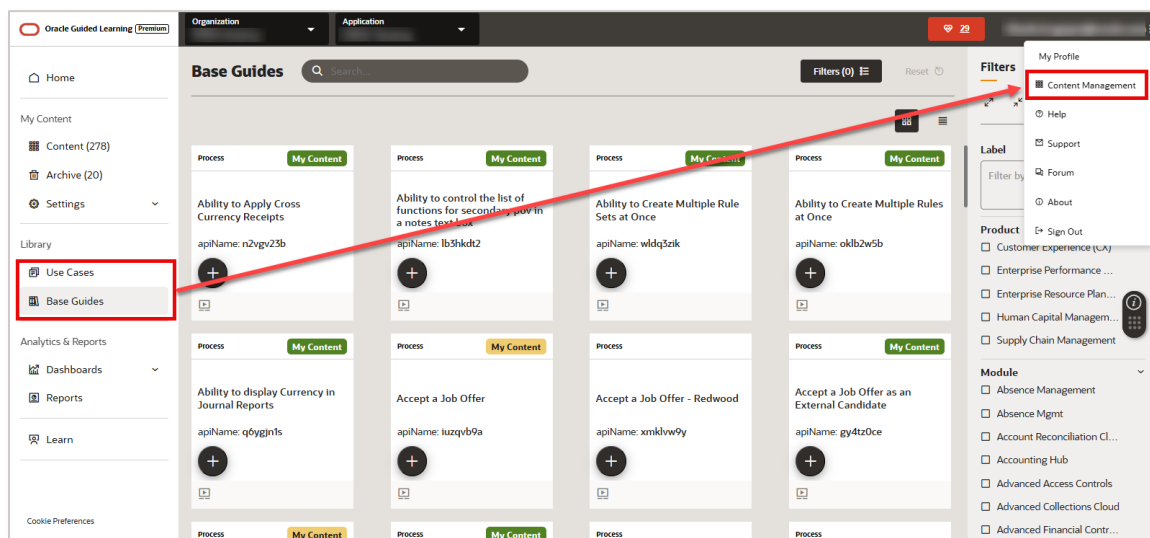
Example of a guide with long title:



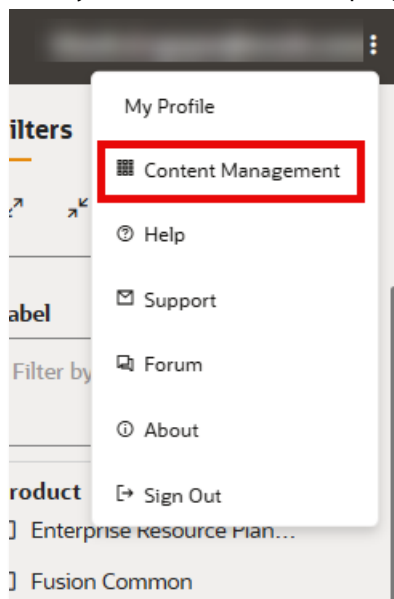
When displayed in the Help Panel in the host application, the guide title will be truncated. Hovering over the guide title will display the entire title as a tooltip:



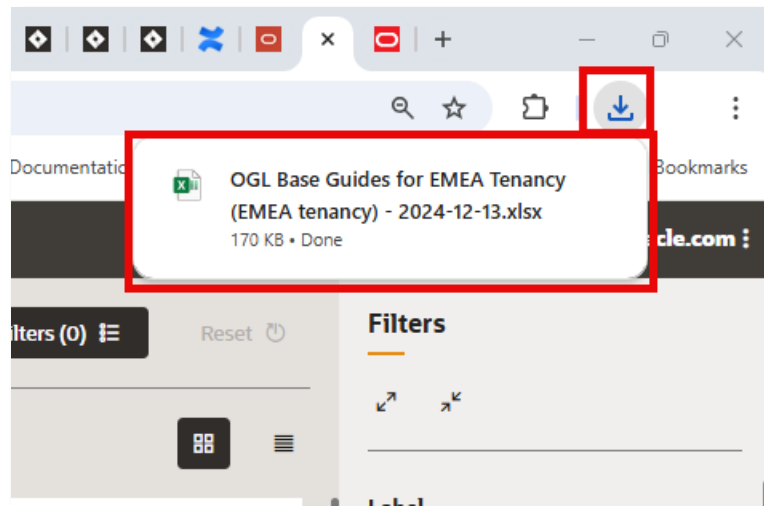
- **[NEW] Content Management enhancement for exporting Base Guides and Use Case libraries (24D.1)** – With this enhancement in 24D.1, OGL console users can now utilize the Content Management function to export guides from the Base Guides and/or Use Cases libraries. This allows OGL developers and administrators to download an editable spreadsheet of all specified content items found in OGL's pre-built content libraries. This enhancement adds convenience when collaborating with SME's, business process owners, or other stakeholders on selecting and managing OGL base content.



1. Select a content library from which to export (i.e., **Use Cases** or **Base Guides**).
(**Note:** If desired, select any filters to narrow the list of content items prior to exporting. You can also apply filters within Excel or other business intelligence application after exporting the file.)
2. Select your username in the top-right corner of the console, then select **Content Management**.



3. The exported file will be downloaded as an Excel (.xlsx) file to your browser's specified Downloads folder.



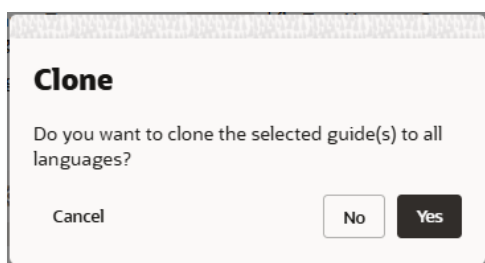
- **[NEW] Accessibility enhancement (Move launch widget via keyboard)** – With this enhancement, end users in the host application will be able to use keyboard shortcuts to select and move the OGL Launch Widget. In the host application, users can press 'CTRL+ALT+W' to select the Launch Widget.

Important Note: While this enhancement is now available in OGL 24D.1 base code, end-user playback will require the OGL 24D.1 Runtime Player extension (aka "Player Package") to be deployed to the host application. The OGL 24D.1 Runtime Player extension will be deployed to Fusion applications with **Fusion 25B**. Until then, end users will not be able to utilize this enhancement in the host application.

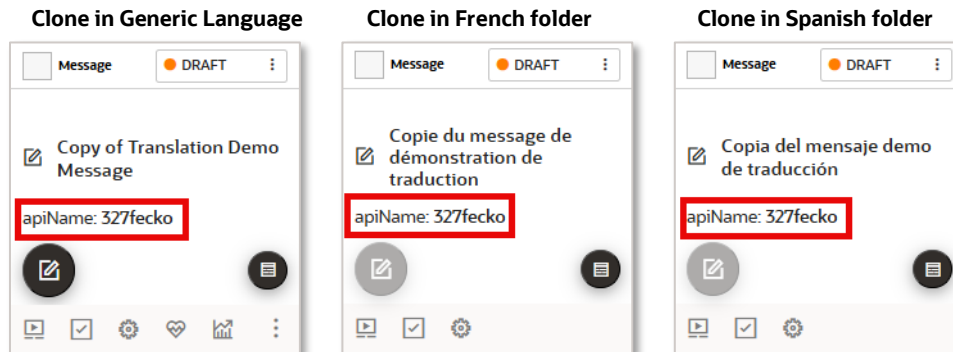
- **[NEW] Cloning And Removing Guides For Multi-Languages Enhancement (24D.1)** - In OGL 24D.1, this enhancement to the multi-language functionality allows content developers and administrators to automatically have translated guides cloned in their respective language folders whenever the original guide in the Generic Language is cloned. This adds more convenience and improves guide management efficiency for console users when managing multi-language guides.

For example, if a guide has been translated from the Generic Language into one or more languages (e.g., French and Spanish), a corresponding translated guide will automatically be created and stored in the French and Spanish language folders in the My Content library.

If the original guide in the Generic Language folder is then cloned, the user will be presented with a confirmation modal to choose whether to clone the guide to all corresponding language folders.



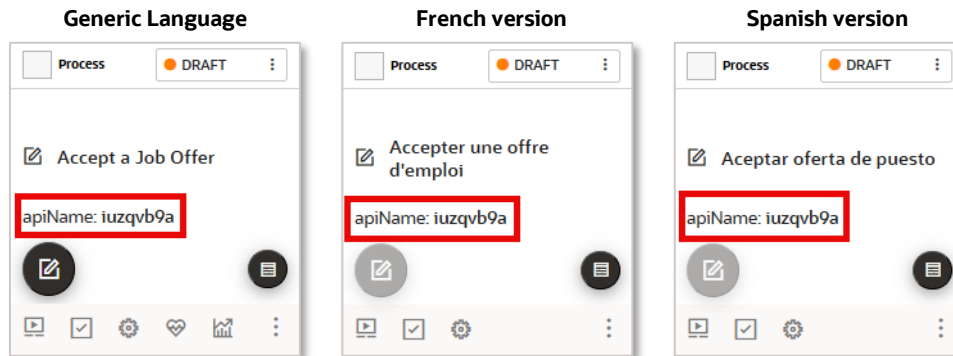
Selecting **Yes** will create a clone of the guide in all corresponding language folders to which the guide has been translated, each with the same apiName assigned.




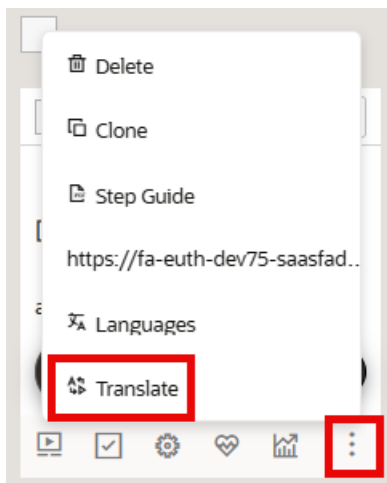
Removing translated guides from a language folders

When a guide is translated into one or more languages, a translated version of that guide will automatically be created in the corresponding language folder for each language. Beginning in OGL 24D.1, console users can now remove the translated guide from its respective language folder by removing the language from the Translation modal in the original guide.

For example, if a guide in the Generic Language folder is translated into one of more languages (e.g., French and Spanish), a copy of that guide will automatically be created in each corresponding language folder with the same apiName applied:



To remove only the Spanish version of this guide from the Spanish language folder, return to the Generic Language folder, select **More** () on the guide tile, and then select **Translate**.



In the **Translation** modal, select the language you wish to remove, then select **Save and Exit**.

The screenshot shows the 'Translation' modal. At the top, it says 'Translation' with a help icon. Below is a note: 'Guide can be translated from English to any of the languages listed below in the available languages. For more help on translation please click [here](#).' Another note states: 'Note: Oracle Guided Learning uses OCI Language Translation service. Oracle does not guarantee or make any representations regarding the accuracy, reliability, or timeliness of the machine translations. Users rely on the machine translations at their own risk.' There is a search bar labeled 'Search languages...'. On the left, a list of languages with '+' icons: Arabic, Chinese-China, Chinese-Taiwan, Croatian, Czech, and Danish. On the right, under 'Target Languages', there is a 'Retranslate All' toggle and a list of languages with '-' icons and toggle switches: French, Italian, and Spanish. The 'Spanish' entry is highlighted with a red rectangle. At the bottom, there are 'Cancel', 'Reset', and 'Save and Exit' buttons.

In the confirmation message, select **Save & Exit**.

The screenshot shows a confirmation modal titled 'Create new translations'. It asks: 'Are you sure you want to continue? This will overwrite and replace any existing translations.' At the bottom, there are 'Cancel' and 'Save & Exit' buttons.

A confirmation “toast” message will appear at the top of the modal to confirm that the selected language(s) have been successfully removed. The translated version of this guide will be removed from its respective language folder.

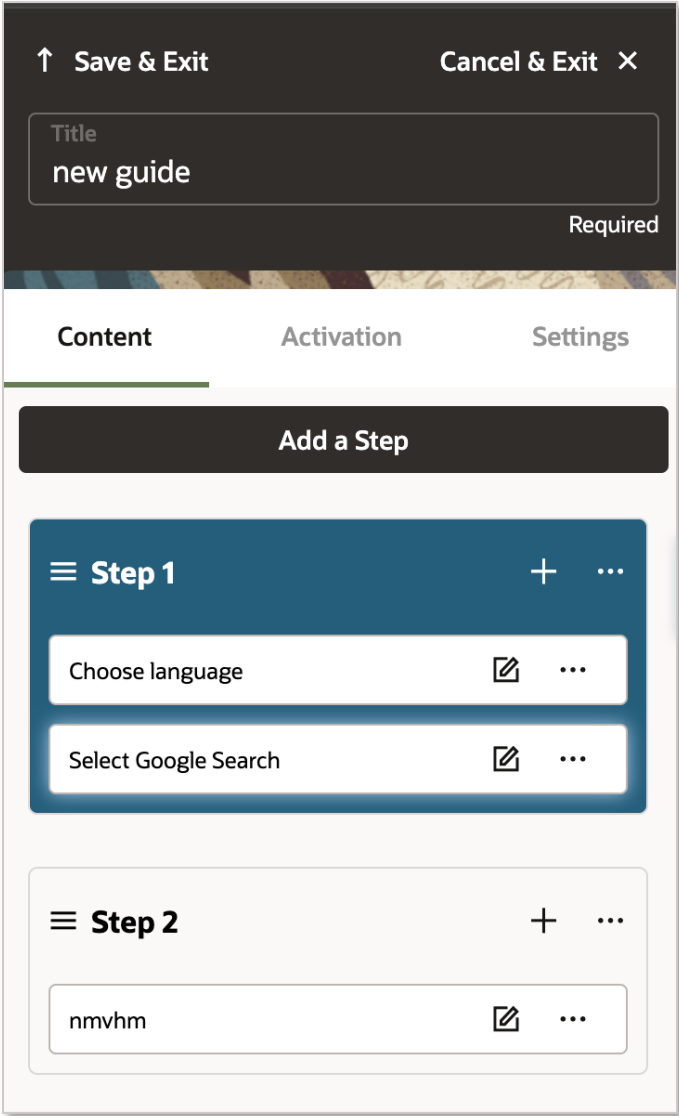
The screenshot shows a dark toast message at the top of the modal. It contains a bell icon, the text 'Languages (es) were removed successfully', and a close 'X' button.

UI/UX ENHANCEMENTS

We have made various improvements throughout the OGL console and Redwood Guide Editor to ensure an overall consistent UI/UX that aligns with Oracle’s Redwood design standards.

The following is a summary of the UI/UX enhancements included in OGL 24D:

Redwood Editor Enhancement – This enhancement to the Redwood Guide Editor adds a colored highlight around a selected step/tip in guide editor for improved visibility allowing developers to easily identify the step/tip being edited.



Modals updated from GL to Redwood Modal

- Content Modal updated (Create and Edit)
- Use Case preview uses Redwood modal
- Base Guide preview uses the Redwood Modal
- Print Preview uses Redwood modal
- Display Group Settings uses Redwood modal
- Help Panel Settings uses Redwood modal
- Auto-Translations users Redwood modal
- My Profile uses Redwood modal
- Content Management uses Redwood modal
- Guide Card Languages uses Redwood modal
- Guide Settings uses Redwood modal
- User Management Settings uses redwood modal
- Feedback uses Redwood modal
- Application Settings uses Redwood modal
- Version History uses redwood modal
- Data Analysis Tables in Analytics uses Redwood modals
- Edit Selected button in Redwood modal
- Custom Roles uses Redwood modal
- Guide Health uses Redwood modal

Confirmation Messages (Toast) have been added to provide validation for users after they complete an action. These include:

- A confirmation (Toast) message appears during Version History changes to alert of a new version.
- A confirmation (Toast) message appears when you successfully translate a language.
- A confirmation (Toast) message appears when you change your OGL Theme and the modal doesn't automatically close.
- A confirmation (Toast) message appears when you update and save your Profile.

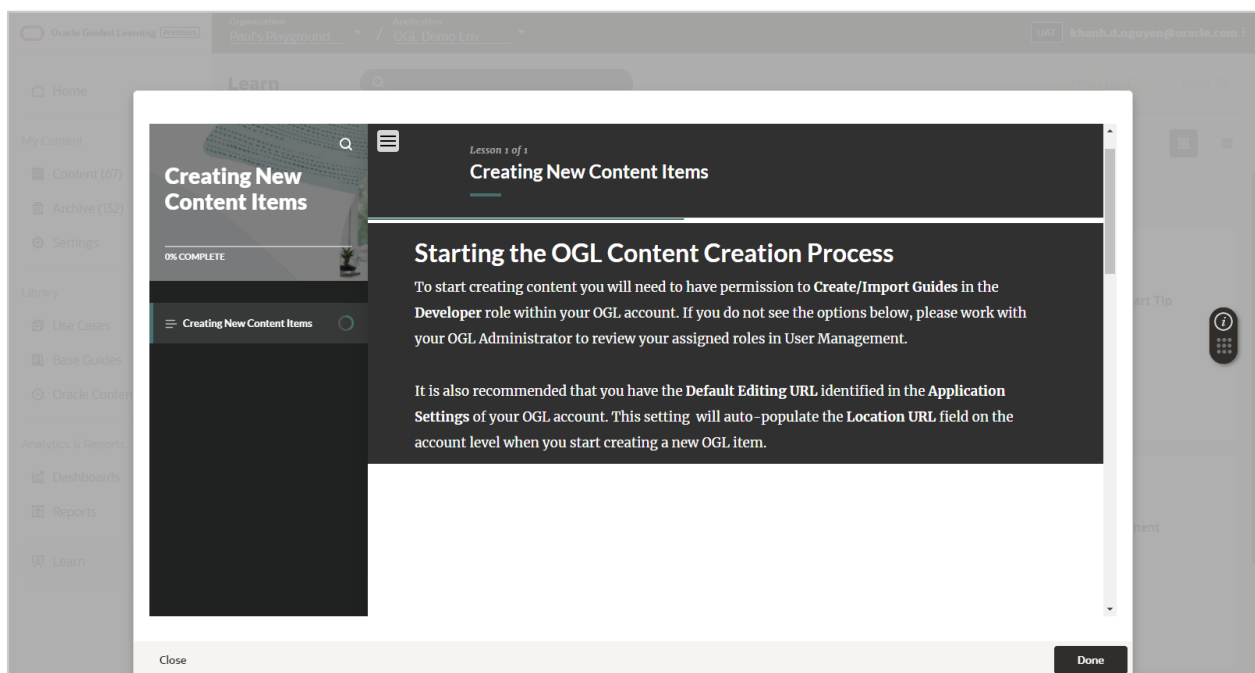
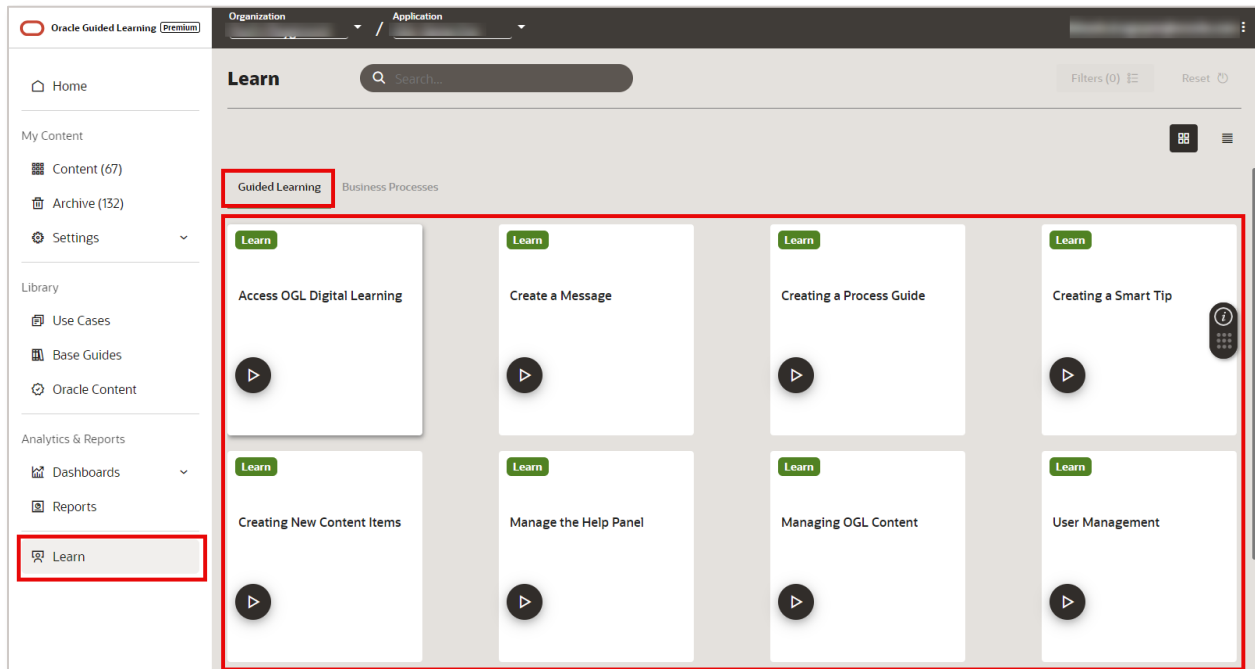
Responsiveness

- When a client resizes their screen, the Redwood modal content will also adapt.
- Task List and Launcher screen buttons are accessible for smaller screen resolutions.
- New Confirmation modal added when a user resets a Task list.
- Border for Search in Custom Roles added.
- When viewing Use Case Content in modal and/or Base Guides preview - there will be only on scrollbar in place (not multiple).
- Redwood checkboxes are enabled in Guide Editor.

- OGL Theme editor - disable default theme when an existing default theme is already selected.
- Save and exit tabs for Task List work properly as expected.
- When a client opens the Step Guide and looks to print invisible steps - button moved to top bar, not bottom.
- Content Management modal closes upon exporting your file.
- Custom Roles Modal changes upon closing file.

NEW OGL LEARNING CONTENT AVAILABLE

We have updated our in-application digital learning content within the OGL Console Learn page. Here you can access brief, regularly updated, and easy-to-consume eLearning “mini courses” on basic OGL functions and tasks without leaving the application. New OGL console users can learn how to use OGL by accessing embedded article-style eLearning courses that open in a modal experience without having to navigate away from the application for basic learning.



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