

Oracle Guided Learning 26B Release Notes

FEATURE DESCRIPTION	ROLE	ADDITIONAL INFORMATION
IMPORTANT NOTE	Administrator Developer	<ul style="list-style-type: none"> This document may be updated periodically as new updates, changes, or fixes are implemented after the scheduled quarterly release. Refresh this document regularly for updates and note the document version in the page footer for the latest information.
AI Assistant for Guides	Administrator Developer	<ul style="list-style-type: none"> This enhancement to the OGL AI Assistant adds support for multiple guide types and generates recommended guide steps and tip text to accelerate guide creation. Allows console users to leverage generative AI assistance to receive intelligent suggestions and simplify your workflow when creating new Process Guides, Smart Tips, and Surveys.
Quick Share	Administrator Developer	<ul style="list-style-type: none"> This new OGL Console feature consolidates Permalinks, Simulations, Step Guides, and Videos into a single UI for efficient access to shareable links to your OGL content. With this feature, you can easily obtain and copy links to your guides which can be shared with users outside of the host application.
Redwood Selector Enhancements	Administrator Developer	<ul style="list-style-type: none"> To support ongoing improvements to OGL selector handling, this update to the OGL Editor enhances selector logic, improving selector identification on Redwood pages and making it more intuitive to pick element selectors. This enhancement improves the underlying selector algorithm to make selector handling more intuitive and aligned with how users interact with Redwood elements.
Base Guides Bulk Import	Administrator Developer	<ul style="list-style-type: none"> This console enhancement adds a bulk action to the Base Guides library that allows developers to import multiple Base Guide assets simultaneously to their My Content library. Adds efficiency and convenience for console administrators and developers when importing multiple Base Guides.
Enhanced ToolTips*		<ul style="list-style-type: none"> This new feature within the OGL Editor introduces new tip styles in the form of “coachmarks”, brand elements, and instructional tips beyond traditional tooltips.

FEATURE DESCRIPTION	ROLE	ADDITIONAL INFORMATION
Technical and UI/UX Enhancements	Administrator Developer	<ul style="list-style-type: none"> Various technical enhancement have been applied throughout the OGL console and Guide Editor to improve the overall user experience for content developers and administrators.
Fusion Updates	Administrator Developer (Fusion customers)	<ul style="list-style-type: none"> UX Optimization (Buttons, Banners, and Scrollbars) – Introduced in OGL 25D, this enhancement to the OGL Full Editor allows content developers to apply preset custom classes (i.e., images) without needing to manually insert HTML code into the design kit. Coming soon to Fusion 26A. Guide Break Assistance - Introduced in OGL 25D, this new feature displays a player-side message for end-users in the event a process guide is “broken” or stops working. Provides real-time assistance to users with a link to display alternative guidance, such as Step Guides, Videos, and/or Simulations. Coming soon to Fusion 26A.

*** Note for Fusion Customers**

Features marked with an asterisk (*) will be available for Fusion applications in **Fusion 26B**. Please consult with your Oracle Cloud Service Administrator regarding scheduled dates for your Fusion 26B update.

AI ASSISTANT FOR GUIDES

In OGL 26B, we are extending the OGL AI Assistant beyond Messages to add support for multiple guide types including Process Guides, Smart Tips, and Surveys (including NPS). OGL console users can now receive intelligent AI recommendations when creating multi-step/multi-tip guides to accelerate guide creation. This feature enables console users to leverage Oracle's Generative AI Service to create guide steps, tips, and recommended tip text to speed guide creation and simplify your workflow when creating new Process Guides, Smart Tips, and Surveys.

Key benefits:

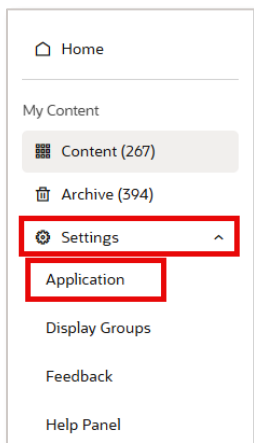
- Get AI support for multiple guide types including Process Guides, Smart Tips, and Surveys including Net Promoter Score (NPS) Surveys
- Generative multi-step/multi-tip guides based on intelligent AI recommendations
- Efficiently generate guide steps/tips and suggested tip text with help from Oracle's generative AI service
- Rephrase existing tip text using different writing styles and tailored to different audiences
- Improve quality and clarity of language for text content
- Fix spelling and grammar issues instantly
- Instantly translate tip text with ease

Note: Enable/Disable AI Assistant

The OGL AI Assistant features can be enabled or disabled by the OGL Owner Administrator, based on customer preference. OGL customers who wish to enable/disable the AI Assistant can do so in the **Settings > Application** modal, as described in the instructions below. Requires the **Owner > Change Application Settings** role and permission, which can be found in the User Management settings. Please consult your OGL Owner Administrator to change this setting, if needed.

Enabling the AI Assistant in the OGL console

1. From the OGL console, go to **Settings > Application** in the left navigation panel.



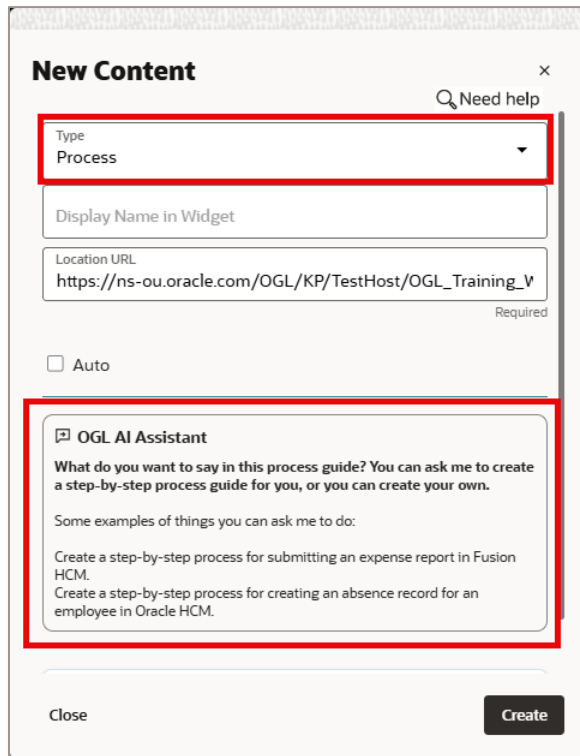
2. In the Application settings modal, scroll down to the Generative AI section and select the checkbox for **'Set to Enable or Disable Gen AI functionalities (Message Assistant & AI Assistant)'**.

The screenshot shows the 'Application' settings modal with the following sections and options:

- Application** (selected tab): Domains, Editor, Capture & Playback, EmbedCode, OGL Values
- User Roles**: Include users' role in Analytics and reports
- Player Authentication**: Set to enable Player Authentication
- Generative AI**: Set to Enable or Disable Gen AI functionalities (Message Assistant & AI Assistant)
- Details**:
 - Note**: Options set in this section are not persisted anywhere, please fill them for us to improve the product
 - Account Application ID (AppID): [Redacted]
- Deployment**: The way OGL is implemented in the application
- Close** button and **Save** button

Create a new Process Guide with the AI Assistant

1. From the OGL console, create a new content item.
2. In the **New Content** modal, select **Process**. (**Note:** If Generative AI is enabled on your account, the OGL AI Assistant will appear at the bottom of the modal.)

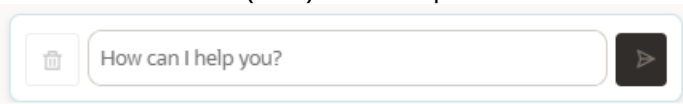


The screenshot shows the 'New Content' modal with the following fields and sections:

- Type:** A dropdown menu with 'Process' selected.
- Display Name in Widget:** An empty text input field.
- Location URL:** A text input field containing 'https://ns-ou.oracle.com/OGL/KP/TestHost/OGL_Training_V' with a 'Required' label.
- Auto:** An unchecked checkbox.
- OGL AI Assistant:** A section with a header 'OGL AI Assistant' and a text box containing the prompt: 'What do you want to say in this process guide? You can ask me to create a step-by-step process guide for you, or you can create your own. Some examples of things you can ask me to do: Create a step-by-step process for submitting an expense report in Fusion HCM. Create a step-by-step process for creating an absence record for an employee in Oracle HCM.'
- Close:** A button at the bottom left.
- Create:** A button at the bottom right.

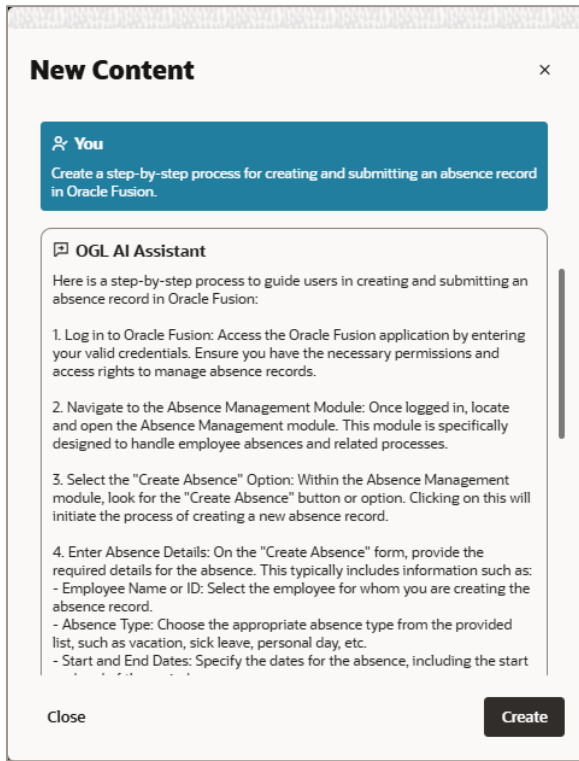
3. In the AI Assistant text box, enter a prompt to ask it to create a process based on a workflow in your host application. For example, you could enter "Create a step-by-step process for creating and submitting an absence record in Oracle Fusion."

Then select the **Send** () button or press **Enter**.

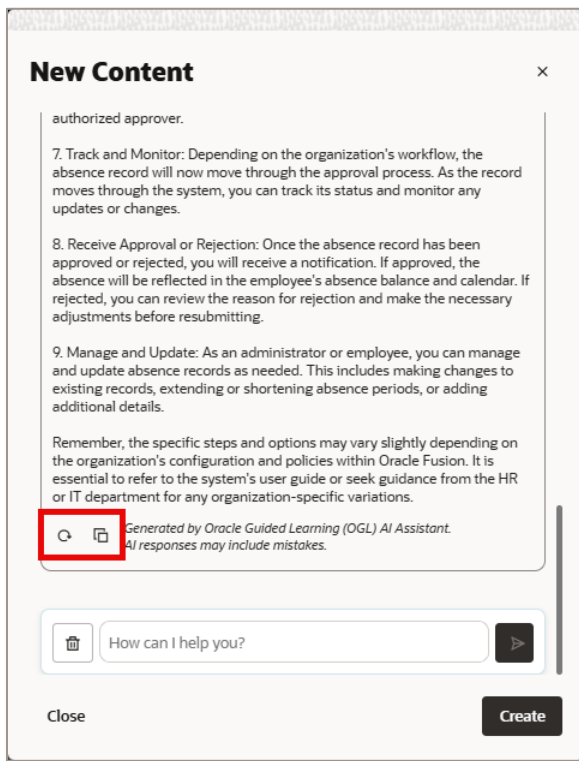


The screenshot shows a text input field with the placeholder text 'How can I help you?' and a 'Send' button (a dark square with a white right-pointing triangle) to its right.

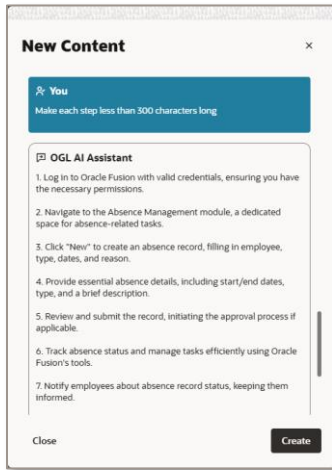
4. The AI Assistant will generate a response based on your prompt.




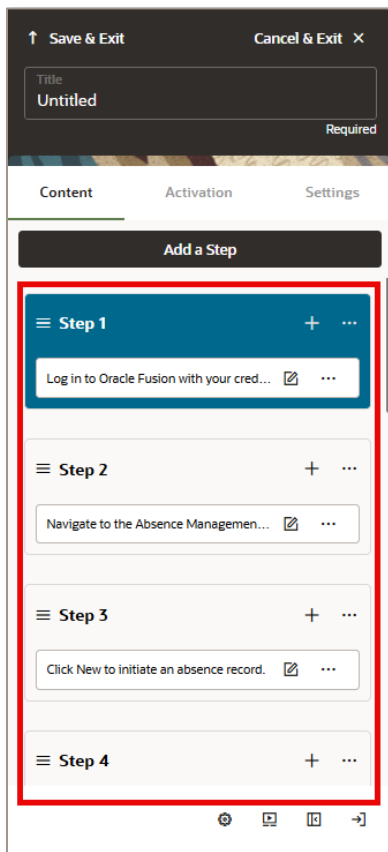
5. At the bottom of the AI response, you have the option to **Regenerate** (🔄) a new response or **Copy** (📄) the response to your clipboard to paste into another application for later use.



- You can further refine the response by adding additional prompts in context to the response. For example, *“Make each step 300 characters or less.”* Or *“Change the tone to casual.”*



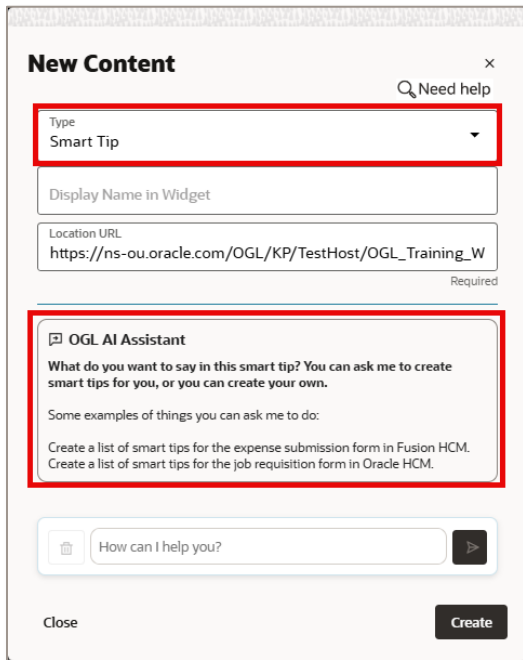
- When you are satisfied with the response, select the **Create** () button to create the guide.
- The OGL Editor will generate the new guide in the host application with pre-populated steps and tip text based on the AI Assistant’s generated response.



- Edit and customize each step/tip within your guide, as needed, to fit your requirements.

Creating a Smart Tip with the AI Assistant

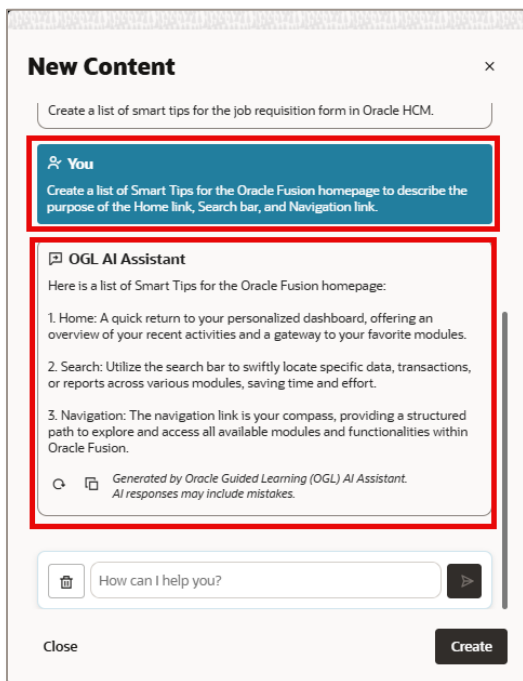
1. From the OGL console, create a new content item.
2. In the **New Content** modal, select **Smart Tip**.



The screenshot shows the 'New Content' modal with the following elements:

- Title:** New Content
- Type:** Smart Tip (highlighted with a red box)
- Display Name in Widget:** (empty text field)
- Location URL:** https://ns-ou.oracle.com/OGL/KP/TestHost/OGL_Training_W (Required)
- OGL AI Assistant:** (highlighted with a red box)
 - Text: "What do you want to say in this smart tip? You can ask me to create smart tips for you, or you can create your own."
 - Text: "Some examples of things you can ask me to do:"
 - Examples: "Create a list of smart tips for the expense submission form in Fusion HCM." and "Create a list of smart tips for the job requisition form in Oracle HCM."
- Input:** "How can I help you?" (text field with a submit button)
- Buttons:** Close and Create

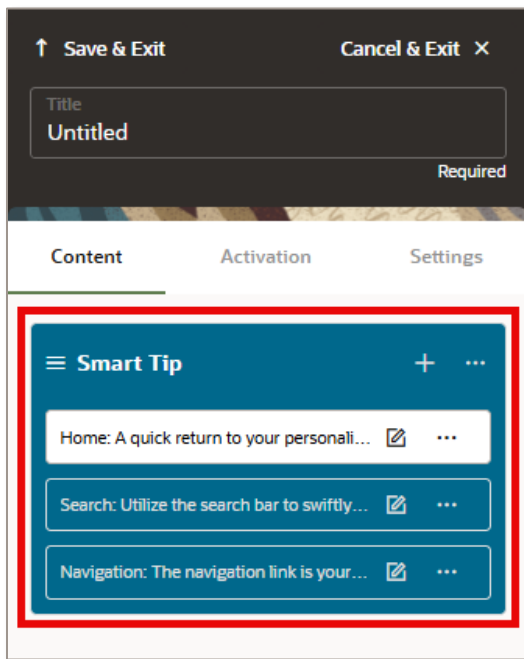
3. In the AI Assistant text box, enter a prompt to ask it to create a process based on a workflow in your host application. For example, you could enter *“Create a list of Smart Tips for the Oracle Fusion homepage to describe the purpose of the Home link, Search bar, and Navigation link.”*



The screenshot shows the 'New Content' modal with the following elements:

- Title:** New Content
- Input:** "Create a list of smart tips for the job requisition form in Oracle HCM." (text field)
- You:** (highlighted with a red box)
 - Text: "Create a list of Smart Tips for the Oracle Fusion homepage to describe the purpose of the Home link, Search bar, and Navigation link."
- OGL AI Assistant:** (highlighted with a red box)
 - Text: "Here is a list of Smart Tips for the Oracle Fusion homepage:"
 - List:
 1. Home: A quick return to your personalized dashboard, offering an overview of your recent activities and a gateway to your favorite modules.
 2. Search: Utilize the search bar to swiftly locate specific data, transactions, or reports across various modules, saving time and effort.
 3. Navigation: The navigation link is your compass, providing a structured path to explore and access all available modules and functionalities within Oracle Fusion.
 - Text: "Generated by Oracle Guided Learning (OGL) AI Assistant. AI responses may include mistakes."
- Input:** "How can I help you?" (text field with a submit button)
- Buttons:** Close and Create

4. Refine your prompts, as needed, to achieve the desired tips and tip text. Then select Create to create a multi-tip Smart Tip based on the AI Assistant's suggestions.



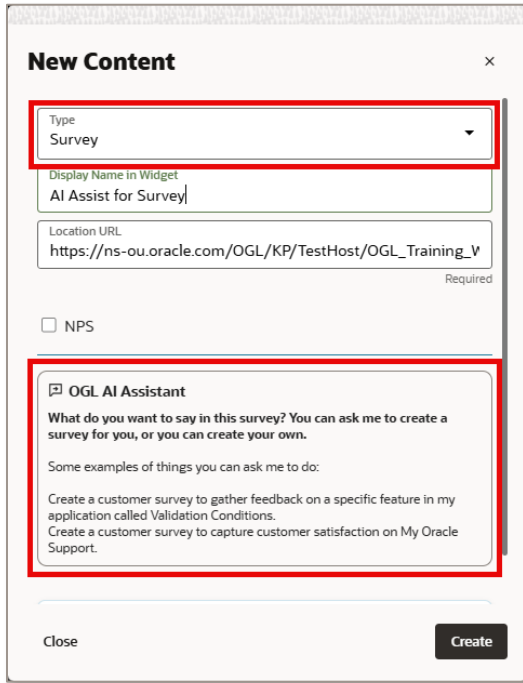
5. Edit and configure each step, as required, to meet your needs. Remember to target element selectors as appropriate for the page.

Note:

You can also use the AI Assistant within each step to further refine your tip text. For example, you can prompt it with, “*Make the language more formal*” or “*Translate into Spanish*”.)

Creating a Survey with the AI Assistant

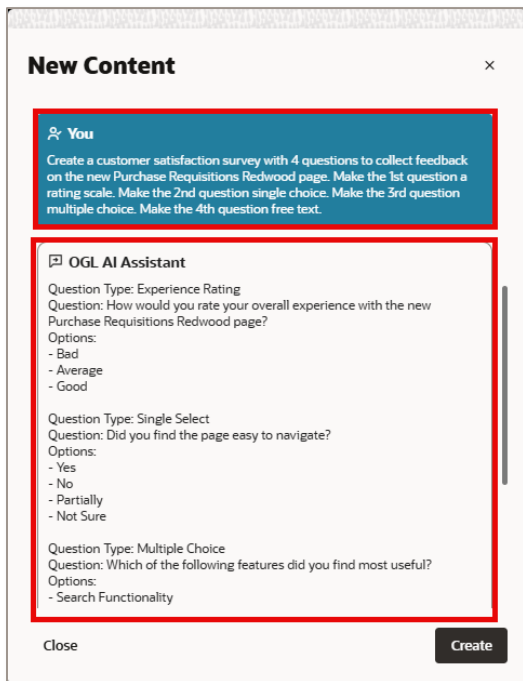
1. From the OGL console, create a new content item.
2. In the **New Content** modal, select **Survey**.



The screenshot shows the 'New Content' modal with the following details:

- Type:** Survey
- Display Name in Widget:** AI Assist for Survey
- Location URL:** https://ns-ou.oracle.com/OGL/KP/TestHost/OGL_Training_V (Required)
- NPS
- OGL AI Assistant:** A section with a prompt: "What do you want to say in this survey? You can ask me to create a survey for you, or you can create your own." Below the prompt are examples: "Create a customer survey to gather feedback on a specific feature in my application called Validation Conditions." and "Create a customer survey to capture customer satisfaction on My Oracle Support."
- Buttons:** Close and Create

3. In the AI Assistant text box, enter a prompt to ask it to create a survey with specific question types for your survey. For example, you could enter *“Create a customer satisfaction survey with 4 questions to collect feedback on the new Purchase Requisitions Redwood page. Make the 1st question a rating scale. Make the 2nd question single select. Make the 3rd question multiple choice. Make the 4th question free text.”*



The screenshot shows the 'New Content' modal with the AI Assistant's generated survey questions:

- You:** Create a customer satisfaction survey with 4 questions to collect feedback on the new Purchase Requisitions Redwood page. Make the 1st question a rating scale. Make the 2nd question single choice. Make the 3rd question multiple choice. Make the 4th question free text.
- OGL AI Assistant:**
 - Question Type:** Experience Rating
Question: How would you rate your overall experience with the new Purchase Requisitions Redwood page?
Options:
 - Bad
 - Average
 - Good
 - Question Type:** Single Select
Question: Did you find the page easy to navigate?
Options:
 - Yes
 - No
 - Partially
 - Not Sure
 - Question Type:** Multiple Choice
Question: Which of the following features did you find most useful?
Options:
 - Search Functionality
- Buttons:** Close and Create

- Review the AI Assistant's response and refine the prompts, as needed, to meet your requirements. Then select **Create** to generate a new Survey guide based on the AI Assistant's suggestion. A new survey guide will open in the Editor with pre-populated survey questions based upon your requirements:

The screenshot displays the Survey Editor interface. At the top, there are buttons for 'Save & Exit' and 'Cancel & Exit'. Below this is a 'Title' field containing 'Sample Survey' with a 'Required' label. The interface has three tabs: 'Content', 'Activation', and 'Settings'. A prominent 'Add A Question' button is visible. The main content area shows a question editor for question 1: 'How would you rate your overall experience?' with a 'Required' label. Below the question is a 'Question Type' dropdown menu set to 'Experience Rating'. Three response options are listed: '1 Bad', '2 Average', and '3 Good', each with an 'Enter value' field and a 'Required' label. At the bottom, there is a navigation bar with a '4' indicator and icons for back, forward, and search.

- You can now edit and configure each survey question, as required, to fit your specific use case.

Note:

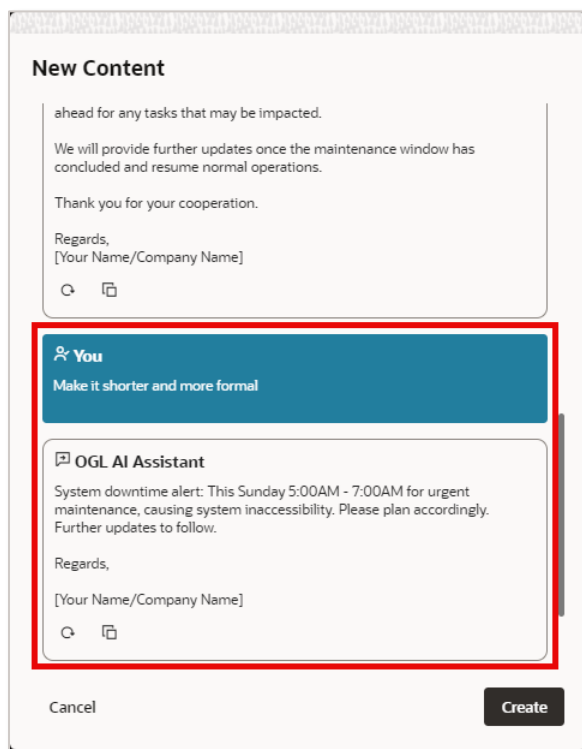
To create a Net Promoter Score (NPS) survey, select the **NPS** checkbox in the New Content modal when creating a new survey. Enter your prompt into the AI Assistant textbox with specific instructions, then select Create to generate a new NPS survey consisting of a NPS question and 3 follow-up questions for Promoters, Passives, and Detractors.

Things to consider when using the AI Assistant:

- The Assistant response will automatically be added to the step text area:
 - If the text area is empty, the response is inserted.
 - If the text area already contains text, the existing text is replaced with the assistant response.
- Each time a new prompt is submitted, the AI Assistant will generate and display a new response. For each subsequent prompt within the same chat session, the AI Assistant will retain the context of the chat session and will continue to build upon prior prompts and responses.
- You can press '**Ctrl + Z**' to undo changes and restore the previous text.
- You may also make additional edits directly within the guide editor after the guide is created.
- Once the guide is created, you can then use the AI Assistant for Steps within the editor to further refine the text within each step or tip.
- Once editing is complete, you can click **Save & Exit** to finish updating the guide.

Tips for using the OGL AI Assistant

- **Refine your prompts**
 - If the AI Assistant response is too long, you can refine it by adding additional prompts within in the same chat session. For example, *"Make it shorter and more formal."*



- **Types of prompting questions**
 - You can prompt the AI Assistant by adding in verbiage around language translations (e.g., “Write this message in Japanese”), tone (e.g., *Corporate* or *Casual*), and character/word length (e.g., “in two sentences” or “Create a step-by-step process on how to submit an expense report in Oracle Fusion using ‘X’ characters or less for each step”.)
 - You can provide the context of the audience you’re writing for (e.g. “for frontline managers” or for HR business partners”.)
- **Prompting Guidelines**
 - Best guideline for the prompting is to **be specific** with your prompt in what you want, how it should be presented and who it is for. You can use *Do* and *Don’t* commands.
 - Some articles that may help you include: <https://huit.harvard.edu/news/ai-prompts> & <https://news.microsoft.com/source/features/ai/the-art-of-the-prompt-how-to-get-the-best-out-of-generative-ai/>
- **Guidelines for invoking prompt into message**
 - Note 1 – when refreshing your AI prompt the last copy of the prompt will be copied into the editor experience as designed. To use an earlier version, please use the copy button and instead paste this inside the editor.

Data Handling in Generative AI

Learn how OCI Generative AI handles user data.

- **Does OCI Generative AI retain customer-provided training data used to fine-tune a custom model?**
No. The customer stores and manages their training data in their own customer tenancy (commonly inside an OCI Object Storage bucket). OCI Generative AI's fine-tuning job uses this training data to train a custom model for customer. OCI Generative AI doesn't retain this training data beyond the duration of this training job. This training data is solely used for building a custom model for this customer. The custom model is also a resource that's managed by the customer. This training data is not used to improve the general use cases for OCI Generative AI.
- **Does OCI Generative AI retain customer-provided prompts and inputs used for inferencing, on the large language models (LLMs)?**
No, OCI Generative AI doesn't retain customer inputs. A user's input on an inference call is sent to the LLM and a response is generated by the LLM that's returned to the user. Both input and output are not stored inside OCI Generative AI.
- **Does OCI Generative AI share prompts and responses, fine-tuning training data, or fine-tuned custom models with third-party model providers such as Cohere or Meta?**
No.

- **Is the training data encrypted?**

The data is encrypted both at rest and in transit. The training data is deleted from the fine-tuning cluster as soon as the training job is completed.

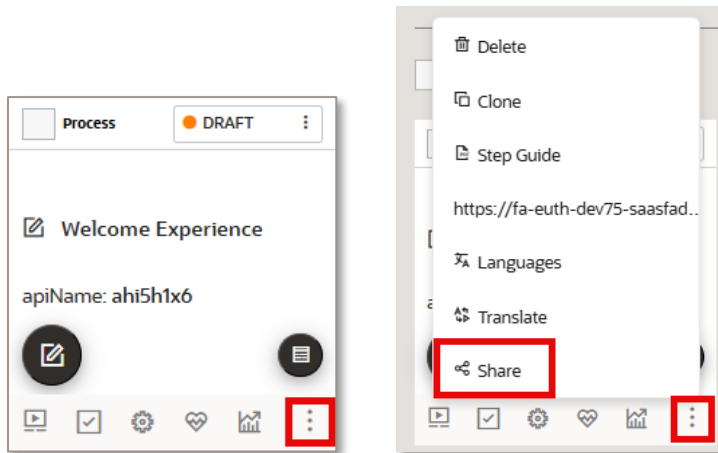
Training data for fine-tuning a model is always double encrypted, by default, by Oracle-managed AES-256 encryption and optionally by customer-managed private keys through OCI Vault service. Customers can delete the data at any time.

Oracle encrypts all the data in motion with TLS 1.2.

QUICK SHARE

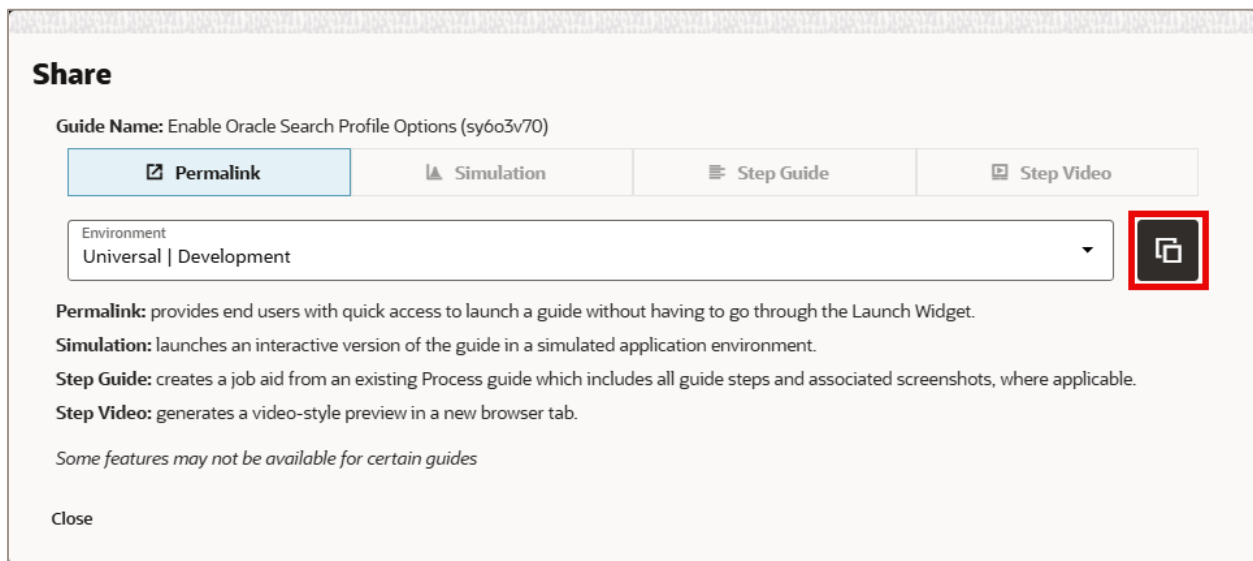
This enhancement to the OGL Console consolidates Permalinks, Simulations, Step Guides, and Videos into a single modal for efficient access to shareable links to your guides. These links can then be shared with users outside of OGL and the host application and embedded into other applications, such as email campaigns, SharePoint links, or other external platforms to provide convenient access to your OGL content. This enhancement enables you to deploy alternative playback options to Process guides without the need for the user to authenticate into the host application.

(Note: This replaces the prior Permalink action within the **More Actions** menu of the guide tile.)



New Share Modal:

In the new **Share** modal, you can now access and copy shareable links to the guide's Permalink, Simulation (if enabled), Step Guide, and Step Video. You can simply select the **Copy** button on the modal to copy the "player-side" URL to your clipboard for use in other applications.



Share Permalinks

For Permalinks, you can choose the environment (or domain) from which to copy the appropriate URL based on any available domains configured within your application environment. For example, you can choose to copy the Permalink from any DEV or PROD domains, if enabled.

Share

Guide Name: Enable Oracle Search Profile Options (sy6o3v70)

Permalink Simulation Step Guide Step Video

Environment
Universal | Development

HwAO | Development

Universal | Development

Step Video: generates a video-style preview in a new browser tab.

Some features may not be available for certain guides

Close

Application **Domains** Editor Capture & Playback Embed Code OGL Values

Name * 4/100

HwAO

URL * 51/1000

https://eeho.fa.us2.oraclecloud.com/fscmUI/redwood/

Environment

Development (Show All Guides) Production (Show Only Published Guides)

Remove Enabled Advanced Settings Save Domain

Name * 9/100

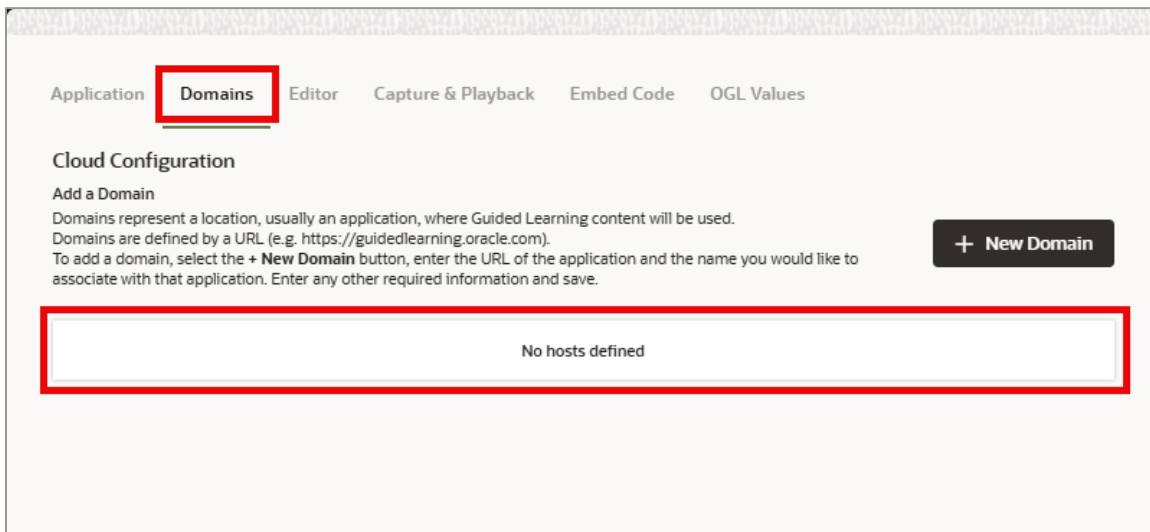
Universal

URL * 22/1000

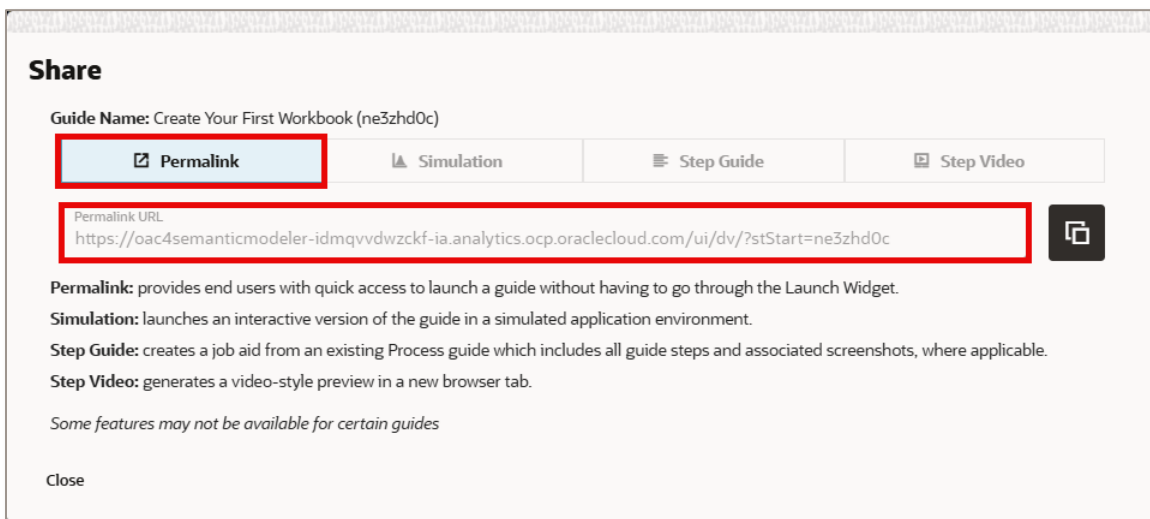
https://www.oracle.com

Close

If no domains are currently configured, your Domain settings may look like this:

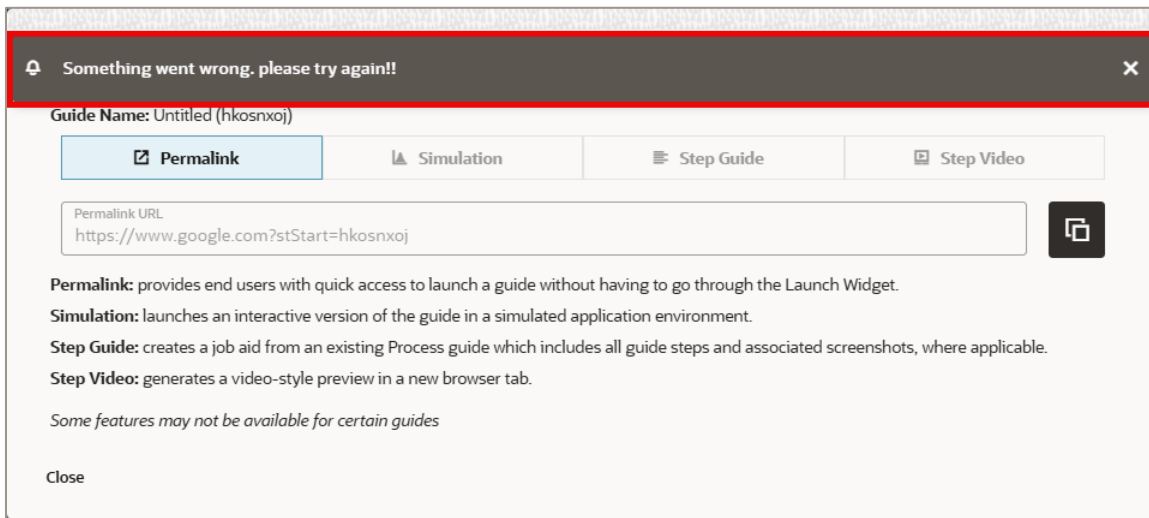


In this case, the Permalink will allow you to copy a pre-defined URL comprised of the guide's editing URL with an appended API call to launch the guide's apiName, as shown below:

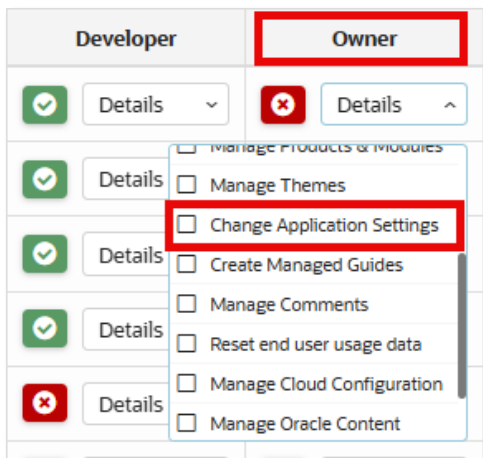


Known Issue - Permalinks

If you encounter the following error when opening the **Share** modal, as shown below, you will not be able to select from any available domains in the Permalink URL dropdown menu. This is due to a missing OGL role & permission.



To resolve this, you will need to have the **Owner > Change Application Settings** role/permission in User Management. Please consult with your OGL Owner Administrator to request this permission. Once you have this permission, you will be able to select from all available domains from which to copy the Permalink URL.



Note

The **Owner > Change Application Settings** role/permission is only required for copying Permalink URLs and is not required to copy Simulation, Step Guide, or Step Video URLs.

Share Simulation Links

For Simulation-enabled OGL accounts, you can use the Share modal to obtain and copy the “player side” Simulation URL of a guide, which can then be shared with other external users to allow easy access to a simulation of a Process guide without the need to authenticate into the host application.

Share

Guide Name: Create Your First Workbook (ne3zhd0c)

Permalink **Simulation** Step Guide Step Video

Simulation URL
https://guidedlearning-uat.oracle.com/player/latest/api/scenario/simulation/try_it/S3o2wJAISbK5zOguP3e0MQ/ne3zh

Permalink: provides end users with quick access to launch a guide without having to go through the Launch Widget.
Simulation: launches an interactive version of the guide in a simulated application environment.
Step Guide: creates a job aid from an existing Process guide which includes all guide steps and associated screenshots, where applicable.
Step Video: generates a video-style preview in a new browser tab.

Some features may not be available for certain guides

Close

When users open the Simulation link, they will be presented with an option to start a simulation of the guide:

ORACLE Guided Learning

Create Your First Workbook
(ne3zhd0c)

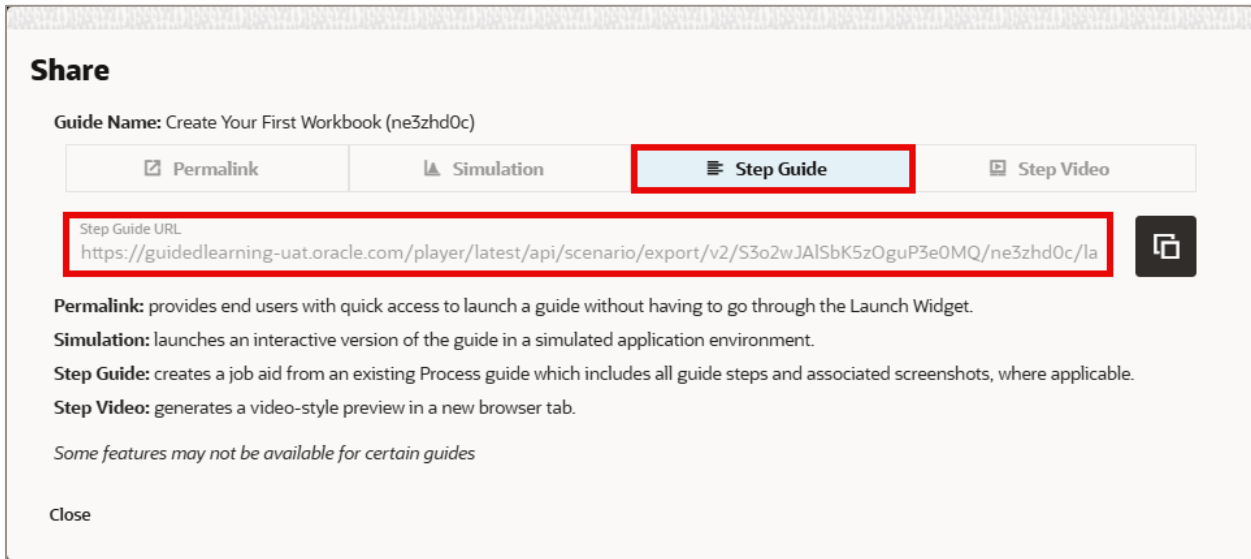
▶ Start Simulation

Note:

To request for the Simulation feature to be enabled on your OGL account, please consult with your OGL Enablement Lead or contact OGL Support for assistance.

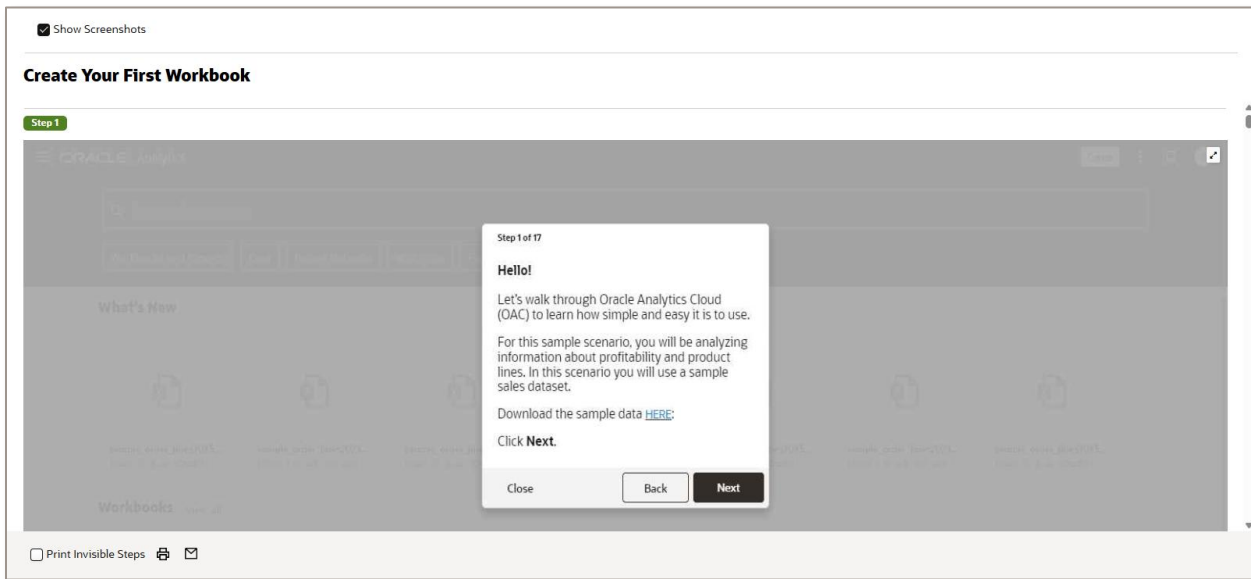
Share Step Guide Links

For Process guides, you can use the Share modal to obtain and copy the “player-side” URL of a Step Guide to allow users to easily access a job aid of the guide, depicting each step and screenshot (if available).



The screenshot shows a 'Share' modal window. At the top, it says 'Share'. Below that, the 'Guide Name' is 'Create Your First Workbook (ne3zhd0c)'. There are four buttons: 'Permalink', 'Simulation', 'Step Guide' (which is highlighted with a red box), and 'Step Video'. Below the buttons, there is a text input field for the 'Step Guide URL' containing the URL: `https://guidedlearning-uat.oracle.com/player/latest/api/scenario/export/v2/S3o2wJAISbK5zOguP3e0MQ/ne3zhd0c/la`. To the right of the URL is a copy icon. Below the URL, there are four paragraphs of text explaining the different share options: 'Permalink', 'Simulation', 'Step Guide', and 'Step Video'. At the bottom left, there is a 'Close' button.

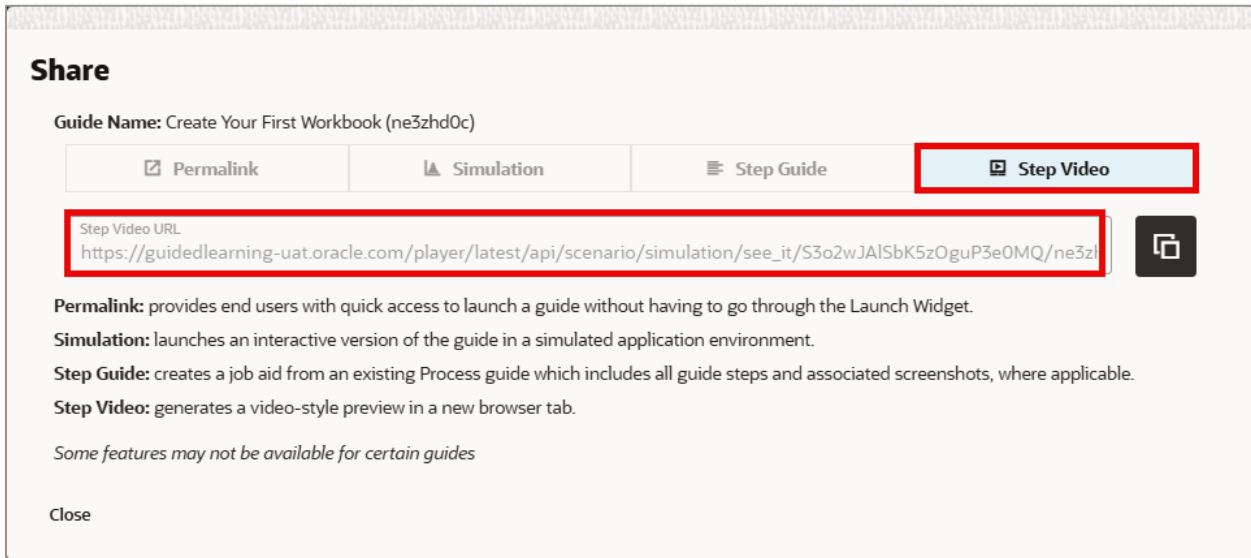
When users open the shared link, the Step Guide will open in their browser, as shown below:



The screenshot shows the Step Guide player interface. At the top left, there is a checkbox for 'Show Screenshots' which is checked. Below that, the title 'Create Your First Workbook' is displayed. Underneath, there is a 'Step 1' indicator. The main content area shows a blurred screenshot of the Oracle Analytics Cloud interface. Overlaid on this is a white dialog box titled 'Step 1 of 17'. The dialog box contains the following text: 'Hello! Let's walk through Oracle Analytics Cloud (OAC) to learn how simple and easy it is to use. For this sample scenario, you will be analyzing information about profitability and product lines. In this scenario you will use a sample sales dataset. Download the sample data [HERE](#). Click **Next**.' At the bottom of the dialog box, there are three buttons: 'Close', 'Back', and 'Next'. At the bottom left of the player interface, there is a checkbox for 'Print Invisible Steps' and some icons.

Share Step Video Links

For Process guides, you can use the Share modal to obtain and copy the “player side” Step Video URL, which can allow external users watch a video of the Process guide without the need to authenticate into the host application.



Share

Guide Name: Create Your First Workbook (ne3zhd0c)

Permalink Simulation Step Guide **Step Video**

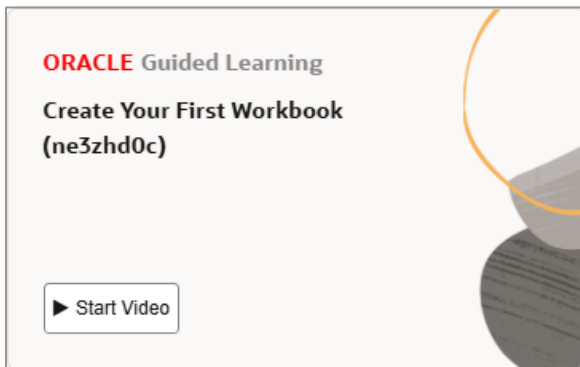
Step Video URL
https://guidedlearning-uat.oracle.com/player/latest/api/scenario/simulation/see_it/S3o2wJAISbK5zOguP3e0MQ/ne3zhd0c

Permalink: provides end users with quick access to launch a guide without having to go through the Launch Widget.
Simulation: launches an interactive version of the guide in a simulated application environment.
Step Guide: creates a job aid from an existing Process guide which includes all guide steps and associated screenshots, where applicable.
Step Video: generates a video-style preview in a new browser tab.

Some features may not be available for certain guides

Close

When users open the Video link, they will be presented with an option to start a Video of the Process guide:



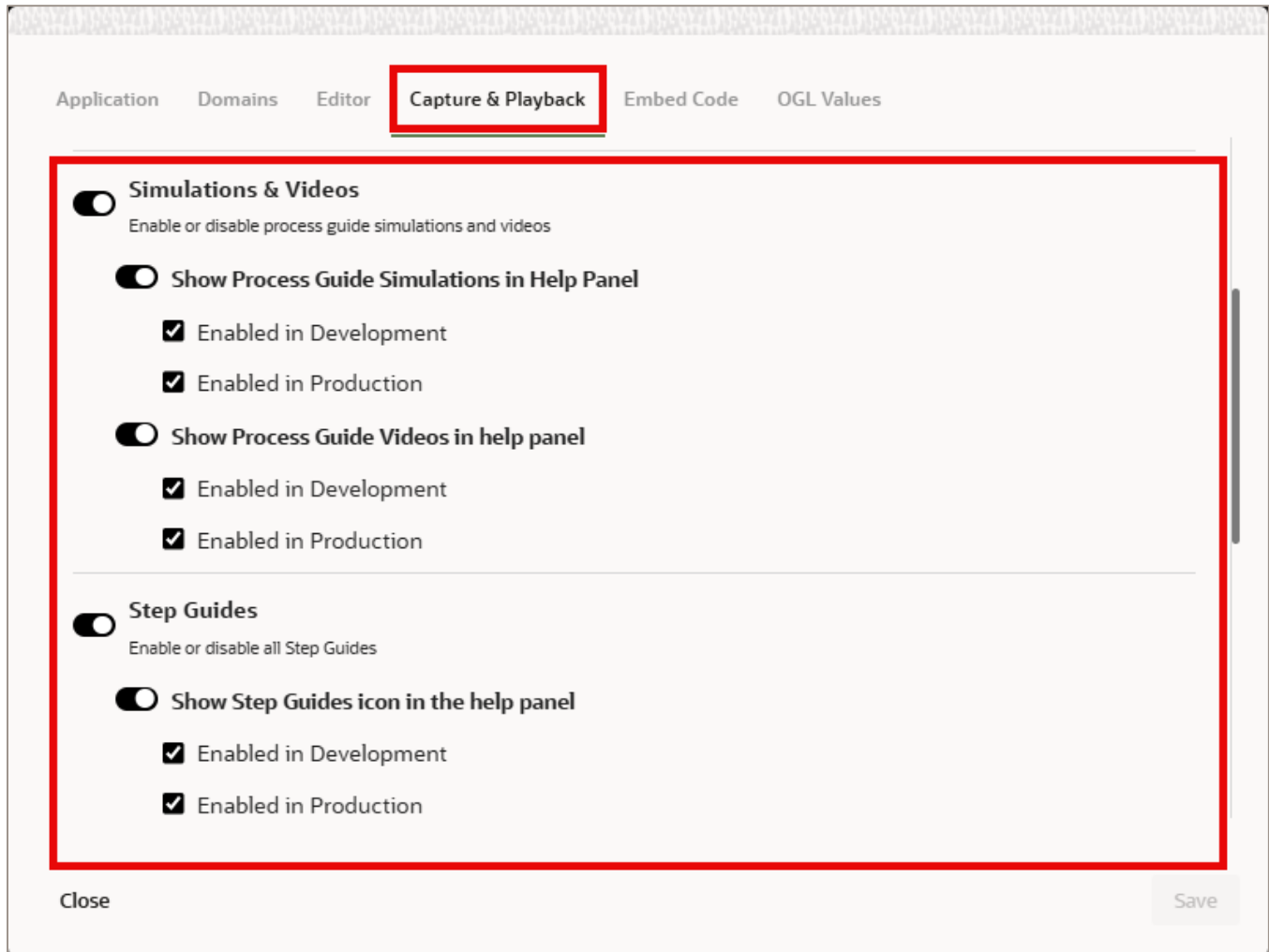
ORACLE Guided Learning

**Create Your First Workbook
(ne3zhd0c)**

▶ Start Video

Important Note:

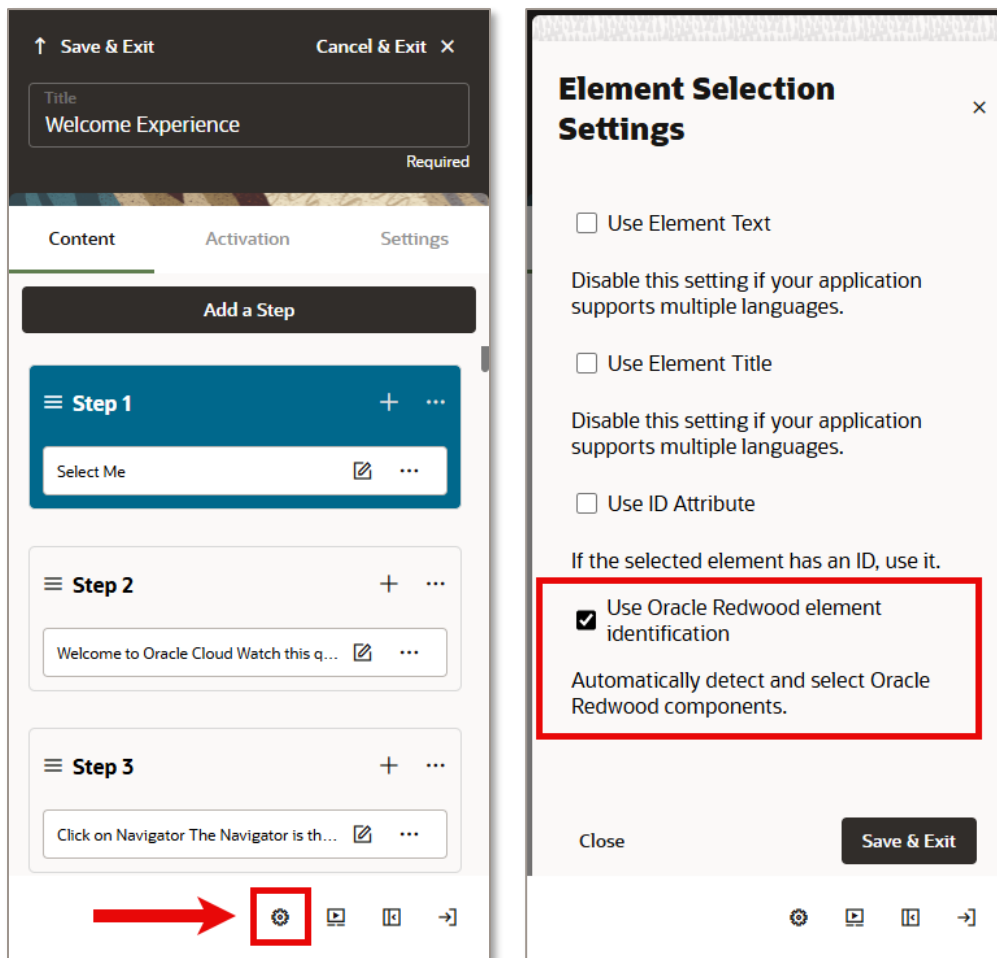
For Step Guides, Simulations and Videos share links to work properly, please ensure that you have enabled the appropriate settings in the **Content & Playback** settings located in **Settings > Application**.



REDWOOD SELECTOR ENHANCEMENT

As part of the OGL 26B release, we have further enhanced the Redwood selector logic within the OGL Full Editor to improve accuracy and usability thus making selector handling more intuitive and aligned with how users interact with Redwood elements.

With this enhancement, you will find a new option in the **Element Properties** within the OGL Editor called **Parent Redwood Element**. This new setting, when enabled, will allow the parent Redwood element to be set as the default when any of its child elements are selected.



(Note: The parent oj-element will be selected when any of its inner 'oj' elements are chosen.)

Enhanced Scoring: The selector algorithm will be further refined to assign higher scores to text-based selectors, improving overall selection accuracy.

These updates aim to make selector handling more intuitive and aligned with how users interact with Redwood elements on the Fusion UI.

BASE GUIDES BULK ACTION (IMPORT)

With this enhancement to the Base Guide library, content developers and administrators can use a new bulk action to import multiple Base Guide assets into their My Content simultaneously, making content management more efficient.

When selecting one of more Base Guide assets within the library, a bulk actions menu will appear with an option to “Add to My Content”, which will trigger a batch import action for all selected assets. Once the batch import job has completed, the user will receive an email notification.

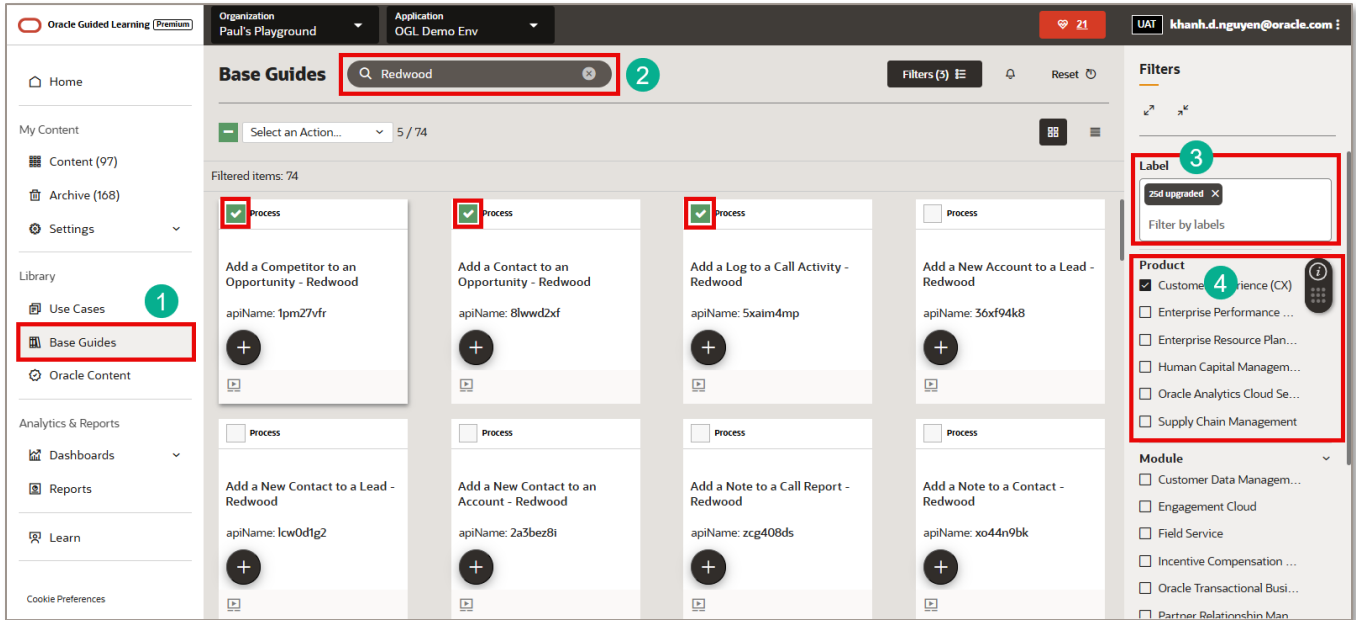
Note:

The Add to My Content bulk action for Base Guides requires the **Developer > Create/Edit Guides** role and permission, which can be configured in the User Management modal. Please consult with your OGL Owner administrator to request this permission, if needed.

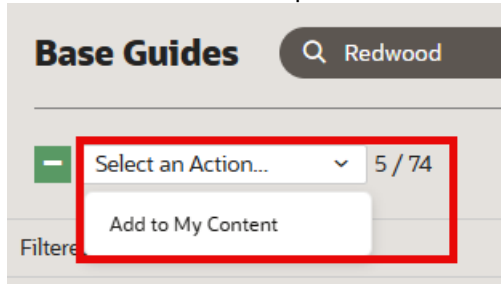
Viewer	Editor	Developer	Owner
<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾
<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> <ul style="list-style-type: none"><input checked="" type="checkbox"/> Edit Guides<input checked="" type="checkbox"/> Create/Import Guides<input checked="" type="checkbox"/> Delete Guides<input checked="" type="checkbox"/> Publish Guides<input checked="" type="checkbox"/> Edit Managed Guides	<input checked="" type="checkbox"/> Details ▾
<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾
<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾
<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾	<input checked="" type="checkbox"/> Details ▾

How to use the Base Guide bulk action:

1. Navigate to the Base Guide library.
2. Narrow the asset library by using Search terms, such as “Redwood”
3. Further narrow the results by using Labels, such as “25d upgraded”
4. Apply any relevant Product/Module filters, as needed, to further narrow the results
5. Select one or more Base Guide assets using the checkbox in the top-left corner of the guide tile



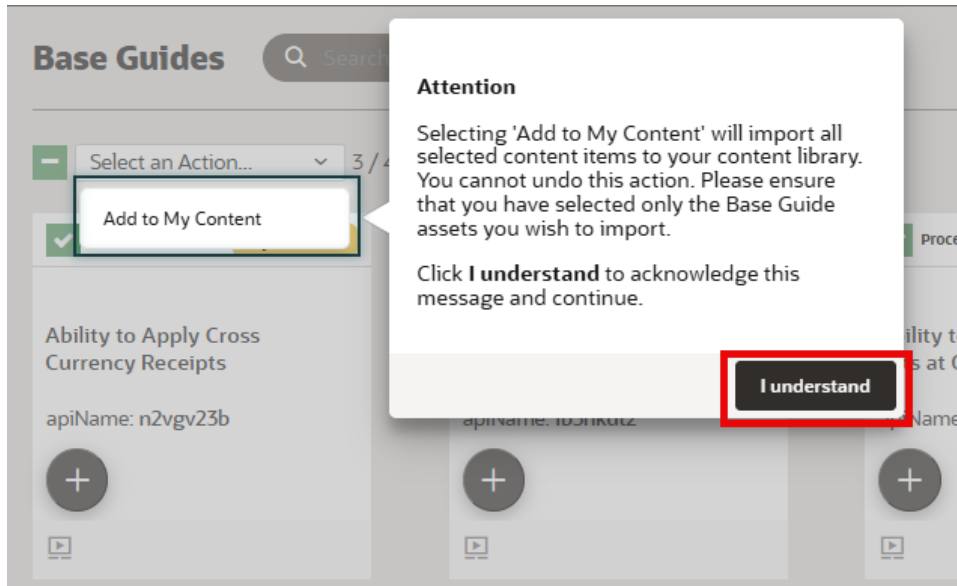
6. Select the bulk action dropdown menu at the top of the page and select **Add to My Content**



Important Note

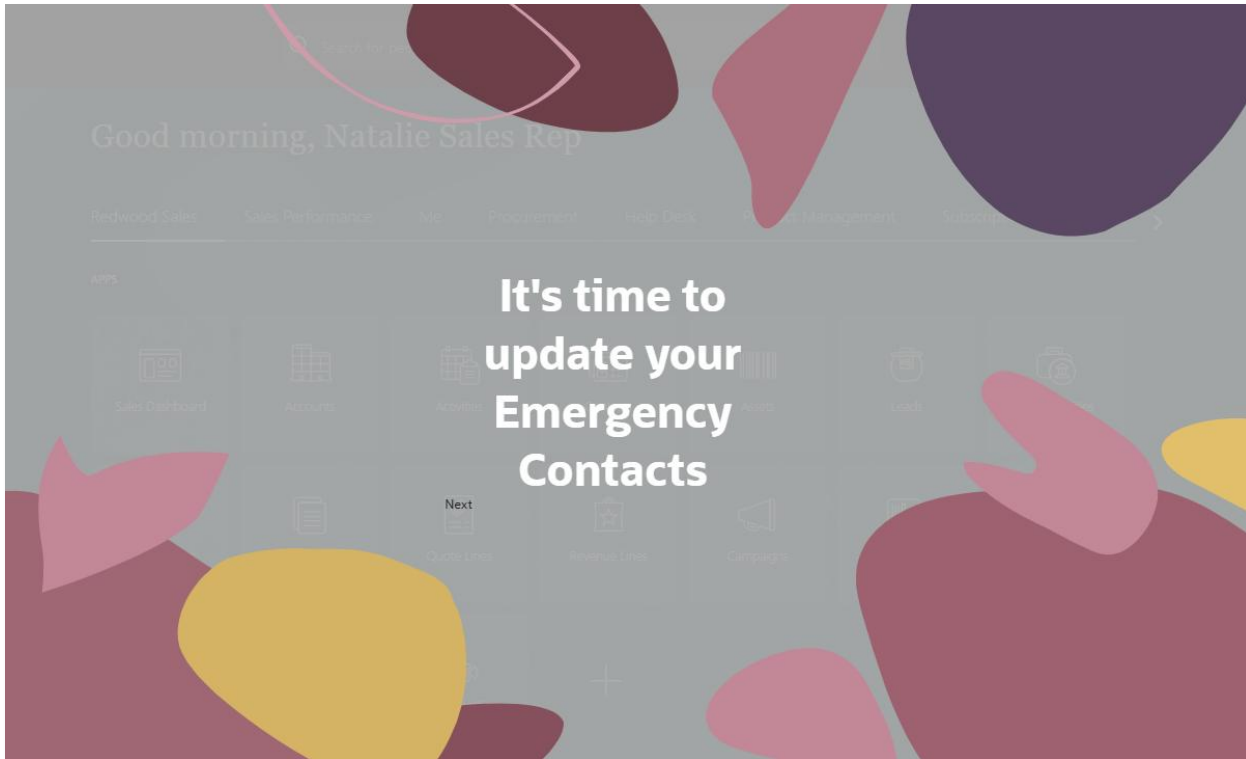
Please use caution when adding multiple Base Guide assets to your My Content folder as you will not be able to Undo this action, and any assets added to your My Content folder cannot be deleted (only archived).

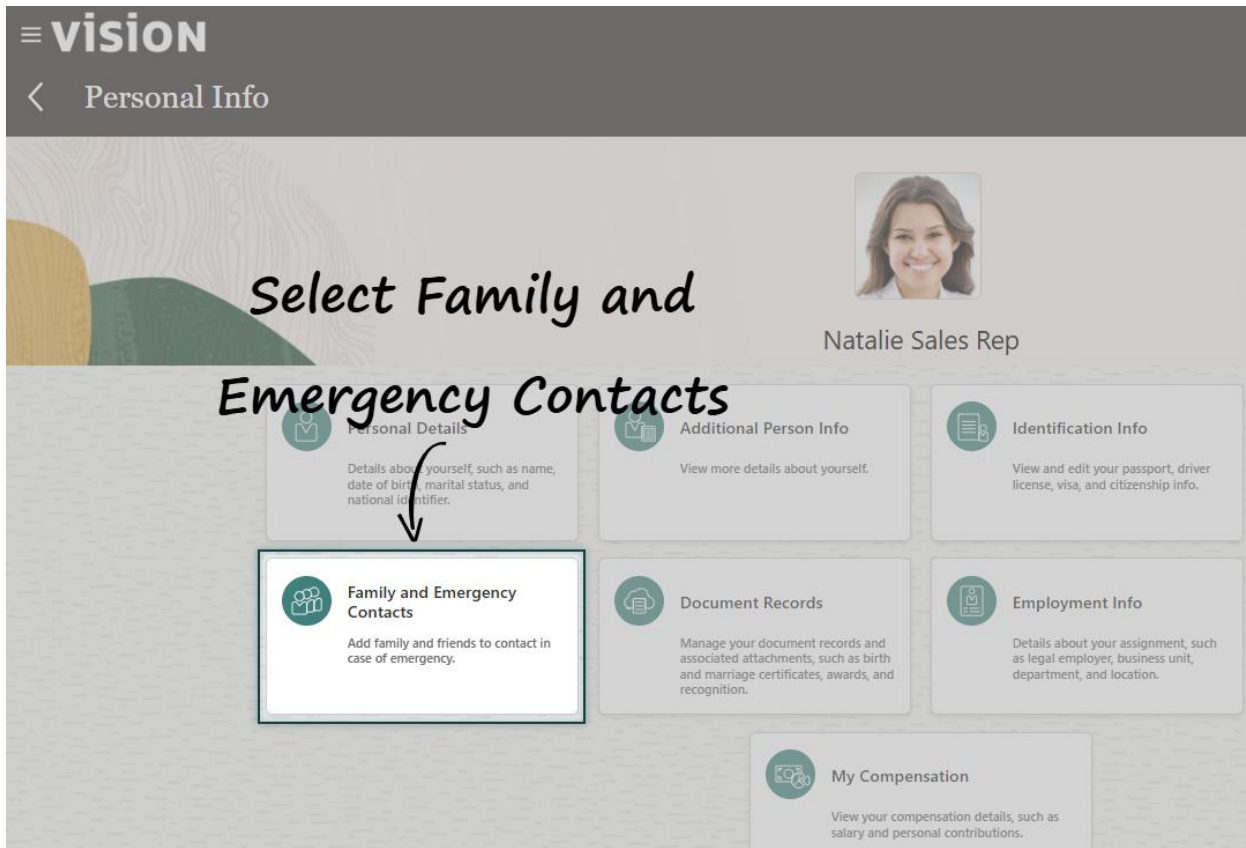
7. As a precautionary step, you will notice that the Add to My Content action is temporarily disabled by an OGL smart tip with a reminder message requiring you to acknowledge this message before proceeding. Once you select '**I understand**', you will be able to continue with adding the items. (**Note:** This smart tip will reappear each time you attempt to use this bulk action after refreshing the page)



ENHANCED TOOLTIPS* (Coming in Fusion 26B)

This new feature within the OGL Editor introduces new tip styles giving content developers more aesthetic and dynamic options that go beyond traditional tooltips. With this feature, you can transform ordinary tooltips into more engaging in-application experiences through the use of “coachmarks”, instructional tips, and even animated brand elements. This feature adds more tools with which to drive adoption and user confidence in the host application.





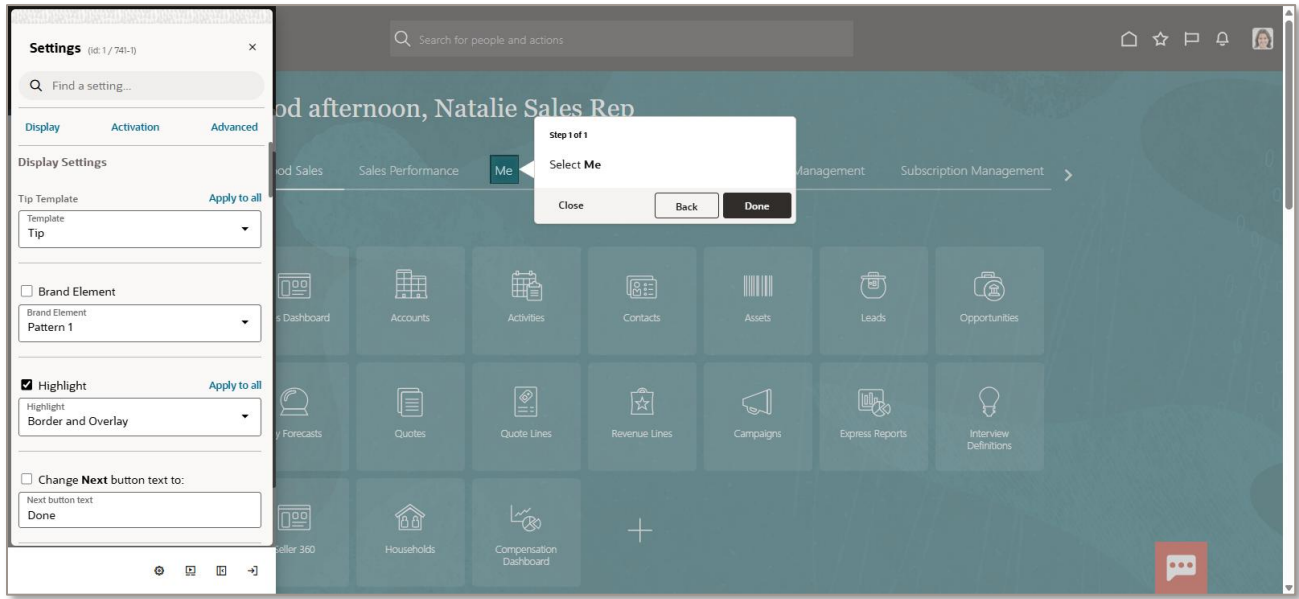
***Important Note for Fusion Customers:**


The Enhanced ToolTips feature will be available in **Fusion 26B**. Please consult with your Oracle Cloud Service Administrator regarding scheduled dates for your Fusion 26B update.

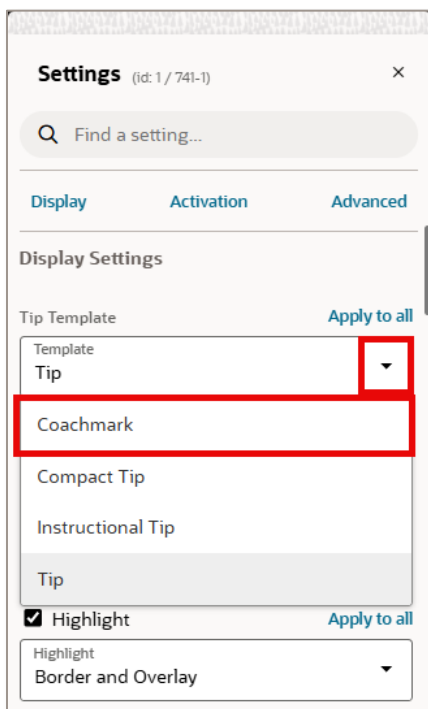
How to Use Enhanced ToolTips – Coachmarks

Coachmarks replace the traditional tooltip template (text box with tip arrow) with a more dynamic appearance with a curving arrow.

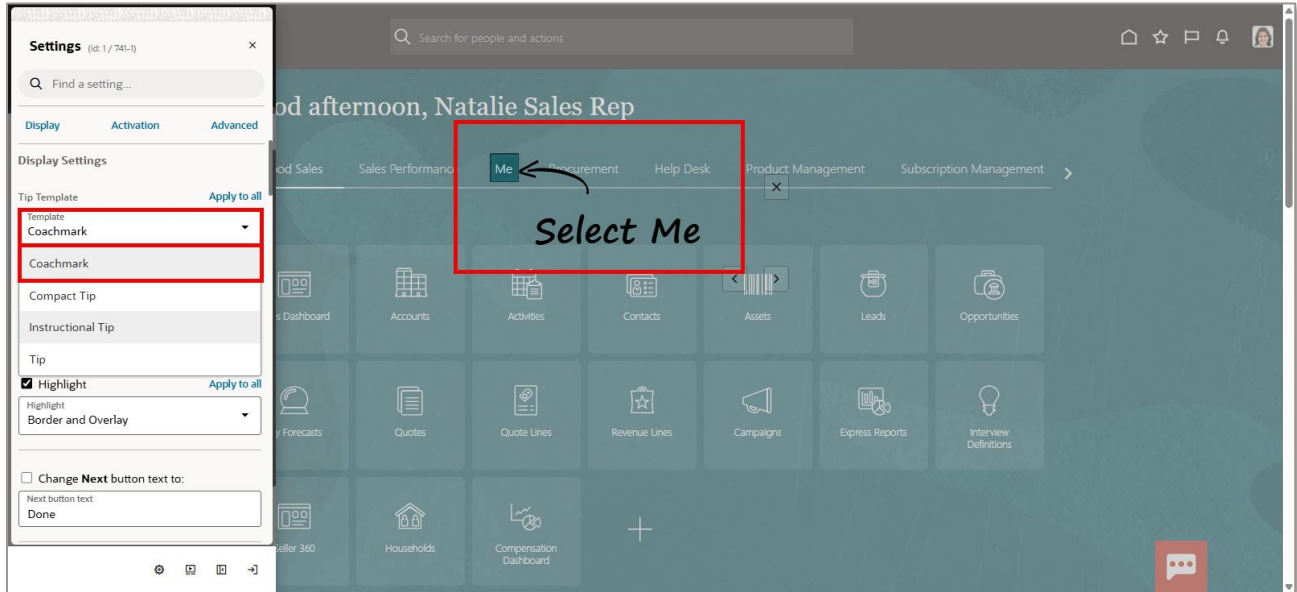
1. Create a new guide (e.g., Process or SmartTip) or open an existing guide.
2. Add a step and target an element selector.
3. Enter your desired tip text, as needed. (e.g., “Select Me”).



4. Select the Step Settings () button top open the Step Settings panel.
5. In the Display Settings section, select the dropdown menu for Tip Template and select **Coachmark**.



6. The tooltip will now change to a Coachmark. Notice that the tip arrow is replaced with a curved arrow pointing at the element selector and the tip text changes to a preformatted font style and size.

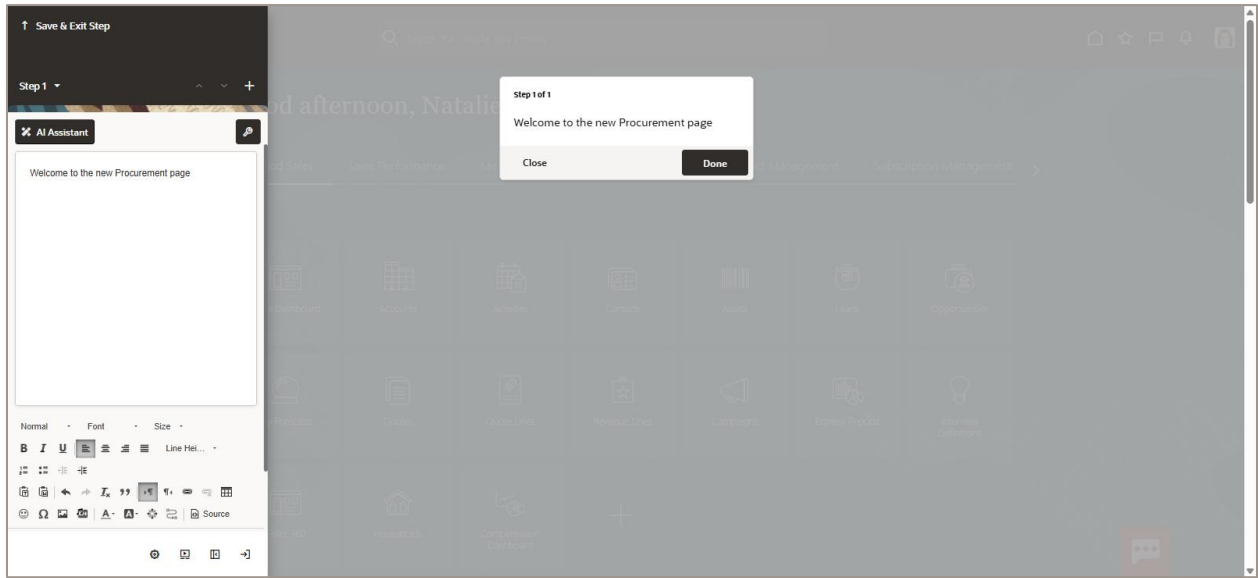



7. Configure the remaining step settings to fit your requirements.
- For example, if your guide step is set to advance on click, you may wish to hide the Next, Back, and Close buttons.
 - You may also need to adjust the tip width, text alignment, and tip placement to fit the tip text.
 - You can also change the font style, size, and color, as needed, in the text editor panel.
 - The coachmark arrow color cannot be changed in the editor. You will need to change this in the Theme Design Kit.

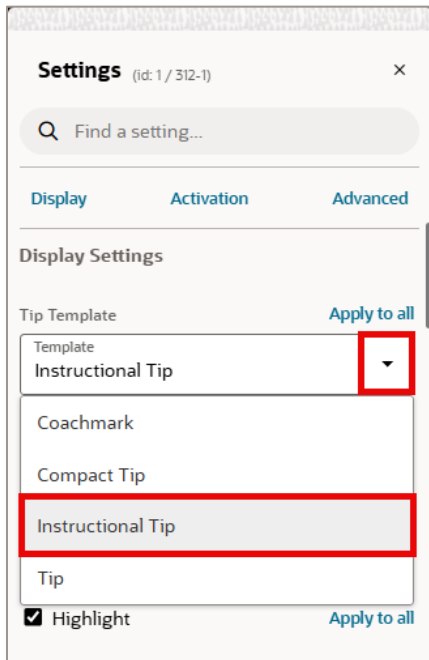
How to Use Enhanced ToolTips – Instructional Text

Instructional Tips replace the traditional tooltip template (text box with tip arrow) with a larger and bolder appearance without a tip arrow. These tips can be placed next to elements as tips or as splash messages.

1. Create a new guide (e.g., Process or SmartTip) or open an existing guide.
2. Add a step and target an element selector or choose ‘Splash’ to target the body of the page.
3. Enter your desired tip text, as needed. (e.g., “Welcome to the new Procurement page”).



4. Select the Step Settings () button top open the Step Settings panel.
5. In the Display Settings section, select the dropdown menu for Tip Template and select **Instructional Tip**.



6. The tooltip will now change to an Instructional Tip and the tip text changes to a preformatted font style and size.




7. Configure the remaining step settings to fit your requirements.

- For example, if your guide step is set to advance on click, you may wish to hide the Next, Back, and Close buttons.
- You may also need to adjust the tip width, text alignment, and tip placement to fit the tip text.
- You can also change the font style, size, and color, as needed, in the text editor panel.

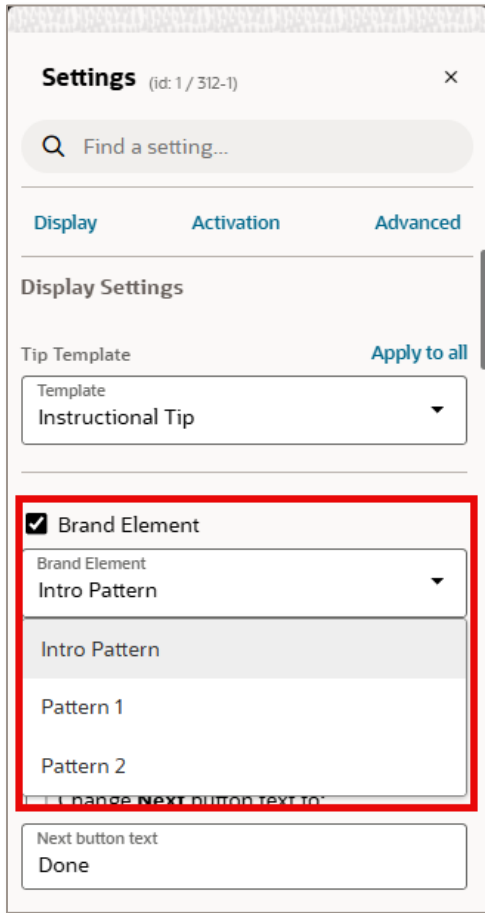
How to Use Enhanced ToolTips – Brand Elements

Brand elements allow developers to add animated graphical elements onto a page to enhance the visual impact of a particular guide step or tip to create a more engaging in-application experience.

1. In this example, we will add a **Brand Element** to the Instructional Tip from the previous example.
2. Open the guide to the step where your Instructional Tip appears.
3. Select the Step Settings () button top open the Step Settings panel.



4. In the Display Settings section, select the **Brand Element** checkbox. Then select the dropdown menu and choose **Intro Pattern**.



5. Animated graphical elements will now appear around the entire page and will continue to loop.



6. Brand Elements currently offer 3 default patterns:

- o **Intro Pattern:** Animated graphical elements will display on all sides of the page.



- o **Pattern 1:** Animated graphical elements will display in the bottom-right corner of the page.



- o **Pattern 2:** Animated graphical elements will display in the bottom-left corner of the page.

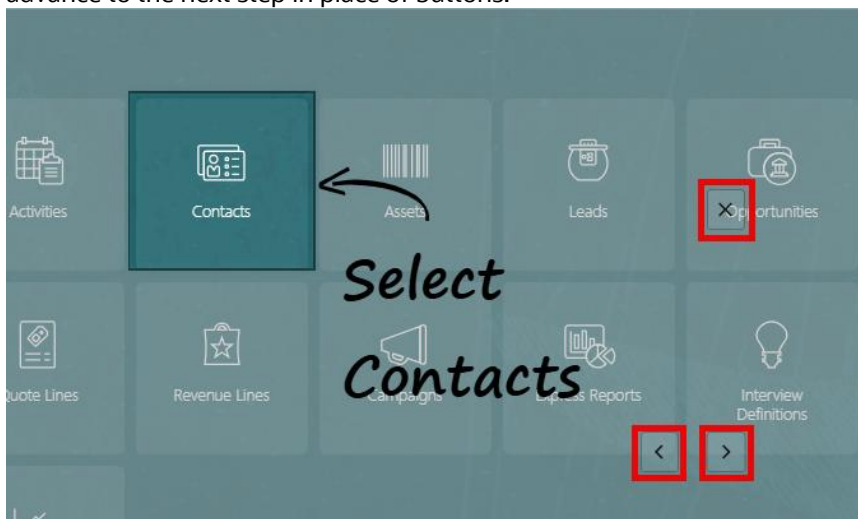


7. Configure the remaining step settings to fit your requirements.

- For example, if your guide step is set to advance on click, you may wish to hide the Next, Back, and Close buttons.
- You may also need to adjust the tip width, text alignment, and tip placement to fit the tip text.
- You can also change the font style, size, and color, as needed, in the text editor panel.

Known Issues/Expected Behavior

- The new Enhanced ToolTips feature will be available to implement in **Fusion 26B**. Please consult with your Oracle Cloud Service Administrator regarding scheduled dates for your Fusion 26B update.
- For Fusion customers, the **"Next"** and **"Back"** buttons on the Coachmark may not display correctly until Fusion 26C release. We recommend avoiding their use until then. Consider using 'Advance When' settings to advance to the next step in place of buttons.



- Coachmark arrow color cannot be adjusted within the editor and requires an update to the Theme Design Kit on the appropriate CSS property. Please reach out to your OGL Enablement Lead or contact OGL Support for assistance, if needed.

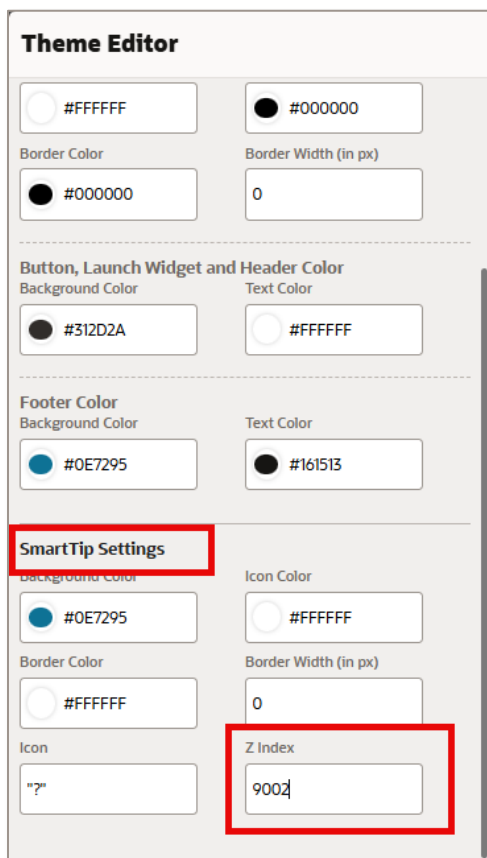
TECHNICAL AND UI/UX ENHANCEMENTS

Adjustable Z-Index settings for Smart Tips

The Z-index property is a critical CSS attribute that controls the stacking order of elements on a webpage. When configuring Smart Tips – especially on popups, modals, or overlay components – Z-index becomes essential to ensure that the Smart Tip is visible above the popup.

Currently, if the Z-index value of a Smart Tip is lower than that of the popup, the tip is either hidden or partially overlapped, making it difficult for users to see or interact with it. This issue is common, particularly for newly onboarded accounts, where the default Z-index settings often lead to visibility problems.

In OGL 26B, we have added a new Z-index configuration setting to the Theme Editor, allowing developers to set the exact Z-index value for all Smart Tips and thus ensuring that they will be visible to end users.



The image shows a screenshot of the 'Theme Editor' interface. It features several sections for configuring theme elements. The 'SmartTip Settings' section is highlighted with a red border. Within this section, the 'Z Index' field is also highlighted with a red border and contains the value '9002'. Other settings include Background Color (#0E7295), Icon Color (#FFFFFF), Border Color (#FFFFFF), and Border Width (0). The 'SmartTip Settings' section is located below the 'Footer Color' section and above the 'SmartTip Settings' section.

For Smart-Tip and Beacon, always set a Z-Index value at least one digit higher than the Z-Index of HTML elements.

The maximum Z-index value allowed is 2147483647 on any element. Using a value higher than or equal to the Z-Index value of the OGL widget is not a good idea as this could cause the Smart Tip or Beacon to appear over the widget in applicable situations.

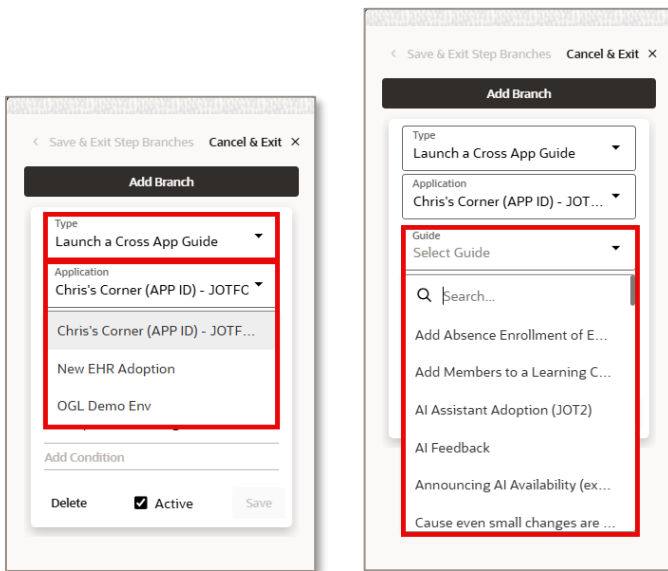
For more information about troubleshooting Z-index issues, please refer to the following [OGL Knowledge Article](#).

Cross App/Domain guide selection from list

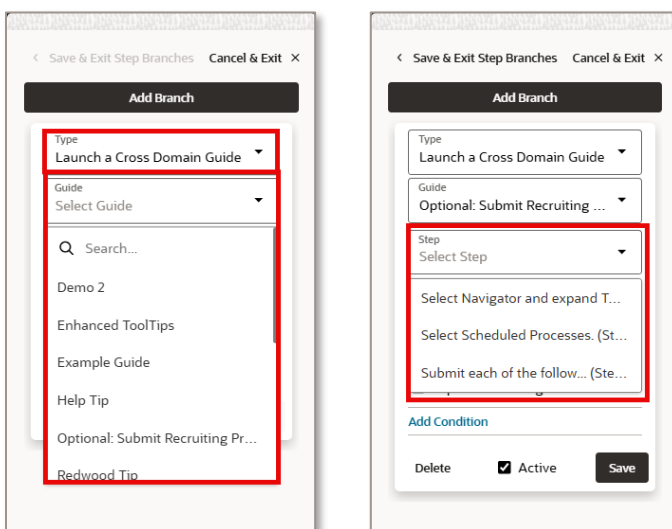
This enhancement to the OGL Editor adds the ability for developers to select from a list of available guides when using launchers to launch Cross App/Cross Domain guides. Similar to Launch a guide branch type, cross domain and cross app branches will now show list of available guides and steps in a dropdown instead of requiring users to enter the apiName and Step ID while launching Cross App/Cross Domain guides.

This will also show the domain in the Organization as a list of values instead of user having to enter AppID manually.

For Cross App Guides:

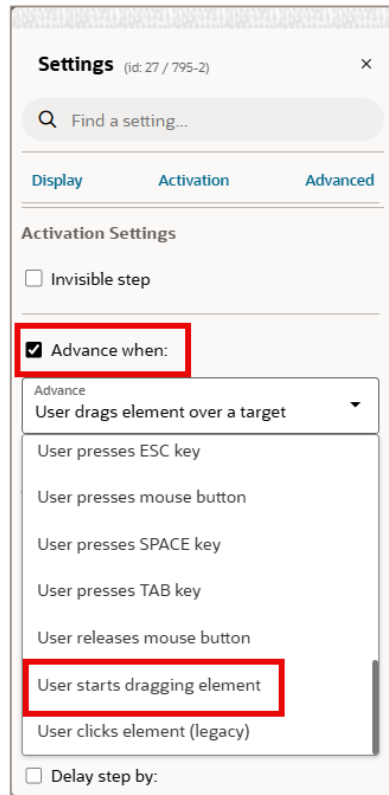
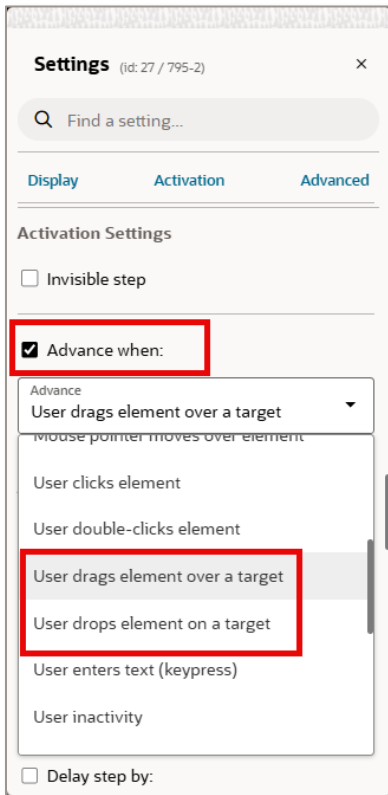


For Cross Domain Guides:



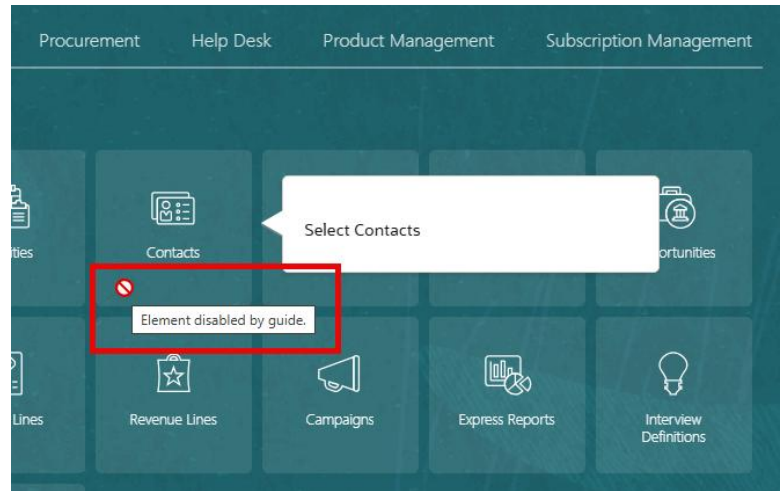
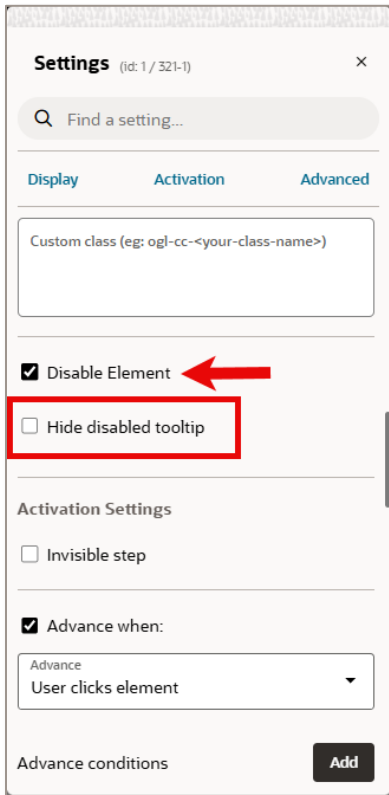
Support for Drag & Drop in advance when settings

This enhancement to the OGL Editor adds 'drag & drop' actions to the 'Advance when' Activation settings to allow developers to advance a guide step or register the action when a user drags or drops an element over a specific target or starts dragging an element. This adds more flexibility for content developers to enable activation settings based on drag & drop actions.



Disable Element Tooltip Setting (Toggle On/Off)*

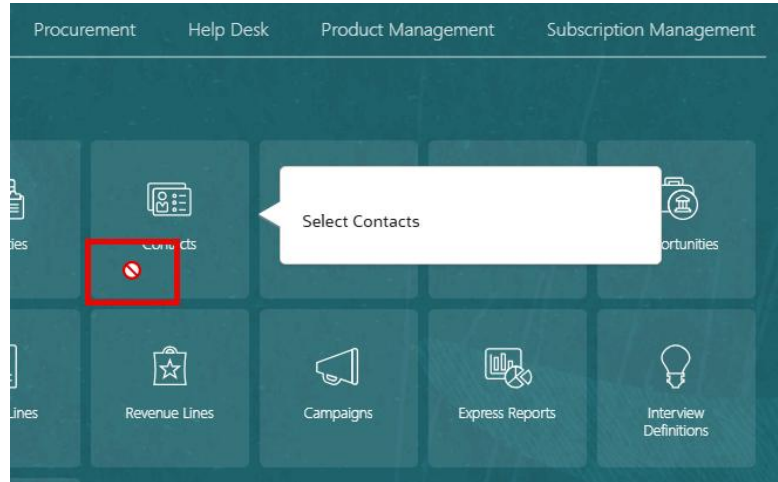
This enhancement to the OGL Editor adds an additional option to the Disable Element setting in Display Settings that allows developers to show/hide the default disabled tooltip “Element disabled by guide.”



When the **'Hide disabled tooltip'** checkbox is enabled, the default disabled element tooltip will not be displayed:

The screenshot shows a 'Settings' dialog box with the following sections:

- Settings** (id: 1 / 321-1)
- Search: Find a setting...
- Navigation: Display, Activation, Advanced
- Custom class (eg: ogl-cc-<your-class-name>)
- Disable Element
- Hide disabled tooltip** (highlighted with a red box)
- Activation Settings
 - Invisible step
 - Advance when:
 - Advance: User clicks element
- Advance conditions: Add

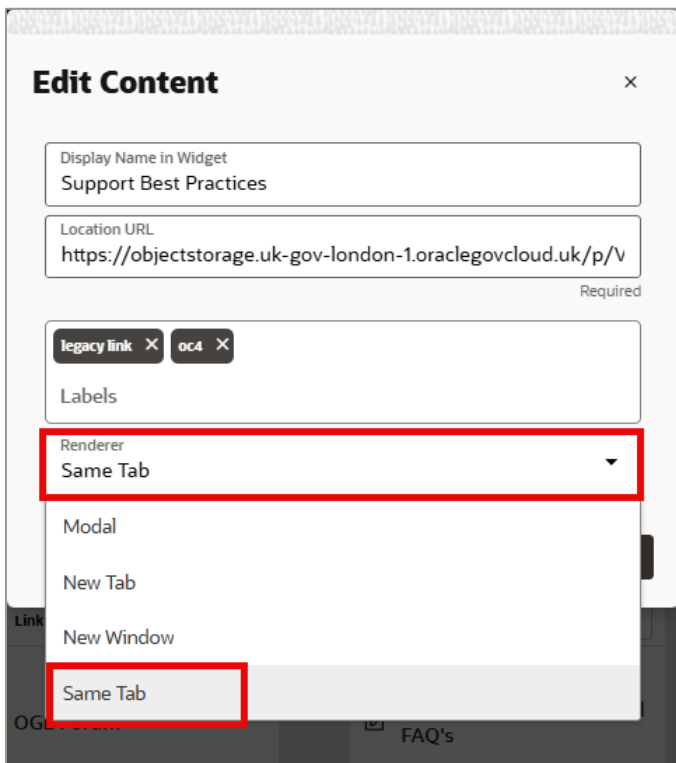
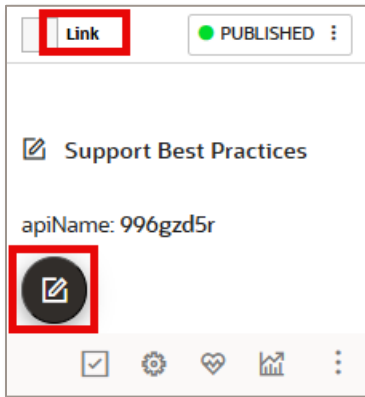


*** Important Note for Fusion Customers:**

The **'Hide disabled tooltip'** enhancement will be available in **Fusion 26C**. Please consult with your Oracle Cloud Service Administrator regarding scheduled dates for your Fusion 26C update.

Link Guide rendering in Same Tab

With this console enhancement for Link guides, users can now choose to configure links to open in the **Same Tab** by selecting this option in the Renderer setting of the Edit Content modal.



FUSION UPDATES

UX Optimization (Buttons, Banners, and Scrollbars) – Available in Fusion 26A

In the prior OGL 25D release, we introduced a new UX Optimization feature in the OGL Editor and Theme Editor that allows content developers to apply preset custom class images (i.e., Buttons, Banners, and Scrollbars) without needing to manually insert HTML code and CSS properties within the Theme Design Kit.

This adds more flexibility and convenience to easily deploying buttons, banners, and scrollbars to tooltips.

Once you receive your **Fusion 26A** update, you will be able to apply these custom classes directly within the OGL Editor and display them for application end-users in Fusion. For more information about this UX Optimization feature, please refer to the [OGL 25D Release Notes](#).

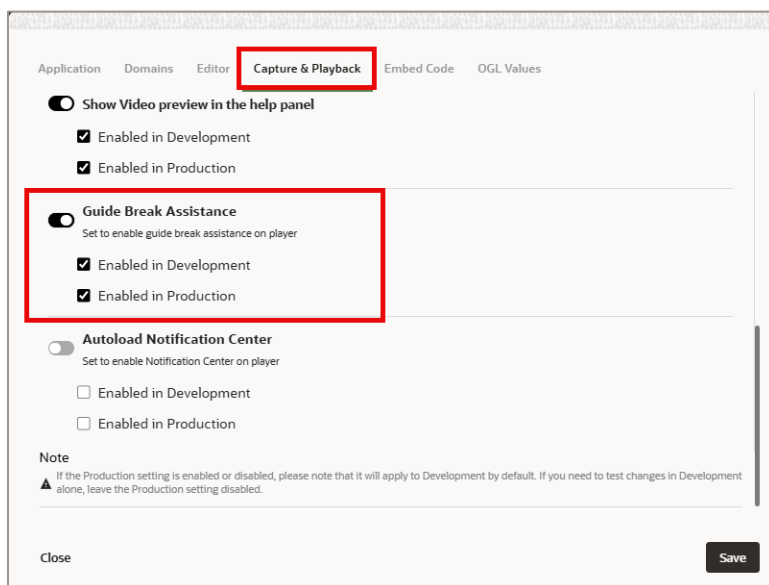
Guide Break Assistance – Available in Fusion 26A

Introduced in OGL 25D, the new Guide Break Assistance feature quickly identifies guides that are impacted by host application changes, immediately notifies the end user when a guide “breaks”, and provides them with real-time alternative guidance to complete the process.

These “broken” guides are also reported in the Guide Health modal in the OGL console to alert the content developers of these guide errors and provide help on how to troubleshoot them. When a multi-step guide breaks, it can cause various problems for an end user, such as:

- The user is unaware that the guide is broken or if they have navigated away.
- The user becomes stuck and unable to complete the process with which the guide was intended to help.
- The user does not have a way to inform the OGL content developer/manager/team that the guide is broken.
- Some guides may work properly during testing but may break for end users in specific scenario.

Once you receive your Fusion 26A update, you will be able to enable the Guide Break Assistant real-time notification for end-users in Fusion. To enable the Guide Break Assistant real-time notification for end-users, you can configure this setting in **Settings > Application > Capture & Playback**:





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